Housing Benefit and Council Tax Support (reduction) Claim Form



Don't delay – claim today!

Please return this form as quickly as possible, even if you do not have everything we ask for. You can send the rest to us later.

Filling in the form

- Use black ink to fill in the form. Do not use pencil. If you make a mistake, just cross it out and put the right answer next to it. Do not use correction fluid or tape. Please initial any alterations.
- Answer 'Yes or No' questions by ticking ✓ the relevant box. If you are picking an answer from a list of answers, put a tick in the relevant box. Do not put a cross in any boxes. If you answer a question with a cross or do not answer a question we will have to send the form back, and this will delay the claim.
- If someone fills in the form for you, there is a special space for them to sign in Part 17. You must sign Part 17 as well.
- If you need help filling in this form, please phone 0300 300 8306 or visit us at any of our offices listed on page 23.
- If you cannot get out easily and need help filling in the form, we can come and help you. Please phone 0300 300 8306.
- Please send the form back to us straight away to make sure you do not lose any benefit. Your benefit will normally start from the Monday after we receive the form. In the form, we ask for proof of your income, rent and so on. If you don't yet have all the proof we need, send the form in now and send the proof later. You have one month from the date we receive the form to send in the proof.
- You must tell us immediately if your circumstances change. See page 2 for a list of changes that may affect your claim.

Please return the form either by post to:

Watling House, High Street North, Dunstable, Beds. LU6 1LF

Or in person by visiting us at any of the offices listed on page 23.

Phone: 0300 300 8306 Email: customer.accounts@centralbedfordshire.gov.uk

Notes for filling in the claim form

About this form

The Housing Benefit and Council Tax Support (reduction) form has been specially designed to be easy to fill in. It is long, but we have to ask a lot of questions to make sure that everyone who claims gets the right amount of benefit or support.

You may not have to fill in all parts of the form, but you must fill in any part that is relevant to you. Every part starts with a question to help you decide if you need to fill in that part.

Second Adult Rebate

Second Adult Rebate is a Council Tax Support (reduction) you can get if you are of state pension credit age and share your home with someone who is not your partner, is on a low income, is 18 or over and does not pay you rent.

If you are just claiming Second Adult Rebate, only fill in Parts 1, 3, 13 and 17.

Evidence

We need to see evidence of some of the things you tell us about. The checklist at the end of the form will help you. If you are not sure if we need to see evidence of something, get in touch with us. We will tell you what we need to see. We cannot pay you benefit until we have seen the evidence we have asked for.

How we collect and use information

We will use the information you give in this form, and in any supporting evidence you send us, to process your claim for Housing Benefit and Council Tax Support (reduction) and other Welfare Benefits.

We may pass the information to other agencies or organisations such as the Department for Work and Pensions and HM Revenue and Customs, as allowed by law. We may check information you have provided, or information about you that someone else has provided, with other information we hold. We may also get information about you from certain third parties, or give them information, to:

- make sure the information is accurate; and
- prevent or detect crime; and
- protect public funds.

These third parties include government departments, local authorities, and private-sector companies such as banks and organisations that may lend you money.

We will not give information about you to anyone else, or use information about you for other purposes, unless the law allows us to.

The Council is the data controller for the purposes of the Data Protection Act. If you want to know more about what information we have about you, or the way we use it, please ask us.

If we award Housing Benefit and/or Council Tax Support (reduction)

If we decide to pay benefit, we will review your claim regularly. This may involve a visit to your home by our Visiting Officer. We may also post you a form that you should complete and return to us with all relevant supporting evidence.

Changes you must tell us about Tell the Council's Customer Accounts Section straightaway if:

- any of your children leave school or leave home; or
- anyone moves in or out of your home (including lodgers and subtenants); or
- your income or the income of anyone living with you, including benefits, changes; or
- your capital, savings or investments change; or
- you or anyone living with you becomes a student; goes on a Youth Training Scheme; goes into hospital or a nursing home; goes into prison; or gets, changes or leaves a job; or
- your rent changes; or
- you move house; or
- you or your partner are going to be away from home for more than a month; or
- you receive any decision from the Home Office; or
- anything you have told us about changes.

You must tell us about these changes in writing - a phone call is not enough.

If you don't tell us about these changes, you may lose money you are entitled to or you may get too much Housing Benefit and Council Tax Support (reduction).

You must make sure that you tell us about these changes. Don't rely on someone else to pass on the message.

