KISSsoft 03/2013

Installation of a KISSsoft Single User Version

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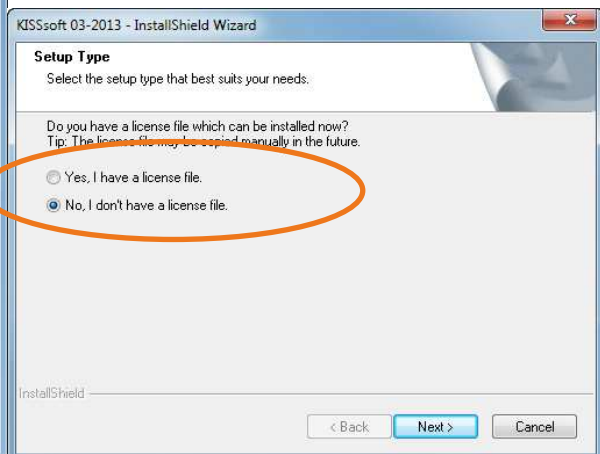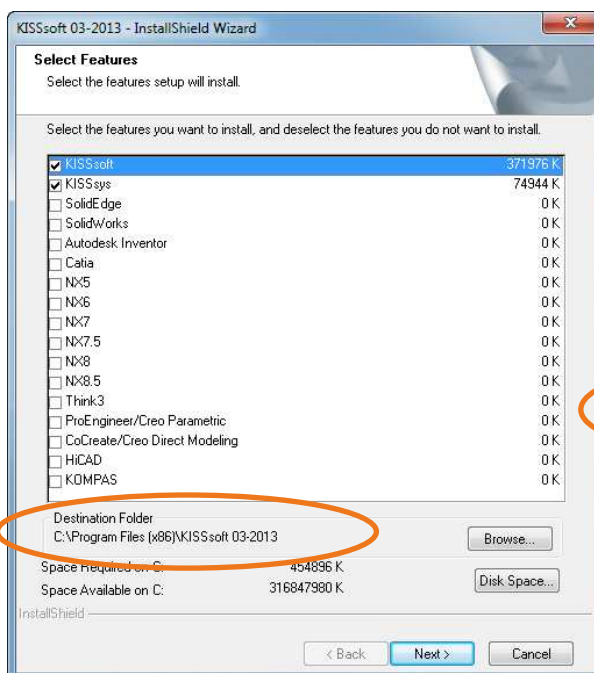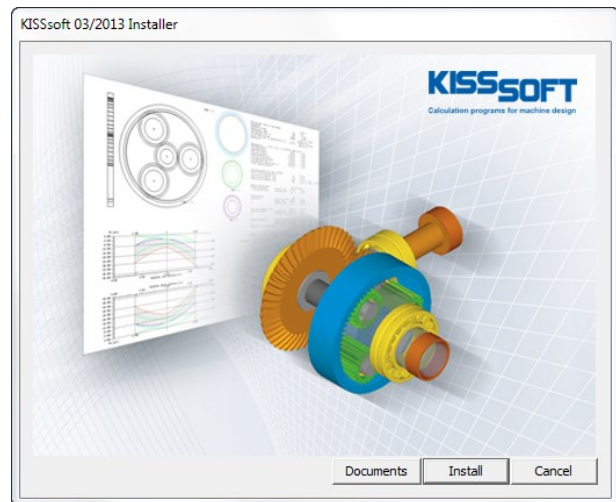info@KISSsoft.AG
www.KISSsoft.AG

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1 Step 1, Basis Installation

By inserting the CD or by calling Setup.exe in the root directory of the CD you start the CD browser. Choose the desired language for the installation by clicking on the appropriate flag. After this, click on [installation].

Install KISSsoft into a new (empty) directory whose name identifies the name of the release (for this see the standard defaults of the installation program).

