



Position Title: Business Intelligence/ Data Warehouse Manager

Reports To: Chief Operating Officer

Location: Denver, CO

Connect for Health Colorado is a new health insurance marketplace and support network for individuals, families and small employers in Colorado. We provide high quality customer assistance by phone and in person and exclusive access to new federal financial assistance, based on income, to reduce the cost of health insurance. We are a non-profit entity established by a 2011 state law and our mission is to increase access, affordability, and choice for individuals and small employers purchasing health insurance in Colorado.

Position Summary: This role will lead, develop and sustain the business-analytics program at Connect for Health Colorado by interacting with senior leadership to identify key performance indicators (KPIs) and analytic processes to assist leadership in advancing the company's mission and financial sustainability. The BI/Data Warehouse Manager will analyze business activities to identify opportunities to improve operational results, user experience and organizational effectiveness and also collaborate with external analyses as required for advanced analyses and predictive modeling to improve the health of Coloradans.

Position Responsibilities:

- Collaborate with senior leadership to define KPIs, a balanced scorecard, and the analytics processes to sustain them.
- Establish and manage a governance program for metrics and related data and processes.
- Interact with federal and state government agencies to provide reports and analyses as required.
- Direct and supervise the activities of data and reporting analyst(s).
- Analyze and deliver metrics for the balanced scorecard and at all levels of the organization.
- Collaborate with staff at all levels to embed analytics into business planning, assessment and management at operational and strategic levels.
- Develop and implement a regular cadence for reporting, reviewing and acting on metrics.
- Direct the activities of the BI technical teams to sustain and extend the analytics program.
- Coordinate reporting and integrate the capabilities of reporting packages that accompany existing applications (CRM and call-center systems; financial-transaction processing, etc.).
- Regularly assess the value and relevance of the analytics program to identify opportunities for improvement.
- Ensure compliance with data-management policies and procedures, including information security, data distribution and retention/destruction.

Position Requirements:

- Undergraduate degree (graduate preferred) and/or recognized certificate in business intelligence, statistical analysis, operations research or related field.
- Strong track record of applying analytics to improve business results.

- Experience in defining, developing and managing analytics programs in commercial organizations; non-profit experience desired.
- Ability to create and deliver effective presentations and informal briefings that explain highly technical analyses in business terms to diverse audiences such as senior executives, data-savvy business analysts, technical analysts and public audiences.
- Proficiency in spatial analyses and integration of spatial tools and displays with Cognos.
- Familiarity with health care and/or insurance industries desired.

Work Environment:

- Typical office setting; the Connect for Health Colorado office is in the Cherry Creek area of Denver, near the intersection of Colorado Blvd. and Cherry Creek Drive North.
- Work schedule will include some non-traditional hours, weekends and evening events.
- Travel throughout Colorado will occasionally be required, mostly day trips along the Front Range (mileage reimbursement available).

Compensation:

Connect for Health Colorado offers a competitive salary and benefits package. Using Connect for Health Colorado's annual benefits allowance, employees may elect from various benefit offerings and tailor a package to best suit their individual needs. Connect for Health Colorado employees are eligible to participate in the organization's 403(b) plan and are additionally provided with paid time off, short and long term disability and life insurance.

To Apply:

Please e-mail resume, cover letter, salary history, and three (3) references to hiring@ConnectforHealthCO.com. Please include position title in the subject line. No phone calls please.

Connect for Health Colorado is an equal opportunity employer (EOE). Connect for Health Colorado may, at its discretion, conduct a background check on any workforce member and/or require job candidates to successfully complete a background check as a condition of employment.
