

MEDICAL EXPENSE CLAIM

An Independent Licensee of the Blue Cross and Blue Shield Association

FILL OUT A SEPARATE FORM FOR EACH PATIENT.

Use this form to file a claim for any eligible medical expenses when your physician or other provider does not file a claim. Please **print** clearly with black ink or **type.**

1. Patient's Name (only one Patient per form)				
Last First				Middle Initial
Contract Number as shown on your I.D. Card (include any letters, if applicable)	Group Number (as shown on I.D. Card) or Place of employment			
4. Patient's Date of Birth mm dd yyyy	5. Patient	's Sex	☐ Male ☐ Fe	nale
6. Patient's Relationship to Contract Holder Self Child Spouse Other (expla	in)			
7. Contract Holder Information (name as shown on your I.D. of	card)			
Last First				Middle Initial
Street		()		
City	e Zip	Daytime te	elephone number and ex	ktension
Name of Policy Holder	Fir		I.D. Number	Middle Initial
Is the patient entitled to Medicare benefits?	Policy Effe	ctive Dat	e	yyyy
Part A ☐ YES ☐ NO ☐ Part B ☐ YES ☐ NO	Medicare	Number		
_	S NO S NO		s,give date of accident of acc	
10. Diagnoses (type of illness or injury)	11. Orderi Phone (ng Physi)_		
	Last Name	0''	First Name	
INSTRUCTIONS: Attach the original bill or statement from the p Make sure the bill contains all required information (see bac				
I, the undersigned, furnished the above information to enable for payment, and I certify that such information is true and cor patient. I understand that any payment will be made to me.	Blue Cross	and Blue	Shield of Alabama	to consider this clair
SignatureSEE BACK OF CLAIM FORM FOR E		I FILING I	Date NSTRUCTIONS	
-438 (Rev. 3-2014)				

FILING YOUR CLAIM IS EASY

- 1. Fill out the Medical Expense Claim form (include all requested information).
- 2. Attach the bill (or clear copy of the bill) to this form.

Your bill should include the following information: (do not attach a balance forward bill)

- Patient's full name.
- Date of treatment.
- A description of the treatment provided (i. e. office visit, x-ray, surgery etc.)
- A diagnosis (type of illness or injury).
- Charge for each treatment.
- Place of treatment (i.e. doctor's office, hospital, one day surgery clinic, etc.)
- Date of accident (if applicable).
- Any Medical Equipment and/or supplies purchased. (Supply the invoice and be sure to complete box 11, Ordering Physician, on the front of this form.)

Note: The above information is usually provided on an itemized bill from the provider.)

THIS INFORMATION IS NEEDED TO PROPERLY FILE PRESCRIPTION DRUG CLAIMS. (NOTE: FOR FILING POINT-OF-SALE PRESCRIPTION DRUG CLAIMS, USE CLAIM FORM CL-94.)

Attach the receipt or legible copy of receipt given by the pharmacist. The receipt should list the following information:

- The patient's name.
- The National Drug Code (NDC).
- The name of the prescription drug and manufacturer.
- The amount of the prescription drug.
- The name of the Pharmacy along with the telephone number and address.
- The name of the Doctor that prescribed the drug.
- Please indicate on the receipt the reason for taking each prescription.

Members can mail the completed claim to:

Blue Cross and Blue Shield of Alabama Claims Department Post Office Box 995 Birmingham, Alabama 35298-0001

OR

Members can also fax claims to: 205-220-2146

R 800-526-8529