

PRIVACY STATEMENT

OUDERMATCH

Oudermatch takes your privacy very seriously, and will process and use information about you in a secure manner. To ensure your privacy, Oudermatch will always act in accordance with the *Wet bescherming persoonsgegevens* ("Law on the protection of personal details"). This page contains the Oudermatch Privacy Statement. We advise you to carefully consult this Privacy Statement. Words with an initial capital letter in this Privacy Statement are defined in the Terms of Service.

1. What is Oudermatch?

Oudermatch is an online service, the aim of which is to bring together, via the Website, private individuals who wish to organise temporary childcare for their child/children by other private individuals or professional persons with private individuals or professional persons who are prepared to offer childcare services to private individuals. Users can form, on the basis of the Profiles, an opinion about the characteristics and qualities of other Users.

Oudermatch is part of the *besloten vennootschap* ("Limited Company") 2Care4Kids Group B.V., also working under the name Oudermatch.nl, registered address (1054 SG) Amsterdam, WG Plein 313, and registered with the Chamber of Commerce of Amsterdam under registration number 56028458. The manner in which your personal details are stored and used is registered with the *College Bescherming Persoonsgegevens* ("Board for the Protection of Personal Details") under registration number m1517431.

2. What information is collected and processed by Oudermatch?

Profile

In order to make contact with other users, you must first create a personal Profile. When you create such a Profile, you will be asked to enter certain information about yourself. You are not obliged to enter all details. The following details are obligatory for all users:

- Forename and surname
- Valid e-mail address and password
- Postcode and house number
- Personal description

For babysitters and childminders, the following details are also obligatory:

- Date of birth
- Gender
- Hourly tariff
- Availability

Optionally supplemented with:

- Mobile telephone number

- Number of years childcare experience
- Experience with age categories of children
- References possessed
- Maximum number of children for whom you are prepared to babysit at one time
- Job / study
- Smoker: yes/no
- Language ability
- Relevant qualification

For parents, the following details are also obligatory:

- Childcare preferences
- Number of children
- Gender of children
- Dates of birth of children
- Expecting: yes/no

You can alter the information that you provide at any time.

You can also add other information to your profile, such as photo or a link to your website.

Your Profile is in principle public. This means that it can be consulted by anyone. You can also set up your profile so that it is only visible by Users who also have a Profile. You can change this setting at any time.

Content

Oudermatch stores and processes all Content that you make available via Oudermatch.nl. If you publish Content, for example your Profile, then other Users can make use of or react to the Content.

If you terminate your Profile, then Oudermatch will immediately make your Profile inaccessible. However, Oudermatch retains the right to use all Content in accordance with the Terms of Service. Oudermatch will remove or anonymise the Content, should you request this.

Automatically generated information

In order to ensure the effective operation of Oudermatch (for example, to ensure that pages are correctly displayed, and in order to ensure the security of the Service), Oudermatch requires certain information. Therefore, Oudermatch will collect automatically generated information about your surfing behaviour while you are using Oudermatch. This information consists of your IP-address (the number of your computer on the Internet, which makes it possible to recognise your computer), the type of browser (computer program that facilitates the display of web pages), the computer system that you use, and the pages that you visit on the Website.

If Oudermatch uses this information, then it will always be anonymous.

3. What are cookies and how does Oudermatch use them?

What are cookies?

Oudermatch uses cookies to collect data. Cookies are small text files that are saved on the hard disc or in the memory of your computer. Cookies are used, for example, to retain your favourite settings for a certain service, web page or website. Cookies can also be used to ensure that you do not see a certain advertisement too often, or to record how often a certain advertisement is displayed.

What sort of cookies does Oudermatch use, and why?

Permanent cookies

The Website makes use of permanent cookies in order to recognise when you visit the Website. In this way, Oudermatch can remember your preferences (for example, your login name or preferred language) and to retain information about whether you have given permission for cookies to be placed. This ensures that you do not have to repeatedly enter your preferences. You can easily remove these permanent cookies via the settings in your browser (see below). If it is not necessary to store your personal details in a cookie, then Oudermatch will not do so.

Session cookies

The Website makes use of session cookies in order to check if you are logged in or not. This ensures that you do not need to continuously log in every time you navigate to another page. These cookies are removed as soon as you close your web browser.