It is an offence not to tell us about any change of circumstance that affects your benefit. We may take court action against you. If we pay you too much benefit, you will probably have to pay it back.

This page has been perforated for you to remove and keep.

If you are just claiming Second Adult Rebate, only fill in Parts 1, 3, 13 and 17 of this form.

Part 1 About you and your partner

Do you wish to claim Housing Benefit and Council Tax Support (reduction)?

Do you wish to claim Second Adult Rebate? (read the notes on Page 2)

Do you have a partner who normally lives with you?

A partner means a person you are married to or have a civil partnership with, or a person you live with as if you were their husband, wife or civil partner. (A civil partnership is a formal arrangement that gives same-sex partners the same legal status as a married couple.) Even if your partner only comes home at weekends, or part of the week, you must include them.

Surname or family name

Other names

Any other surnames or family names you have used, such as before marriage or in a previous marriage

Title (I	Mr, Mrs	, Ms	and	S 0	on)
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Address

Do not tell us your partner's address if it is the same as yours.

What date did you move in to this address? (first spent the night there)

Your daytime phone number You do not have to tell us this, but it may help us to deal with your claim more quickly.

What is this number? Please tick.

E-mail address

You do not have to tell us this but it may help us to deal with your claim more quickly.

Date of birth

National Insurance number You can find this on payslips or letters from the Department for Work and Pensions or the tax office. We can decide your claim only if we see evidence that this is your National Insurance number (see Part 18).

t of the week, you must include them. You	them, as well as yourself.
Tou	Your partner
Postcode	Postcode
1 1	
Home 🕢 Work 🕢 Mobile 🕖 Textphone 📈	Home 🕢 Work 🕢 Mobile 📈 Textphone 📈
	·,
Letters Numbers Letter	Letters Numbers Letter
If you do not have a National	If your partner does not have a
Insurance number, or cannot find it,	National Insurance number, or cannot find it, tick this box.
tick this box.	

Office use only
First contact on
Issued on
Reference number
No
Yes

Yes

If you have a partner, you must

answer all the questions about

No

No

Yes

We must see evidence of you and your partner's identity and National Insurance number. If you and your partner are asylum seekers, you must provide your current Home Office letter. Read the checklist in Part 16.

D

Part I Adout you	i and your partner – cor	page 4
Are you living away from home at the moment?	No // Yes // Tell us why you are not livin	g at home?
	When did you last live at home?	When do you expect to go back home?
	Tell us the address you are living at the	moment.
		Postcode
	If your home has been sublet, tell us w	ho lives there now.
	You	Your partner
Have you or your partner	No 🗌	No 🔟
claimed Housing Benefit, Council Tax Support (reduction) and/or Council Tax Benefit before?	Yes When did you claim?	Yes When did they claim?
	What name did you claim in?	What name did they claim in?
	What address did you claim for?	What address did they claim for?
	Destas da	Postcode
If you have moved home in	Postcode	
the last 12 months, tell us		
your last address.		
Were you the home owner,	Postcode	Postcode
a private tenant, a council tenant or a boarder at this address?		
Have you or your partner	No	No
come to live in England, Northern Ireland, Scotland, Wales, the Republic of Ireland, the Channel Islands or the Isle of Man in the last 2 years?	Yes We will write to you about this.	Yes We will write to you about this.
What is your nationality?		
If your nationality is not British, on what date did you last enter the UK? The UK is England, Northern Ireland, Scotland and Wales.		

Part 1 About you and your partner – continued

	You	Your partner
Are you or your partner in	No	No 🗌
hospital at the moment? Do you or your partner get Disability Living Allowance,	Yes When did you go in? /// When will you come out (if you know this)? /// No	Yes When did they go in? / / When will they come out (if they know this)? / / No
Personal Independence Payments or Armed Forces Independence Payment?	Yes	Yes 🔟
Do you or your partner get Attendance Allowance?	No Yes	No Yes
Does anyone get Carer's Allowance for looking after you or your partner?	No Yes	No Z Yes Z
Have you or your partner been told that you are entitled to Carer's Allowance, even if you do not receive it because you are getting another benefit instead?	No Yes	No Yes
Do you or your partner have a vehicle from a mobility scheme?	No Z Yes Z	No Z Yes Z
Are you or your partner a student?	No Yes Do you study full time or part time? Full time Part time	No Yes Do they study full time or part time? Full time Part time
Tick if you or your partner are:		
• an apprentice		
 on youth training 		\checkmark
• in legal custody		\checkmark
 severely mentally impaired 	\checkmark	
• registered blind		
 long-term sick or disabled 	\checkmark	

page 5

Part 2 About children

You may be able to get more Housing Benefit and Council Tax Support (reduction) if there are children in your household and they are:

• under 16; or

- aged 16 or 17 and registered for work or youth training; or
- aged 16 and over but still under 20 and in education doing a course not higher than GCE A-level, SCE Higher level or GNVQ (advanced).

