



FRBservices.org

Federal Reserve Bank FedCash® Services

Deposit Adjustment Dispute Form

The Cash Services Deposit Adjustment Dispute form can be used to dispute an adjustment made by the FRB to a currency or coin deposit from Your Financial Institution.

The Federal Reserve must receive this form **within 5 business days** after You receive the difference notification.

Section 1 – Financial Institution Information

Provide all requested information for Your financial institution and deposit information.

Section 2 – Currency Deposit Adjustment

Include Type of Adjustment made to Your deposit, the denomination, and the date of the advice You received from the FRB.

You must include the original advice with the strap image along with this form.

Section 3 – Coin Deposit Adjustment

Include Type of Adjustment made to Your deposit, the denomination, and the date of the advice You received from the FRB.

Section 4 – Customer Comments (Optional)

Provide any additional information pertaining to Your claim request.

Section 5 – Authorized Signature

Complete all requested information in the Authorized Signature section. This form must be signed by an individual on Your Official Authorized List (OAL).

Submission

The completed form should be mailed to Your servicing FRB or a Customer Support Help Desk as appropriate. For contact information, see the list of contacts by District found at the following link:

<http://www.frbservices.org/contacts/index.jsp>

References

For additional information please refer to the [Cash Services Manual of Procedures](#) (CSMOP).

In order for Your claim to be considered, all required information must be completed and required enclosures submitted with your claim form.