

WELLS MANUFACTURING COMPANY 2 ERIK CIRCLE, P. O. Box 280 Verdi, NV 89439 telephone: 775-689-5700

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**OWNERS MANUAL** 

MODEL WPR-1 PRETZEL CABINET

Includes INSTALLATION USE & CARE

#### IMPORTANT: DO NOT DISCARD THIS MANUAL

This manual is considered to be part of the appliance and is to be given to the OWNER or MANAGER of the restaurant, or to the person responsible for TRAINING OPERATORS of this appliance. Additional manuals are available from your WELLS DEALER.

THIS MANUAL MUST BE READ AND UNDERSTOOD BY ALL PERSONS USING OR INSTALLING THIS APPLIANCE. Contact your WELLS DEALER if you have any questions concerning installation, operation or maintenance of this equipment.

**PRINTED IN CHINA** 

Model WPR-1

#### **LIMITED WARRANTY STATEMENT**

Unless otherwise specified, all commercial cooking equipment manufactured by WELLS MFG. CO. is warranted against defects in materials and workmanship for a period of one year from the date of original installation or 18 months from the date of shipment from our factory, whichever comes first, and is for the benefit of the original purchaser only.

THÍS WARRANTY IS THE COMPLETE AND ONLY WARRANTY, EXPRESSED OR IMPLIED IN LAW OR IN FACT, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, AND/OR FOR DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH WELLS MFG. CO. PRODUCTS. This warranty is void if it is determined that, upon inspection by an authorized service agency, the equipment has been modified, misused, misapplied, improperly installed, or damaged in transit or by fire, flood or act of God. It also does not apply if the serial nameplate has been removed, or if service is performed by unau-

thorized personnel. The prices charged by Wells Mfg. Co. for its products are based upon the limitations in this warranty. Seller's obligation under this warranty is limited to the repair of defects without charge by a Wells Mfg. Co. factory authorized service agency or one of its sub-service agencies. This service will be provided on customer's premises for non-portable models. Portable models (a device with a cord and plug) must be taken or shipped to the closest authorized service agency, transportation charges prepaid, for service. In addition to restrictions contained in this warranty, specific limitations are shown in the Service Policy and Procedure Guide. Wells Mfg. Co. authorized service agencies are located in principal cities. This warranty is valid in the United States and Canada and void elsewhere. Please consult your classified telephone directory, your foodservice equipment dealer or write the Factory Service Department, Wells Manufacturing Company, P.O. Box 280, Verdi, Nevada 89439, phone (775) 689-5700 or (888) 492-2782, for information and other details concerning warranty.

## SERVICE POLICY AND PROCEDURE GUIDE ADDITIONAL WARRANTY EXCLUSIONS

- Resetting of safety thermostats, circuit breakers, over load protectors, and/or fuse replacements are not covered by this warranty unless warranted conditions are the cause.
- All problems due to operation at voltages or phase other than specified on equipment nameplates are not covered by this warranty.
   Conversion to correct voltage and/or phase must be the customer's responsibility.
- All problems due to electrical connections not made in accordance with electrical code requirements and wiring diagrams supplied with the equipment are not covered by this warranty.
- Replacement of items subject to normal wear, to include such items as knobs, light bulbs; and, normal maintenance functions including adjustments of thermostats, adjustment of micro switches and replacement of fuses and indicating lights are not covered by warranty.
- Damage to electrical cords and/or plug due to exposure to excessive heat are **not** covered by this warranty.
- Full use, care, and maintenance instructions supplied with each machine. Noted maintenance and preventative maintenance items, such as servicing and

- cleaning schedules, are customer responsibility. Those miscellaneous adjustments noted are customer responsibility. Proper attention to preventative maintenance and scheduled maintenance procedures will prolong the life of the appliance.
- Travel mileage is limited to sixty (60) miles from an Authorized Service Agency or one of its sub-service agencies
- 8. All labor shall be performed during regular working hours. Overtime premium will be charged to the buyer.
- All genuine Wells replacement parts are warranted for ninety (90) days from date of purchase on nonwarranty equipment. This parts warranty is limited only to replacement of the defective part(s). Any use of non-genuine Wells parts completely voids any warranty.
- Installation, labor, and job check-outs are not considered warranty and are thus not covered by this warranty.
- 11. Charges incurred by delays, waiting time or operating restrictions that hinder the service technician's ability to perform service are **not** covered by warranty. This includes institutional and correctional facilities.

