P.O. Box 2017 Monterey Park, CA 91754 Return Service Requested



Collection Technology, Inc.

Date

# PERSONAL AND CONFIDENTIAL

Name

Address

# Account#

# Loan Rehabilitation Program Terms Form

Congratulations! You are eligible to participate in the Loan Rehabilitation Program. You can receive many benefits from this program which are outlined for you below.

This form is the first step to enter into Loan Rehabilitation and confirms our agreement to accept reasonable and affordable monthly payments of \$\_\_\_\_\_\_ in conjunction with your request to participate.

We encourage you to participate in the program and take advantage of this opportunity, and we are providing you with the following terms and conditions.

- Nine (09) monthly payments of \$\_\_\_\_\_\_, with a due date of the \_\_\_\_\_\_ must be received timely. To be considered timely, each payment must be received no earlier than 20 days before your due date and no later than 20 days after your due date. According to federal law, a loan may be considered for rehabilitation only after you have made voluntary reasonable and affordable full payments for each of the 09 months. If a payment is received too late, too early, or for less than the agreed amount, this offer becomes null and void and the series of 09 payments must start over again.
- After the 09 payments have been applied to your loan(s), the loan(s) may be considered for purchase by an eligible lender to complete the Loan Rehabilitation. You must continue to make your monthly payments, as agreed upon, until you are notified that your loan(s) have been rehabilitated.
- Once your loan(s) is rehabilitated and is no longer in default, the national credit bureaus will be notified to delete the derogatory credit rating previously reported by the guarantor in reference to the loan(s).
- Once rehabilitation is complete, collection costs that have been added will be reduced to 18.5% of the unpaid principal and accrued interest outstanding at the time of Loan Rehabilitation. Collection costs may be capitalized at the time of the Loan Rehabilitation by your new lender, along with outstanding accrued interest, to form one new principal amount.
- Once your loan(s) are rehabilitated, you can apply for additional financial aid if you return to school. You also regain remaining deferment and forbearance eligibility on the rehabilitated loan(s).
- You may object to the rehabilitation terms outlined in this form by contacting (Collection Technology, Inc.) at this number (800) 743-4284.

To participate in the Loan Rehabilitation program and take advantage of the benefits above we must receive the attached acknowledgement form back with your signed approval. Once we receive the form with your signature, and you have made 9 on-time monthly payments, your loan(s) will be considered for Loan Rehabilitation. If the loan(s) is rehabilitated, we will notify you once the Loan Rehabilitation is complete. The lender will establish a new repayment schedule after rehabilitation and your monthly payments may increase or decrease according to the new schedule.

Sincerely, Collection Technology, Inc.

This communication is from a debt collector attempting to collect a debt. Any informatin obtained will be used for that purpose.

\*\*Important Consumer Information On The Back of This Notice\*\*

# STATE SPECIFIC DISCLOSURES

We are required under state law to notify consumers of the following rights and state specific disclosures. This list does not contain a complete list of rights consumers have under state and federal laws.

## **California Residents:**

The State Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act requires that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence of arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov.

## **Colorado Residents:**

FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE WWW.COLORADOATTORNEYGENERAL.GOV/CA

Local Office: 13111 E. Briarwood Ave. #340 Centennial, CO 80112 Local Phone: (303) 309-3839

## Massachusetts Residents:

NOTICE OF IMPORTANT RIGHTS

YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE DEBT COLLECTOR.

Local Office (Consumers should not send any payments to the Massachusetts office): Massachusetts Office: 155 Federal Street, Suite 700 Boston, MA 02110 Hours 08:30 a.m. – 4:00 p.m.

## Minnesota Residents:

This collection agency is licensed by the Minnesota Department of Commerce.

## New York City Residents:

This collection agency is licensed by the New York City Department of Consumer Affairs, License Number 1024501.

## North Carolina Residents:

North Carolina Department of Insurance Permit Numbers 100712 and 102899.

## **Tennessee Residents:**

This collection agency is licensed by the Collection Service Board, State Department of Commerce and Insurance, 500 James Robertson Parkway, Nashville, Tennessee 37243.

 Name
 Account#\_\_\_\_\_

#### **Borrower Acknowledgement Form**

You must sign and return this form to the address listed below in order to participate in the loan Rehabilitation program. Failure to agree to the capitalization of collection costs renders you ineligible for participation in this program.

By signing below, I understand and agree that the lender may capitalize collection costs of 18.5% of the outstanding principal and accrued interest upon rehabilitation on my loan(s). I also understand and agree that the lender may capitalize any outstanding accrued interest at the time of the Rehabilitation.

Signature: \_\_\_\_\_ Date:

Printed Name\_\_\_\_\_

Social Security Number\_\_\_\_\_

Collection Technology, Inc. P.O. Box 2017 Monterey Park, CA 91754 Fax: (323) 446-0646

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