

EXCHANGE / WITHDRAW FROM THE CONTRACT OF SALE FORM

Do you want to exchange received goods? No problem! Place a new order for the product you want to receive instead and put a comment „exchange” - thereby the chosen product will be reserved for you. Then send the previous product back to us. The exchange must be made within 30 business days from the day you have accepted the package. You need to cover the cost of return shipment to us as well as the cost of reshipment to you.

You have the right to cancel this contract within 30 days without giving any reason. If you would like to return purchased goods, please send them to us. You may use this return form, but it is not obligatory. The return must be made within 30 business days from the day you have accepted the package. You need to cover the cost of return shipment to us.

Name:
Surname:
Address:
.....
Phone:

Order number:
Returned product:
.....
Reason for return:

FILL IN IN CASE OF PRODUCT EXCHANGE

Number of the new order
New product:
.....

FILL IN IN CASE OF WITHDRAW FROM THE CONTRACT OF SALE

Bank account number (IBAN & SWIFT)

.....
(date, signature)

Our address: SUPER-SHOP, ul. Handlowcow 2, 32-085 Modlniczka, POLAND

You have the right to withdraw from this contract within 30 days without giving any reason. The withdrawal period will expire after 30 days from the day on which you received the order. To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement. You may use above withdrawal form or print out the template you will find here: super-shop.com/en/returns-complaints

To meet the withdrawal deadline, it is sufficient for you to send your statement concerning your exercise of the right of withdrawal before the withdrawal period has expired (within 30 days from the day on which you received the order). We will carry out such reimbursement using the same means of payment as you used for the initial transaction. You will not cover any additional costs concerning that return.