#### SHIPPING DAMAGE CLAIM PROCEDURE

**NOTE:** For your protection, please note that equipment in this shipment was carefully inspected and packaged by skilled personnel before leaving the factory. Upon acceptance of this shipment, the transportation company assumes full responsibility for its safe delivery.

#### IF SHIPMENT ARRIVES DAMAGED:

- VISIBLE LOSS OR DAMAGE: Be certain that any visible loss or damage is noted on the freight bill or express receipt, and that the note of loss or damage is signed by the delivery person.
- 2. FILE CLAIM FOR DAMAGE IMMEDIATELY: Regardless of the extent of the damage.
- 3. CONCEALED LOSS OR DAMAGE: if damage is unnoticed until the merchandise is unpacked, notify the transportation company or carrier immediately, and file "CONCEALED DAMAGE" claim with them. This should be done within fifteen (15) days from the date the delivery was made to you. Be sure to retain the container for inspection.

Wells Manufacturing cannot assume liability for damage or loss incurred in transit. We will, however, at your request, supply you with the necessary documents to support your claim.

# 234 306225 Owners Manual for WPR-1 Pretzel Cabinet

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#### **INTRODUCTION**

Thank You for purchasing this Wells Manufacturing Co. appliance.

Proper installation, professional operation and consistent maintenance of this appliance will ensure that it gives you the very best performance and a long, economical service life.

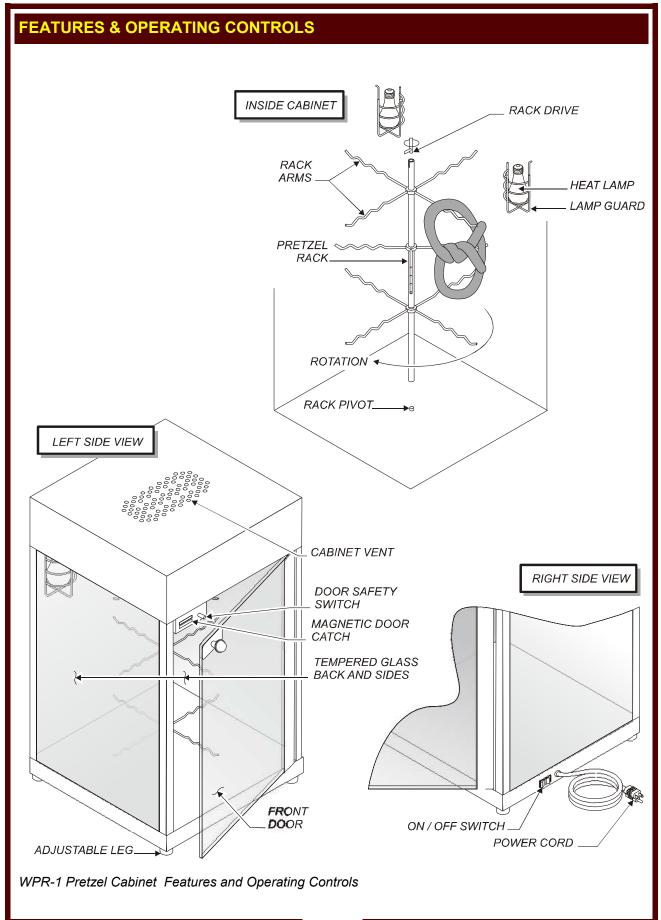
This manual contains the information needed to properly install this appliance, and to use and care for the appliance in a manner which will ensure its optimum performance.

