#### **Presort & Post-Presort Software:**

You Need Both to Optimize Your Mailings

Jeffery Peoples, CEO & Founder Window Book, Inc. May 2, 2011



www.WindowBook.com

# Agenda

- Two essential types of software
  - ✓ Presort software
  - ✓ Post-presort software
- How they are different
- How they work together
- Why you need BOTH to be successful

## What is Presort?

- Group of software solutions that perform:
  - Address verification
  - Address hygiene
  - ✓ Mailing list management
  - ✓ Mail sortation



3

#### Address Hygiene: Complete, Correct & Current

- ✓ USPS® CASS Certified<sup>™</sup> software to make sure addresses are complete & correct
  - First compares/validates against range possibilities in the USPS ZIP+4 database
  - <u>USPS DPV® file</u>: validate whether the delivery point is an actual deliverable address
  - LACS<sup>Link®</sup> (Locatable Address Conversion System): tells if address has been converted from Rural Route/Box Number address to a street-style address
  - Suite<sup>Link®</sup>: corrects/appends secondary address information for input records that already have a company name present and matches the USPS database – required use with CASS Cycle N in August 2011

#### p

Employ an approved move update method to make sure addresses are *current* 

Authorized Move Update Methods	
Pre-mailing methods	NCOA <sup>Link®</sup>
	FASTforward® MLOCR (E-O-L 07/2012)
Post-mailing methods	ACS™ (Traditional, OneCode or Full-Service)
	Ancillary Service Endorsements
Alternative methods	Legal Restraint Method
	99% Accurate Method

C

5

#### t

- Save time and money by deleting duplicate records
  - ✓ Suppression Lists
    - The Direct Marketing Association's DMAChoice file
    - Mailer database

Recommendation: perform all address hygiene processes before attempting duplicate elimination – comparison groups are formed based on ZIP & portions of the name – incorrect ZIPs can lead to dupes being missed

 $\mathsf{m}$ 

## The Presort

- Must be properly sequenced according to the rules in the DMM to get postage discounts
  - ✓ Vary by class (First-Class™, Periodical, Standard Mail®, etc.)
  - ✓ Vary by type of mail (letters, flats, parcels, etc.)
  - Minimum quantities, piece weights and/or thicknesses, etc. etc. etc...

7

### The Presort

- Sequencing is based upon ZIP Code™
  - ✓ Group mail for like ZIP Codes together into units factoring in minimum volume, weight, or number of pieces.
  - √ "Nesting nature"
    - Pieces/Bundle
    - Handling Unit (tray/sack)
    - Container (pallet, APC)



.

# **Presort Output Files**

- There are multiple output files produced by the presort process
  - ✓ Name-and-address
  - ✓ Container label
  - ✓ Ink-Jet
  - ✓ Mail.dat®



9

### What is Mail.dat?

Industry standard database for mailing information, set by  $\mathsf{IDEAlliance}^{\texttt{®}}$ 

- ✓ Output from a presort software or MLOCR Presort Machines
- Summarizes all the information about a mailing except for names & addresses for confidentiality
- Allows all parties to easily exchange mailing data in an industry-standard format

Need to get a User License Code from IDEAlliance www.idealliance.org

## Mail.dat files

#### Relational database

 Set of individual data files that together provide all the information for a mailing

#### Examples:

✓ MPU file: Mail Piece Unit File

✓ CSM file: Container Summary File

AIG3209A.CPT      ■	
☐ AIG3209A.CQT	
AIG3209A.CSM	
d AIG3209A.HDR	
☐ AIG3209A.MCR	
■ AIG3209A.MPA	
AlG3209A.MPU	
d AlG3209A.PDR	
☐ AIG3209A.PQT	
☐ AIG3209A.SEG	

1

## Mail.dat files

- There are hundreds of licensed Mail.dat users
  - ✓ Mailers
  - ✓ Software Vendors
  - ✓ Publishers
  - ✓ Service Providers
  - ✓ USPS®
- Primary format of electronic data files accepted by the Postal Service™



## Is Presort Enough?



- ✓ Did you have to re-run the presort because the piece-weight changed?
- ✓ Did you pay for spoilage or other mailpieces that didn't get mailed?
- ✓ Do you or your business partners have to manually enter the postage information into an accounting system?
- ✓ Did you lose out on additional savings by not properly drop shipping your mail?
- ★ If so, post-presort software can help you!

