

# SUPPORT REPORT MARCH 2014



Presbyterian Support  
South Canterbury

*Welcome to our 2014 annual Support Report, showcasing some of our highlights from over the past 6 months. I hope you enjoy reading our stories and sharing with us as together we help support our South Canterbury community. – Michael Parker Chief Executive.*

## Board Members



Mark Colvill.

In December 2013 Board Member Mark Colvill stepped down after 3 years in the role. We thank Mark for bringing his fresh perspective to the Board and value his on-going commitment to the South Canterbury community. We wish Mark well as he focuses on a new career and his family.



Residents enjoying their photo shoot for the Margaret Wilson Home 2014 Calendar.



Age is no barrier to the camaraderie enjoyed by soldiers everywhere.

## Eden

The achievement of an additional 4 Eden Alternative Philosophy principles in late 2013 was a great success that was celebrated by residents and staff accordingly – Congratulations to all who were involved in this worthwhile recognition. Margaret Wilson Home, The Croft and Wallingford Home now have recognised International Accreditation against 6 of the 10 Eden Alternative Philosophy Principles and have this resident-centred philosophy imbedded within the culture of each home.

### Eden Alternative Philosophy Principles Achieved:

2. An Elder-centred community commits to creating a Human Habitat where life revolves around close and continuing contact with plants, animals and children. It is



these relationships that provide the young and old alike with a pathway to a life worth living.

3. Loving companionship is the antidote to loneliness. Elders deserve easy access to human and animal companionship.
4. An Elder-centred community creates opportunity to give as well as receive care. This is the antidote to helplessness.
5. An Elder-centred community imbues daily life with variety and spontaneity by creating an environment in which unexpected and unpredictable interactions and happenings can take place. This is the antidote to boredom.
6. Meaningless activity corrodes the human spirit. The opportunity to do things that we find meaningful is essential to human health.
10. Wise leadership is the lifeblood of any struggle against the three plagues. For it, there can be no substitute.



Celebrating our achievement Jo Robinson (left) and Muriel Young.





The 10th Charity Bike ride raised over \$200,000 for local charities this year. As a recipient of the funding raised will allow Family Works to provide additional support to vulnerable children and families in South Canterbury.

## Family Works

Many of our local stakeholders are unaware that the seven Presbyterian Support regions around the country are part of a national federation that is visible through a small national office team – Presbyterian Support NZ (PSNZ). PSNZ is based in Wellington and as well as being our national advocacy voice with government their role is to facilitate the sharing of ideas and innovative service development that is drawn from across the seven regions. The PSNZ National Executive Officer, Christine Hurley leads a small, but effective team in this endeavour. Christine will be retiring in June 2014 and we thank her for her commitment.

With government signalling its desire to 'do more with less' resourcing and seeking to engage more effectively with larger organisations in the social services sector, the seven Presbyterian Support regions as a federation have looked long and hard at how to structure the PSNZ national office to deliver the best results for all.

While we have recognised the benefits of building our expertise nationally, it has been extremely important to all the Boards to retain both regional autonomy and responsiveness. As a result of many hours of planning and development, agreement has now been reached to establish a new focus for PSNZ through the development of a Family Works Service Development Unit. In simple terms this means that PSNZ will now focus on working to support the Family Works Services of the seven Presbyterian Support regions and initially this will focus on the national development of a common staff professional practice framework. The development of a project to standardise the way regions will collectively gather data and to structure our data collection methodology under a 'Results Based Accountability' framework will also be on the work programme.

These changes will see a more consistent and professional approach across the seven Presbyterian Support regions and enhance our ability to effectively communicate our success to government and to stakeholders and funders. All of the Presbyterian Support regions are excited about this new development and look forward to keeping you updated on our progress over the next year or so.



Fun at Children's Day.



## Fundraising

As our community calls on us to do more to support the vulnerable amongst us, we have had to look for more creative ways of funding what often are heavily cost subsidised programmes and services. An example of this is in our Family Works service where we internally fund a financial shortfall between what is contract funded and what the needs of the community are of around \$300,000 per year. To continue to grow our services we are calling for more support from our community.

We have been fortunate to recruit the services of Stacey Scott and Rebecca Campbell from Scott and Associates to further develop and oversee

our fundraising programme going forward. Most of you will know Stacey from her recent work successfully overseeing the fundraising venture for the Timaru Hospital MRI and CBay Aquatic Centre. We welcome the expertise that



**Stacey Scott (left) and Rebecca Campbell from Scott and Associates.**

both Stacey and Rebecca will bring to this role and their passion for the work that Presbyterian Support does to support the South Canterbury community.

## New Staff

Over the past 6 months we have welcomed Nancy McGregor as a new Practice Leader and Family Psychologist Catherine Feely to Family Works. This has strengthened the team and opened up new opportunities to work in more complex areas of service.

We also welcome Jo Wood to the role of the Team Leader at Margaret Wilson.

Also a very warm welcome to all our new staff members.

## Audit and Compliance

Wallingford and Margaret Wilson facilities have recently undergone their mid-term Certification 'Spot Audits' and have received their reports back. I am pleased to note that the results are very good and reinforce the commitment of each site to quality service as well as resident focused care. Well Done!



**Enjoying a regular visit from the children resident Nancy Arnst (left), staff member Sandra Hurst, resident Margaret Munro and Macie-Jade Watts.**



**Enliven Day Centre clients enjoy a picnic at Caroline Bay.**



# Volunteers and Community Engagement

The Croft kitchen is very fortunate to have the services of a wonderful volunteer Carey Hickling, who comes in on random days of the week to bake delicious and spontaneous morning teas for our Residents at the Croft. Sometimes, with the help of the residents themselves.

Carey also produces some very desirable items for tea time. Things like homemade pizza, savouries and cheese rolls which are all favourites of the Residents but are seldom made in the kitchen because they are so time consuming- especially when there are 120 portions to make!

The feedback we receive about the items Carey has made is always excellent. She is a great cook and we very much appreciate all that she does for us.



Carey Hickling.



Catering opportunity for Twizel Senior School Students Chelsea Lousley (left) and Alice Washington-Jones catering for the parents attending the Family Works Incredible Years programme.



## Donation Coupon all donations retained in the region

### Enclosed is my gift of:

- ☐ \$10   ☐ \$20   ☐ \$30   ☐ \$50  
☐ \$100   ☐ \$500   ☐ Other \$ \_\_\_\_\_

### OR

Please charge my Credit Card \$ \_\_\_\_\_

☐ Mastercard   ☐ Visa   Name of Cardholder \_\_\_\_\_ Expiry Date \_\_\_\_\_

Card No

Mr/Mrs/Ms/Miss (Name/s) \_\_\_\_\_

Address \_\_\_\_\_

### Other ways I would like to help:

- ☐ Becoming a Family Works Guardian Angel  
☐ Becoming a Volunteer  
☐ Donating food to the foodbank  
☐ Contact me to set up a regular automatic payment  
☐ Leaving a gift in my Will (please contact me to discuss this)  
☐ Talking to our club/group

Signature \_\_\_\_\_

All donations are receipted. Our Charities Commission registration is CC11472. Please make cheques payable to Presbyterian Support South Canterbury OR Donate on line—[www.southcanterbury.ps.org.nz](http://www.southcanterbury.ps.org.nz) Presbyterian Support New Zealand will preserve the confidentiality of all personal information it holds in accordance with the NZ Privacy Act 1993.

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