#### **SPECIFICATIONS**

MODEL	VOLTS 1ø	WATTS	AMPS	POWER SUPPLY CORD
WPR-1	120	225	1.9	NEMA 5-15P

#### **APPLICABILITY**

This manual applies to the following Wells Manufacturing products: WPR-1 Pretzel Cabinet



#### PRECAUTIONS AND GENERAL INFORMATION

This appliance is intended for use in commercial establishments only.

This appliance is intended to hold previously prepared food at temperature for human consumption. No other use is recommended or authorized by the manufacturer or its agents.

Operators of this appliance must be familiar with the appliance use, limitations and associated restrictions. Operating instructions must be read and understood by all persons using or installing this appliance.

Cleanliness of this appliance is essential to good sanitation. Read and follow all included cleaning instructions and schedules to ensure the safety of the food product.

Disconnect this appliance from electrical power before performing any maintenance or servicing.

DO NOT submerge this appliance in water. This appliance is not jet stream approved. Do not direct water jet or steam jet at this appliance, or at any control panel or wiring. Do not splash or pour water on, in or over any controls, control panel or wiring.

Exposed surfaces of this appliance can be hot to the touch and may cause burns.

Heat lamps will be very hot when in use. Contact will cause severe injury. Do not operate this appliance without heat lamp guards in place. Do not splash water on heat lamps. Do not wipe heat lamps with wet cloth or sponge.

The technical content of this manual, including any wiring diagrams, schematics, parts breakdown illustrations and/or adjustment procedures, is intended for use by qualified technical personnel.

Any procedure which requires the use of tools must be performed by a qualified technician.

This manual is considered to be a permanent part of the appliance. This manual and all supplied instructions, diagrams, schematics, parts breakdown illustrations, notices and labels must remain with the appliance if it is sold or moved to another location.



All servicing requiring access to non-insulated electrical components must be performed by a factory authorized technician.

DO NOT open any access panel which requires the use of tools. Failure to follow this warning can result in severe electrical shock.



#### CAUTION: RISK OF DAMAGE

DO NOT connect or energize this appliance until all installation instructions are read and followed. Damage to the appliance will result if these instructions are not followed.



# **CAUTION:** HOT SURFACE

Exposed surfaces can be hot to the touch and may cause burns.

#### **AGENCY LISTING INFORMATION**

This appliance conforms to NSF Standard 4 for sanitation only if installed in accordance with the supplied *Installation Instructions* and maintained according to the instructions in this manual.

This appliance is listed by ETL.



STD 4



#### **INSTALLATION**

**NOTE:** DO NOT discard the carton or other packing materials until you have inspected the appliance for hidden damage and tested it for proper operation. Refer to SHIPPING DAMAGE CLAIM PROCEDURE on the inside front cover of this manual.

#### **IMPORTANT:**

If an appropriate electrical receptacle is not readily accessible, contact a licensed electrician to install the appropriate electrical receptacle.

240 volt units are shipped without a power plug. Contact a licensed electrician to install a power plug appropriate to local electrical codes.

#### **IMPORTANT:**

Damage due to being connected to the wrong voltage or phase is NOT covered by warranty.

#### **UNPACKING & INSPECTION**

Carefully remove the appliance from the carton. Remove all protective plastic film, packing materials and accessories from the appliance before connecting electrical power or otherwise performing any installation procedure.

Carefully read all instructions in this manual and the *Installation Instruction Sheet* packed with the appliance before starting any installation.

Read and understand all labels and diagrams attached to the appliance.

Carefully account for all components and accessories before discarding packing materials. Store all accessories in a convenient place for later use.

