## Introduction to Enterprise Mentoring

## SELF EVALUATION

## Introduction

This self evaluation form is intended to provide you with the opportunity to evaluate yourself against the SFEDI Enterprise Mentor Standards.

The self evaluation is to allow you to compare your current skills, knowledge and understanding against the requirements of the qualification.

Working your way through this document will help your overall understanding of the Enterprise Mentor Standards. As you work through the document, make further notes on those areas where you feel you need some development in the comments section.

The self evaluation is not a pass-fail situation but an opportunity to identify where your strengths and areas for development and will be referred to when you attend the Introduction to Enterprise Mentoring workshop.

If you have any queries please contact SFEDI directly.

| Learning outcome As a mentor you will: |  | Asse <br> As a | nent criteria entor you can: | I can | ```I need to develop``` |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Understand the skills and tools required by a mentor | 1.1 | Describe how good communication is essential to the role of a mentor |  |  |
|  |  | 1.2 | Explain why a mentor must have good listening skills |  |  |
|  |  | 1.3 | Identify types of question that can be used in the mentoring process |  |  |
|  |  | 1.4 | Describe how each type of question can be used |  |  |
|  |  | 1.5 | Identify a suitable feedback model |  |  |
|  |  | 1.6 | Explain why it is important to use the feedback model |  |  |
|  |  | 1.7 | Outline how reflective practice can be used in the mentoring process |  |  |
|  |  | 1.8 | State the importance of assisting the mentee to problem solve |  |  |
|  |  | 1.9 | Describe why the mentor must be a good role model |  |  |
|  |  | 1.10 | Outline the function of the following documentation: <br> a) action plans <br> b) feedback forms |  |  |
|  |  | 1.11 | Explain why it is essential to select a suitable venue for the mentoring meeting |  |  |
|  | Be aware of how to develop your own skills | 2.1 | List the skills relevant to the role of a mentor |  |  |
|  |  | 2.2 | List my own personal skills relevant to the role of a mentor |  |  |
|  |  | 2.3 | Compare my own skills against the personal skills that have been identified for a mentor |  |  |
|  |  | 2.4 | Create a personal development plan with an appropriate timeline, stating how I will: <br> a) improve the skills I already have <br> b) obtain the skills I need |  |  |

## PREPARING FOR THE ROLE OF A MENTOR continued



COMMENTS Highlight particular strengths and potential development areas you may wish to share/explore):


ESSENTIAL ENTEPRISE KNOW HOW continued

Learning outcome
As a mentor you will:

3. Understand the marketing, sales and customer service functions within a business
3.1 Explain how to conduct market research
3.2 Explain how to understand customer needs
3.3 Outline the benefits of good customer service and how to measure and monitor it
3.4 Define the main terms of business
3.5 Outline basic marketing and sales techniques and tools

COMMENTS Highlight particular strengths and potential development areas you may wish to share/explore):

