

## **PATIENT-FOCUSED QUALITY COMPETENCE: THE QC GAP CERTIFICATE PROGRAM**

Available for Sale: January 1, 2012; Sold until: December 31, 2012 | Program Access Available: January 1, 2012 – July 15, 2013

**OVERVIEW** The quality of laboratory results have a direct impact on patient care, and high-quality QC is essential. Participants in this program will learn when a quality indicator should be monitored, how to use the associated number to make decisions and take action, and what message that number is really conveying. Complete all 4 courses between January 1, 2012 and July 15, 2013, to receive the certificate. Continuing education credit is available for completing all 4 courses.

**TECHNICAL REQUIREMENTS** To access this certificate program, you will need a computer with Internet access and speakers, a compatible Internet browser (eg, Internet Explorer), and a compatible version of Adobe Reader. To see if your browser, system, and version of Adobe Reader meet the minimum requirements please visit the AACC Technical Requirements page: [http://www.aacc.org/events/online\\_progs/Pages/TechnicalRequirements.aspx#](http://www.aacc.org/events/online_progs/Pages/TechnicalRequirements.aspx#)

**CANCELLATION POLICY** Cancellations and refunds are not available for e-learning courses.

### **FOUR WAYS TO REGISTER (PID 6820):**

- **MAIL** payment and registration form to: AACC, PO Box 759230, Baltimore, MD 21275-9230
- **PHONE** AACC Customer Service at 800-892-1400 or 202-857-0717 (*credit cards only*)
- **FAX** registration form to: 202-887-5093 (*credit cards only*)
- **ONLINE** registration is available at [www.aacc.org/events/online\\_progs/](http://www.aacc.org/events/online_progs/) (*credit cards only*)

Become an AACC Member and register at the reduced member rate. View member benefits at [www.aacc.org/members](http://www.aacc.org/members)

Register me for Patient-Focused Quality Competence: The QC Gap Certificate Program (PID 6820)

Cost: \$200.00 AACC Member  
\$400.00 Non-member

- I wish to become a full AACC Member (\$210).  
 I wish to become an Affiliate AACC Member (\$120).  
(NOTE: Affiliate members do not receive the *Clinical Chemistry Journal*.)

### **PRINT OR TYPE ALL INFORMATION**

(Full payment of all fees must accompany this form for registration to be processed. We do not accept purchase orders.)

Name \_\_\_\_\_ AACC Member # \_\_\_\_\_

Title \_\_\_\_\_ Degree \_\_\_\_\_

Institution/Organization \_\_\_\_\_

Department \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Postal/ZIP Code \_\_\_\_\_ Country \_\_\_\_\_

Email (required) \_\_\_\_\_

Email (for logging into the online courses, if different than above) \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

This information is my: Business  Home

This is my new contact information. Please update my permanent record.

**Payment by check (please make check payable to AACC)** Checks must be in U.S. dollars, payable through a U.S. bank.

Contact AACC Customer Service for wire transfer information. I enclose \$ \_\_\_\_\_  Personal check  Company check

**Payment by credit card:**  American Express  MasterCard  VISA

Account # \_\_\_\_\_ Expiration date: \_\_\_\_\_

MONTH YEAR

Name on Card: \_\_\_\_\_ Signature of Cardholder: \_\_\_\_\_

Credit Card Billing Address (exactly as it appears on your statement): \_\_\_\_\_

You will be automatically enrolled to receive mail and email based on AACC's standard privacy options, unless you have previously modified your communication settings. To view the AACC privacy policy and to modify your communication preferences, when you receive your receipt, login to [www.aacc.org](http://www.aacc.org), click on Access Your AACC.org, and select update your profile.