

Information on the tickets

As a recipient of benefits in accordance with the German Social Welfare Law for Asylum Seekers, you can use the bus and rail at a low price. There is a matching ticket for every age.

How can you apply?

- Select the matching ticket in the order form.
- Please fill out the order form and the SEPA direct debit mandate completely and sign both.
- The receipt of benefits and the order form is to be confirmed by the authority responsible for you.
- The order form, SEPA direct debit mandate and confirmation must be at RVM at the latest by the 15th of each month. The ticket will be sent by mail as of the following month.

Good to know

- Valid on all buses and commuter trains in the territory that applies for your ticket.
- For lines that are further away, there are so-called "AnschlussTickets" (connecting tickets) at a clearly reduced rate (can be purchased from the bus driver or at the ticket vending machine).
- The ticket cannot be transferred to someone else (it only applies for the imprinted person).
- The direct debit is made from your bank account at the beginning of every month (sign the SEPA direct debit mandate!).
- With a new order, up to 3 tickets are sent to you. After this, the tickets are sent quarterly, i.e. in March, June, September and December, in each case up to 3 tickets.

Changes in your personal data:

Please inform us in writing regarding your changes. A change in your banking details must be present by the 15th of a month, so that they can be used as of the following month.

Loss of Ticket:

With a fee of €6.00/month, you will receive a replacement. The fee will be booked off your bank account in the following month.

This is how the subscription ends:

- Written termination at RVM, giving one month's notice, at the latest until the 15th of the previous month.
- Return of all tickets for the period as of termination, with the letter of termination.
- RVM is to be informed immediately regarding the discontinuation of the receipt of social benefits, and the ticket is to be returned immediately!
- Repeated chargebacks due to insufficient funds on the bank account can result in termination. In this case you must return the tickets.



Confirmation regarding receipt of one of the Mobitickets

Consent to transmission of data

I declare:

The responsible authorities of the district and cities and municipalities as well as RVM Regionalverkehr Münsterland GmbH are allowed to exchange and compare my social information among one another. This may only be done to verify my entitlement for the Mobiticket.

They may exchange the following data:

- Surname, first name, date of birth, address
- The information whether I am currently receiving social benefits (without information on the reason and the amount of the benefits)
- Approval period for which the benefits have been authorised

I know that I can withdraw my permission for this at any time. I do not need to provide a reason for this. I can only withdraw my permission for the future. I will not have any disadvantages as a result of this. My data may not be passed on to other authorities.

City, Date ✗ Signature subscriber or the legal representative

Der Leistungsträger bestätigt hiermit, dass der / die Antragsteller/in Leistungen nach AsylbLG erhält:

von

bis

Ort, Datum

Stempel der Behörde

Unterschrift Sachbearbeiter/-in