

# Ridgewood Symphony Orchestra

## Orchestra Member Survey 2009-2010

We would like your feedback about different aspects of the RSO. We believe input from you, our members, is very useful in making decisions about the future of the RSO. You may download, fill-out and deposit this completed form in the "Survey" box at the April 6<sup>th</sup> or 13<sup>th</sup> rehearsals, or fax this form to 201-529-4143. Thank you.

*The RSO Officers and Board of Trustees*

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There may be many factors that contribute to your enjoyment of being a member of the RSO. Please rate the following.

1. First, please rate the importance of the following factors. (1=Not Very Important to 5= Very Important or N/A = Not Applicable)
2. Next, please rate your satisfaction with each factor as it pertains to your experience as a RSO member. (1=Very Dissatisfied to 5= Very Satisfied or N/A = Not Applicable) You may include optional comments.

### Please Rate the Job being done by: the RSO Board

Importance Rating (1-5)	Satisfaction Rating (1-5)	Optional: Additional Comments – if any (use back of page if more space needed)
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

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**Please Rate the job being done by: the General Manager**

<b>Importance Rating (1-5)</b>		<b>Satisfaction Rating (1-5)</b>	<b>Optional: Additional Comments – if any (use back of page if more space needed)</b>
_____	<b>Rehearsal Locations</b>	_____	_____
_____	<b>Stage Lighting</b>	_____	_____
_____	<b>Concert flyer design &amp; quality</b>	_____	_____
_____	<b>Concert Night house management</b>	_____	_____
_____	<b>Attracting and managing volunteers</b>	_____	_____
_____	<b>Communicating with members</b>	_____	_____
_____	<b>End of season (May) reception</b>	_____	_____

**Other Comments or Issues, if any:** \_\_\_\_\_

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**Please Rate the job being done by: the Artistic Director/Conductor**

<b>Importance Rating (1-5)</b>		<b>Satisfaction Rating (1-5)</b>	<b>Optional: Additional Comments – if any (use back of page if more space needed)</b>
_____	<b>Musical Selections</b>	_____	_____
	<b>(please remember most of this season’s program was done by previous Artistic Director)</b>		
_____	<b>Soloist selections</b>	_____	_____
_____	<b>Conducting technique</b>	_____	_____
_____	<b>Rehearsal time management</b>	_____	_____
_____	<b>Rehearsal atmosphere</b>	_____	_____
_____	<b>Musical interpretation &amp; tempos</b>	_____	_____
_____	<b>Orchestra performance</b>	_____	_____
_____	<b>Communicating with members</b>	_____	_____

**Other Comments or Issues, if any:** \_\_\_\_\_

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**Please Rate the job being done by: the Personnel Manager**

<b>Importance Rating (1-5)</b>		<b>Satisfaction Rating (1-5)</b>	<b>Optional: Additional Comments – if any (use back of page if more space needed)</b>
_____	<b>Communicating with members</b>	_____	_____
_____	<b>Finding competent members</b>	_____	_____
_____	<b>Finding competent substitutes/”ringers”</b>	_____	_____
_____	<b>Personnel Directory</b>	_____	_____
_____	<b>Pre-season announcement package</b>	_____	_____

**Other Comments or Issues, if any:** \_\_\_\_\_

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**Please Rate the job being done by: the Librarian**

<b>Importance Rating (1-5)</b>		<b>Satisfaction Rating (1-5)</b>	<b>Optional: Additional Comments – if any (use back of page if more space needed)</b>
_____	<b>Distribution &amp; Collection of Music</b>	_____	_____
_____	<b>Communicating with members</b>	_____	_____

**Other Comments or Issues, if any:** \_\_\_\_\_

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**Please Rate the following items:**

<b>Importance Rating (1-5)</b>		<b>Satisfaction Rating (1-5)</b>	<b>Optional: Additional Comments – if any (use back of page if more space needed)</b>
_____	<b>Obtaining tickets</b>	_____	_____
_____	<b>Ticket Prices</b>	_____	_____
_____	<b>Printed program layout &amp; quality</b>	_____	_____
_____	<b>Concert night House Staff</b>	_____	_____
_____	<b>Annual RSO Holiday Party</b>	_____	_____
_____	<b>Annual RSO Picnic</b>	_____	_____

**Any other comments:** \_\_\_\_\_

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**Currently we perform 4 subscription concerts per season.**

**Should we schedule additional concerts? Yes: \_\_\_\_\_ No: \_\_\_\_\_ Does not matter: \_\_\_\_\_ How many? \_\_\_\_\_ additional/season**

**On any of the issues where you have raised concerns or have seen a need for improvement, are you willing to volunteer to assist the RSO Board in addressing these issues and improving our Orchestra? Yes \_\_\_\_\_; No \_\_\_\_\_; Perhaps \_\_\_\_\_; Don't know \_\_\_\_\_**

**Your name: (optional) \_\_\_\_\_**

**Thank you for taking the time to give us your opinions. We will use this information to make informed decisions related to improving your Ridgewood Symphony Orchestra experience.**

***The RSO Officers and Board of Trustees***