Google Analytics cookie

The Website makes use of Google Analytics, a web analysis service provided by Google Inc. ("Google"). Google Analytics makes use of cookies in the manner described above. The information generated by the cookie about your use of the Website (including your IP address) is sent to Google and stored on servers in the United States. Google is a member of the Safe Harbor programme of the American Ministry of Trade, which means that there is an appropriate level of protection for your personal details. Google uses this data in order to provide Oudermatch with information about how you use the website, to prepare reports about website activity, and to offer other services connected with website activity and Internet use. Google may only make this information available to third parties where legally obliged to do so, or if third parties process this information on behalf of Google. Google will not combine your IP address with other information in the possession of Google.

Cookies from social networks

The Website contains buttons that may be used to share certain pages on Facebook. These buttons contain small pieces of code that are made available by Facebook. By means of this code, Facebook can place cookies. Oudermatch has no influence over or involvement with this, and advises you to consult the Facebook privacy statement.

How can I disable cookies?

If you do not wish to accept cookies, then you can always disable this feature in your browser. You can also remove cookies via your browser that have been stored on your computer. You can find more information about this in the help function of your browser. If you disable cookies, then it is possible that certain functions will not work, or that certain services will not be available to you.

If you only want to disable cookies placed by third parties in order to register your surfing behaviour, then please click the following link: <http://www.youronlinechoices.eu>

4. For what purpose does Oudermatch use information about me?

Purposes

Oudermatch will use information about you for the following purposes:

- To make use of the Service possible.
- In order to send you information about Oudermatch's own services, and to react to questions and/or complaints that you may have.
- In order to send you information about the products and services of Oudermatch's partners, if you have given permission for this.
- To generate anonymous statistical data.
- In order to secure the Service, and to alter and improve the Service.
- To process payments.
- In order to provide information about you to third parties if you have given permission for this, or if required by law or regulation.

Oudermatch will keep you informed about the development of the Service. If there is, for example, a new extension to the Service or if an update is to take place, then Oudermatch will inform you about this. Oudermatch may also keep you informed about current or future special offers.

Should you not wish to receive e-mail messages from Oudermatch, you can unsubscribe via www.oudermatch.nl/en/settings/profile. A link that allows you to unsubscribe is also included in every e-mail send to you by Oudermatch.

Oudermatch uses automatically generated data for statistical purposes, and also for the protection and improvement of Oudermatch. This data may be provided to third parties, provided that it is completely anonymous and thus not traceable to you personally (no personal details).

Use by third parties

Oudermatch will not provide your details to third parties for direct marketing purposes (for example for the sending of special offers) without your explicit permission.

Oudermatch may provide your details to third parties provided that you have explicitly given permission for this to take place in the case of a particular third party and/or if these details cannot be traced to you personally (such as automatically generated information, not including your IP address). Finally, Oudermatch may provide your details to third parties if obliged to do so by law or regulation, if required by a court case, or if we believe that it is necessary to do so in order to protect the rights of Oudermatch.

The Website can contain hyperlinks that, when clicked, will cause you to leave the Oudermatch Website and move to the website of another party. Oudermatch has no influence over the services and/or websites that are linked to from the Oudermatch Website. It may therefore be that another privacy statement applies to these services and/or websites. The Oudermatch Privacy Statement only applies to (personal) details obtained via the Service. Oudermatch accepts no responsibility whatsoever for (the functioning of and/or content of) services and/or websites of third parties.

5. How does Oudermatch protect your personal information?

Oudermatch will apply appropriate technical and organisational measures in order to protect your (personal) details against loss and against any form of illegal processing. Amongst other measures, Oudermatch will ensure that all personal details are securely stored.

6. Examination and correction of your details

You can view and, if necessary, alter your (personal) details in your Profile at any time. If you wish to know which details Oudermatch has stored about you, or if you wish to alter details that do not appear in your Profile, then you may make contact with us via info@oudermatch.nl

7. Transfer of data to countries outside the EU

For technical or operational reasons, it may be necessary to transfer your details to (the servers of) companies and/or service providers allied with Oudermatch in the United States or other countries outside Europe. Oudermatch ensures that personal details are only transferred to countries where the government has deemed that such organisations employ an appropriate level of security for personal details and/or to companies who have signed up to the so-called Safe Harbour Principles.

8. May minors make use of Oudermatch?

If you are younger than sixteen (16), then you must have permission from your parents before you create a Profile. By accepting this Privacy Statement, you confirm that you are sixteen (16) years old or older, or that you have permission from your parent or guardian to create a Profile.

8. Can this Privacy Statement be amended?

This Privacy Statement may be amended. Such changes will be announced on the Website and/or in a message to you.

9. Questions?

Should you have questions about this Privacy Statement, you can send an e-mail to info@oudermatch.com.