1:

## Presort Alone is NOT Enough



- It can be difficult and time consuming to make any <u>changes</u> to the mailing using only presort software
- Some changes can only be made by <u>re-running</u> the presort process, but most changes can, and *must*, be made using Post-presort software

## Post-presort software

- Post-presort software specializes in Managing / updating the mailing data
  - > Piece attributes (weight, thickness, etc.
  - > Entry points/destinations
  - Advertising percentage (Periodicals)

Automating the process of transmitting the data to *PostalOne!*<sup>®</sup> for Intelligent Mail<sup>®</sup> Full-Service, FAST<sup>®</sup>, mail verification, distribution, and postage accounting

15

## What can Post-Presort software do?

- Validate Mail.dat files
  - ✓ Incorrect formatting
  - ✓ Errors/Missing data
  - ✓ IDEAlliance®
  - ✓ PostalOne!®
- Produce error report(s) that can be used to locate and make necessary edits in the Mail.dat file



#### Edit Mail.dat files

- Presort is the initial plan, but plans change
- Easily make last minute changes in piece-weights / thickness or advertising percentages (Periodical mail)
- Produce your postal documentation to reflect what you actually mailed vs. matching your mailing to your documentation
  - \* USPS *PostalOne!* system requires users to have the ability to edit Mail.dat files.

17

#### What can Post-Presort software do?

#### Flexibility for Partial Mailings



- Large presorted mailings are sometimes released to the USPS or transportation companies over the course of several days or weeks
- Produce reports representing <u>only</u> that mail versus producing postage statements for the <u>entire</u> Mail.dat file

\* Post-presort software lets you produce postage statements that accurately reflect exactly what you are mailing!

#### Manage Date of Mailings with Rate Changes

- Apply current/new rates on the date of your mailing
- Produce reports representing only that mail versus producing postage statements for the entire Mail.dat file
  - \* Post-presort software allows mailers the flexibility to manage mailings better during postage rate changes.

19

#### What can Post-Presort software do?

#### Merged Mailings & Co-palletization

- Mail service providers or "consolidators" may opt to merge mailings from multiple jobs into a single, larger mailing to get greater discounts
- Easily merge multiple Mail.dat files from multiple jobs that were presorted at different times and places
  - \* Post-presort software lets you easily merge Mail.dat files convert NDC pallets into SCF pallets or convert SCF pallets into 3-dgit for meeting in-home delivery dates and achieving increased postage savings.

#### Get updated Drop-Ship and Labeling List Data

- Automatically update your database file as changes are made by the USPS®
- Configure the setting and get updated information with a version number on a daily/weekly basis
- Reduce errors, improve distribution accuracy, and save time and labor spent on updating each change manually
  - \* Using updated data helps you optimize mailings by making sure your handling units and containers go to the correct destinations.

21

### What can Post-Presort software do?



Postage Savings and In-Home Date Management with Drop-Ship Analysis

- •Analyze Mail.dat files to compare the <u>origin</u> <u>postage</u> against the <u>destination postage</u> to get best drop ship discount (i.e., NDC's, SCFs, DDU's)
- •Produce all pertinent documentation required for drop shipping (8125's, 8017's, postage statements, production and loading reports, and pallet placards)
  - \* Using post-presort software to create the optimum

drop-ship entry plan will help you save even more money and control your in-home dates.

Produce and Manage IMb for Trays and Pallets

- Maintain unique serial number for Handling Units and Pallets which must remain unique for a period of 45 days from the Postage Statement date of mailing
  - \* Using post-presort software can help you generate and manage unique IMb's for trays and pallets.

23

### What can Post-Presort software do?

#### Manage Spoilage and Shortage

- Damaged pieces = Spoilage = Can't be mailed
  - ✓ Immediately replaced, mailed at a later time or not get mailed at all
- Shortage of supplies (postage, inserts)
- Post-Presort software lets you edit Mail.dat files to remove the spoilage and pieces which were not before generating the final postage statements
  - \* Don't pay for pieces that don't get mailed!