COMPONENTS:

1 ea. PRETZEL RACK

2 ea. HEAT LAMPS

2 ea. HEAT LAMP GUARDS

#### **SETUP**

Setup the appliance only on a firm, level, non-combustible surface. Verify local codes for requirements. Concrete, tile, terrazzo or metal surfaces are recommended. Metal over combustible material may not meet code for non-combustible surfaces.

240 volt units are shipped without a power plug. An appropriate plug (by others) must be installed by a licensed electrician.

Verify that the unit sits firmly ON ALL FOUR LEGS. With a spirit level, check that the appliance is level front-to-back and side-to-side. With the adjustable legs, adjust as required to level the appliance. All four legs must be adjusted to firmly contact the floor in order to prevent tipping.

Thread heat lamps into sockets. Install heat lamp guards.

Install the pretzel rack. Engage motor drive with slot in top of rack. Set bottom of rack on rack pivot.

Plug appliance into a properly installed and grounded receptacle of the appropriate configuration.

Avoid storing flammable or combustible materials in, on or near the appliance.

#### **PREPARATION**

Be sure inside of appliance is wiped clean, and the pretzel rack is properly installed.

Load pretzels on rack arms. For best results, load product so that it is evenly distributed.

Close the front door. Press on/off switch to "ON". The heat lamps will come on and the rack will rotate.

Opening the door will stop the rack's rotation.

Press on/off switch to "OFF" at the end of the day.



#### CAUTION: HOT SURFACE

Exposed surfaces can be hot to the touch and may cause burns.



# **CAUTION:**BURN HAZARD

Heat lamps will be extremely hot during operation and can cause serious burns on contact. Do not operate the appliance without heat lamp guards in place.

# 234 306225 Owners Manual for WPR-1 Pretzel Cabinet

#### **CLEANING INSTRUCTIONS**



CAUTION: ELECTRIC SHOCK HAZARD

Disconnect unit from electric power before cleaning.



# **CAUTION**: BURN HAZARD

Allow unit to cool completely before cleaning.

**IMPORTANT:** DO NOT spill, splash or pour water into controls, heat lamp socket or wiring.

**IMPORTANT:** DO NOT use steel wool or abrasive cleansers for cleaning the cabinet or kettle.

**PREPARATION** Turn ON/OFF switch "OFF"

Allow unit to cool completely before cleaning Disconnect unit from electric power before