At the end of this installation the wizard will prompt you for a license file. If you already executed step 2 and received the license file from us, you can select the license file now and skip step 2 and 3.Otherwise simply click on [Next] and continue with step 2.
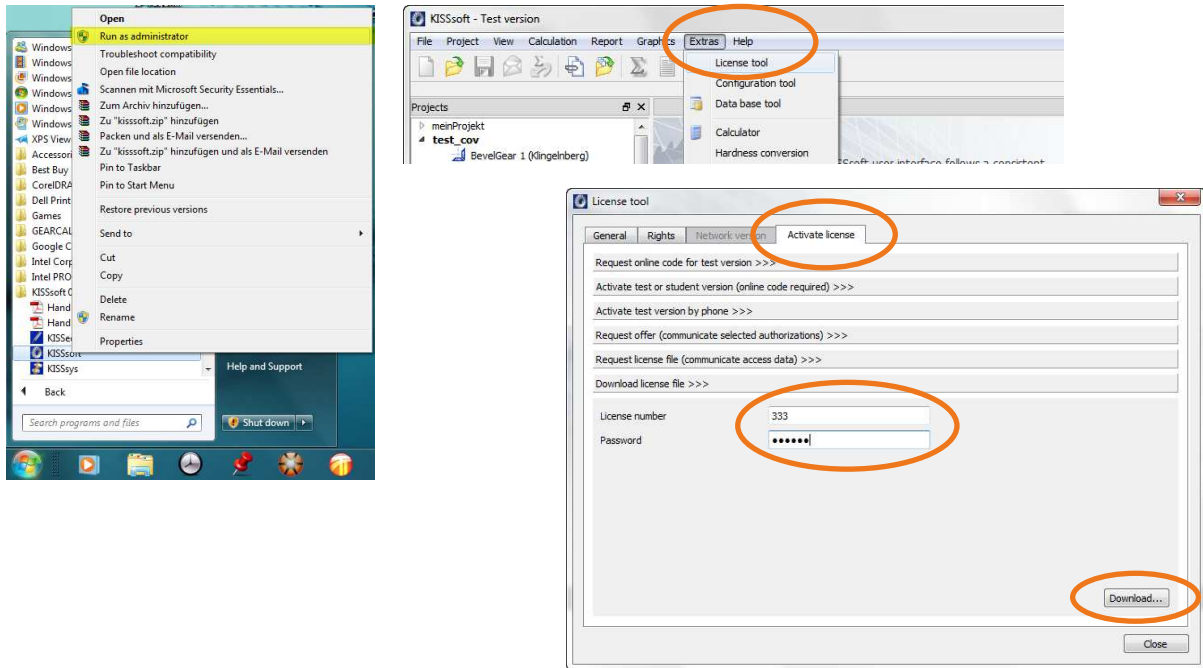
2 Import Current Patches

At the end of the installation we recommend to load the latest patch. For this open the download page www.KISSsoft.AG/patches.htm. There you can download the latest patch. By extracting the ZIP file (resp. starting the self extracting archive with extension *.exe by double-clicking) to the installation folder some files will be overwritten to fix known issues. This marks the end of the basis installation.

3 Step 2, Copying the License File into the Installation

We will supply a license file for you in your customer area on our web site. Furthermore we will send you a download password. In order to obtain the license file, proceed as follows:

1) With Windows Vista or Windows 7 start KISSsoft in **administrator mode:** click on the Windows start button, go to the short cut to KISSsoft and click with the right mouse button on the short cut. Choose "Run as administrator" in the pop up menu that opens, and confirm the subsequent security request of the User Accout Control. With Windows XP start KISSsoft as usual.
2) When KISSsoft is open, start the license tool. For this, go to the menu **„Extras"** and click on **„license tool"**.

3) On the tab "Activate License" click on "Download license file > > >".
4) Enter your license number and the download password. Click on [Download…].
   If the download is successful the software will issue a respective message in combination with the question, whether you want to load the license file. Confirm with "Yes" and the procedure is finished. You can work with KISSsoft now.

Should an error occur during download, for instance due to an internet connection blocked by a firewall, you can also download the license file manually. Proceed with the next steps for this:

1) Open the web page www.KISSsoft.AG. On "Service/Support" take the link to the customer area. Enter your license number at the right side and click on [Open].
2) A login dialog opens. Enter your license number as login name. Enter the download password you received from us. If you don't know your password, please consult our hotline, support@KISSsoft.AG
3) Save the license file in the subfolder „license" in the KISSsoft installation directory.

4 Hotline

Should any problems emerge, feel free to use our hotline (+41 55 254 20 55) or get in touch by Email (support@KISSsoft.AG). **Important**: please make a note of any error messages appearing during the installation to enable us to quickly identify the problem.