## Please Consider The Following Options

Our goal is to identify additional opportunities and methods to enhance the local revenue required to support the existing transit service and consider future expansion in the study area.

15. Is the Fixed Route schedule working for you?

 $\bigcirc$  Yes  $\bigcirc$  No

- 16. If you answered no to question 15, briefly tell us why?
- 17. If you commute to and from Van Buren / Crawford County, would you ride public transit if it were available?
  - OYes ○No
- 18. Are you opposed to a fare increase?
  - OYes ON₀

Tell Us About Yourself

- 19. What is your age range?
  - O Under 16 O 16-21 O 22-49 O 60-64 O 65+
- 20. What is your gender?

- 21. What is your zip code?
- 22. What is your annual family household income?

○ No income
○ Less than \$12,000
○ \$12,001-\$26,000
○ \$26,001-\$40,000
○ Greater than \$40,000

Please return this survey to surveyor or bus driver. If you have additional comments or questions please contact us at the Fort Smith Transit office:

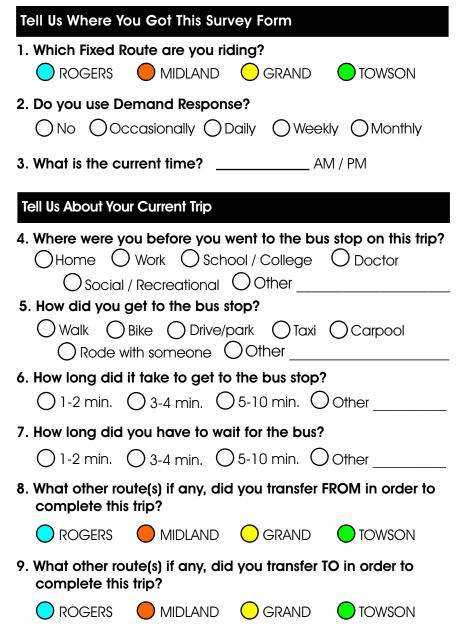
6821 Jenny Lind Rd. • P.O. Box 1908 Fort Smith, AR 72902 Phone: (479) 783-6464 • Toll Free: (877) 335-9555 Email: transit@fortsmithar.gov

Thank you for your participation!



## **ON-BOARD SURVEY**

This survey will help us to better understand your travel experience using Fort Smith Transit (FST). The information you provide will help us meet the future transportation needs of the metropolitan planning study area.



- 10. Where are you going? Home Work School / College Doctor O Social / Recreational O Other 11. How long will it take to go from the bus stop to your destination?  $\bigcirc$  1-2 min.  $\bigcirc$  3-4 min.  $\bigcirc$  5-10 min.  $\bigcirc$  Other 12. How will you get from the bus stop to your destination?  $\bigcirc$  Walk  $\bigcirc$  Bike  $\bigcirc$  Drive/park  $\bigcirc$  Taxi O Rode with someone O Other 13. How would you make this trip if not by transit? Walk Bike Drive/park Taxi ○ Rode with someone ○ Other 14. How Satisfied Or Dissatisfied Are You With The Following Dissatisfied Neurtral  $(\mathfrak{S}) \cap (\mathfrak{S}) \cap (\mathfrak{S})$ 0000a. Drivers' skill b. Drivers' courtesy with passengers ()()c. Information on service changes d. Frequency of service e. On-time performance f. Dependability of making transfers g. Location of bus stops you use h. Directness of routes I. Service to areas you want to go j. Bus cleanliness k. Safety from accidents I. Personal security
- m. Bike racks
- n. Other

Satisfied