cleaning

FREQUENCY Daily, or as needed

**TOOLS** Mild Detergent, Soft Cloth or Sponge

Plastic Scouring Pad

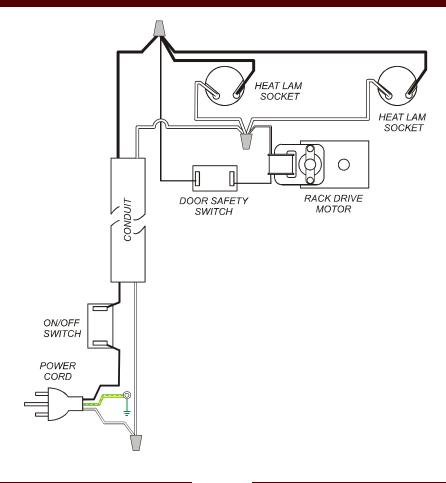
#### **CLEANING**

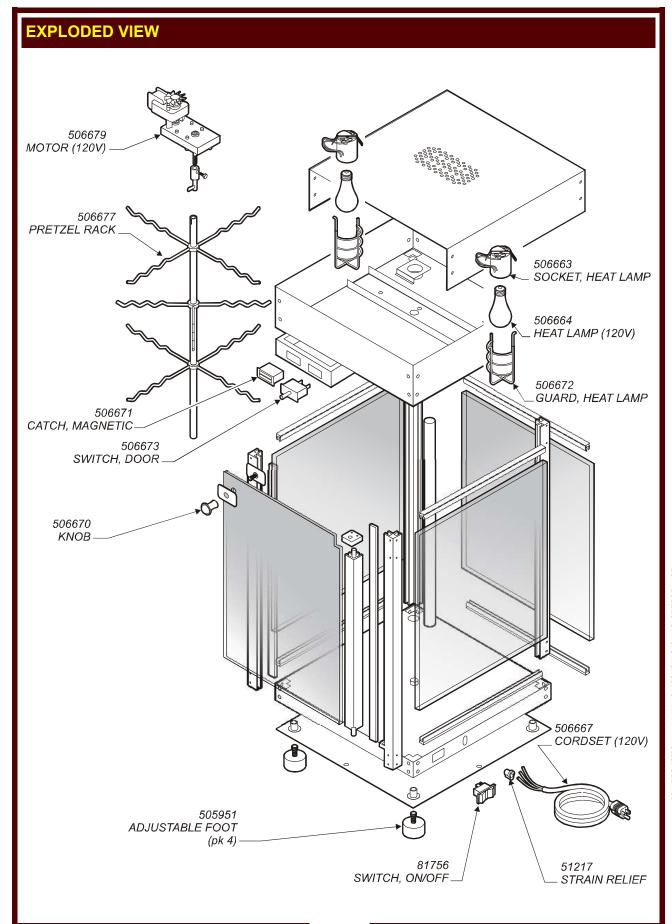
- 1. Disconnect unit from electric power and allow to cool completely before cleaning.
- 2. Remove pretzel rack. Rack may be washed in the sink.
- Wipe inside and outside of cabinet with a sponge or soft cloth dampened with mild detergent. Rinse by wiping with a sponge or soft cloth dampened with clear water. Allow to air dry. NOTES:
  - a. Use care when cleaning front door to prevent scratching.
  - b. Do not wipe heat lamp if it is hot.
  - c. Use care that no water is splashed into heat lamp sockets
- 4. Reinstall pretzel rack.

Procedure is complete.

TROUBLESHOOTING SUGGESTIONS				
PROBLEM	POSSIBLE CAUSE	SUGGESTED REMEDY		
No power to unit	Power cord unplugged	Plug power cord into appropriate receptacle		
	Circuit breaker tripped	Reset circuit breaker		
	Power cord or plug damaged	Replace power cord assembly		
Pretzel rack does not rotate	ON/OFF switch <i>OFF</i>	Press switch to "ON"		
	Door not completely closed	Close door to engage safety switch		
	Door safety switch damaged	Replace door safety switch		
	Rack not engaged in drive	Properly install pretzel rack		
	Drive motor damaged	Repair/replace drive motor and/or drive coupling		
Heat lamp does not light	ON/OFF switch <i>OFF</i>	Press switch to "ON"		
	Heat lamp loose in socket or burned out	Tighten or replace heat lamp		
	Damaged wiring	Repair wiring		

### WIRING DIAGRAM





### There are accordant

**DESCRIPTION** 

#### PART NO.

There are currently no accessories available for this unit

# IMPORTANT: Use only factory authorized service parts and replacement filters.

For factory authorized service, or to order factory authorized replacement parts, contact your Wells authorized service agency, or call:

#### Wells Manufacturing Co.

2 Erik Circle P. O. Box 280 Verdi, NV 89439 phone: (775) 689-5700 fax: (888) 492-2783 (Service Parts Dept.)

Service Parts Department can supply you with the name and telephone number of the WELLS AUTHORIZED SERVICE AGENCY nearest you.

CUSTOMER SERVICE DATA please have this information available if calling for service					
RESTAURANTINSTALLATION DATESERVICE COMPANY	LOCATION TECHNICIAN				
ADDRESSTELEPHONE NUMBER ()	STATE ZIP				
EQUIPMENT MODEL NO					

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#### Wells Manufacturing proudly supports CFESA Commercial Food Equipment Service Association

#### SERVICE TRAINING - QUALITY SERVICE







WELLS MANUFACTURING COMPANY - Division of CARRIER COMMERCIAL REFRIGERATION 2 ERIK CIRCLE, P. O. Box 280

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