#### Store Mailing Data Electronically

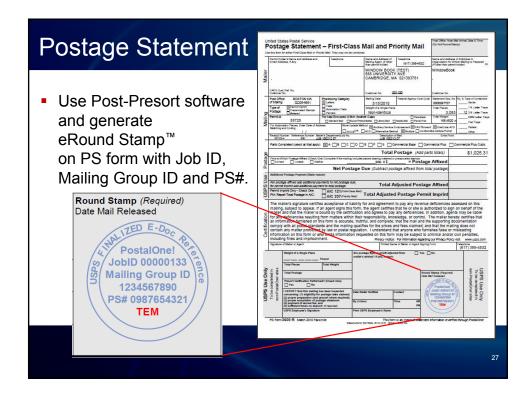
- Use the data to generate reports for in-house and customers
- Share data with other business applications (project management, production, accounting)
  - Prevents over-payment of postage and provide accurate reconciliation of mailing counts
- \* Post-Presort software lets you easily update final postage to your postage accounting system

25

#### What can Post-Presort software do?

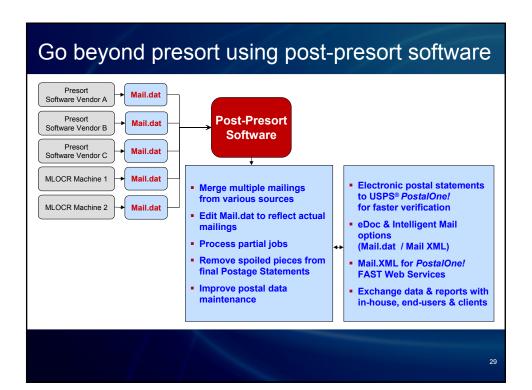
Efficient Mail Verification and Acceptance using eDoc

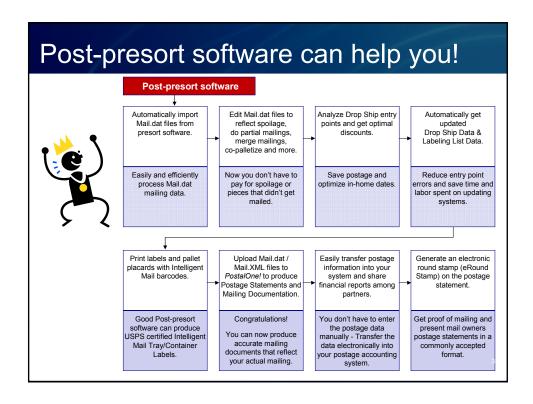
- ✓ Generate and submit postal documents electronically speeds up the entire mail verification and acceptance process
- ✓ For Intelligent Mail® Full-Service, mailers *must* submit electronic documentation (eDoc) to qualify for further postage discounts
  - \* Post-presort software can give you <u>both</u> options: eDoc and the option of a hard-copy version when needed (*PostalOne!* outage on February 5<sup>th</sup>, 2010 for four days)

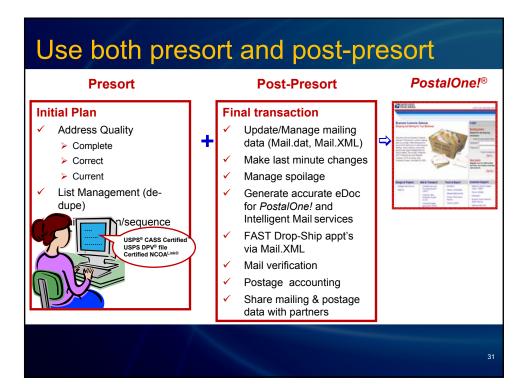


Automate tasks that are done manually

- Be more productive in shorter time with less manual labor
- •Frees up staff for more productive tasks
- Reduce human errors involved with manual data labor.
  - \* Reduce your overhead costs by staffing efficiently, increasing accuracy and reducing errors.







## Use both presort and post-presort

- Handle complex, large-volume mailings with tight deadlines
- Reduce errors from manual data labor and increase accuracy
- Increase your efficiency and productivity
- Stay abreast of changes in mailing requirements

# Use both presort and post-presort

- Stay ahead of competitors and acquire new business
- Save time and money
- Optimize your mailings
- Make a smooth transition to eDoc and Intelligent Mail Full-Service option

33

#### **Educational Resources from Window Book**

Mailing Industry Informative White Papers <a href="http://www.windowbook.com/whitepapers">http://www.windowbook.com/whitepapers</a>

Upcoming Online Postal Webinars http://www.windowbook.com/webinars

View Recorded Webinars: http://www.windowbook.com/recordedwebinars

Weekly e-mail postal pointers - E-Tips <a href="http://www.windowbook.com/etips">http://www.windowbook.com/etips</a>

## Questions?

3

# Thank you!

Jeffery Peoples
CEO & Founder

Window Book, Inc.

jpeoples@windowbook.com

617-395-4520

www.windowbook.com