No

Yes

Are there any children in your household?

Go to Part 3.

If there are more than 4 children, use a separate sheet of paper to tell ./ us all the information we ask for on this page.

If you are sending a separate sheet of paper, tick this box.

	First child	Second child	Third child	Fourth child
Surname or family name				
Other names				
Date of birth				
What is the child's sex?				
The child's relationship to you				
The child's relationship to your partner				
Usual address if different from yours				
Child Benefit number				
Who gets the Child Benefit for them?				
Is the child registered blind?	No 🚺 Yes 🚺	No 🚺 Yes 🚺	No 🕢 Yes 📈	No 🕢 Yes 📈
Does the child get Disability Living Allowance?	No 🖉 Yes 🖉	No 🖉 Yes 🖉	No 🚺 Yes 🚺	No Yes
Is the child unable to share a bedroom because of severe disabilities ?	No 🕢 Yes 📈	No 🕢 Yes 📈	No 🕢 Yes 📈	No 🕢 Yes 📈
Do you pay a registered childminder, nursery or after-school club any childminding costs for this child?	No Yes Since the second	No Yes I If yes, please tell us the name and registration number of the childcare provider.	No Yes I If yes, please tell us the name and registration number of the childcare provider.	No Yes I If yes, please tell us the name and registration number of the childcare provider.
	How much do you pay a week?	How much do you pay a week?	How much do you pay a week?	How much do you pay a week?
	£	Ê	Ê	Ē
	L			

We must see evidence of Child Benefit, Disability Living Allowance and Childminding costs before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence.

Part 3 About other people who live with you

Do any adults usually live with you and any partner you have? By adults we mean people over Do not tell us about people wh Do tell us about grown up child Now tell us about all the peop If you want to tell us about mo If you are sending a separate	o just s dren av ble who ore thai	o nobc share a vay at u o usual n 3 peo	hall, bathroor university who ly live with yo pple, use a sepa	uesti Bene n or retu ou an	fit for. toilet wit rn during d your p	h you. g holida [,] artner.		he end	d of th	neir cou	rse.
		Firs	st person		Se	cond	person		Τ	hird p	erson
Surname or family name											
Other names								<u></u>			
Date of birth		/				/	/			1	1
Their relationship to you or your partner											
Some examples are aunt, broth stepdaughter, joint tenant, join		0	5			ier,					
When did they move in?						1	1	\neg \lceil		/	/
Do they get Income Support, income-based Jobseeker's Allowance, Pension Credit or Employment and Support Allowance (income-related)?	No [Yes [2		N Y	o			No Yes	/		
Are they in the armed forces?	No Yes	\checkmark			es 📈			No Yes	√ √		
Do they get Disability Living Allowance or Attendance Allowance?	No [Yes [/		N Y	0 🔽 es 🚺			No Yes	√ √		
Are they registered blind?	No Yes			N Y	o 🔽 es 🔽			No Yes			
Are they a full-time student, a student nurse, a care worker, an apprentice or on youth training?	No Yes [Z Te	ell us which.	N Y] [o	Tell us	which.	No Yes		Tell us	which.
Do they pay rent or money for board and lodgings to you or your partner?	No Yes	<u>/</u> н	ow much?	N Y	o 🗹 es 📝	How m	uch?	No Yes		How r	nuch?
	£		a week		£		a week	£			a week
Does this include money for food?	No	\checkmark		Ν	o 📝			No	\checkmark		
	Yes	\checkmark		Y	es 🔽			Yes	\checkmark		
Are they severely mentally impaired?	No Yes	/ /		N Y	o 🗹 es 🔽			No Yes	\checkmark		
Are they in legal custody	No	\checkmark		N	0			No	\checkmark		
at the moment?	Yes	ex	/hen are they expected to be leased?	ү] [es 🔽		are they ed to be d?	Yes			are they ed to be ed?
		I	I	ΙL	1		1		1		'

Part 3 About other people who live with you – continued

Part 3 About othe	er people who live	e with you – conti	nued page 8
at the moment?	First person No Yes When did they go in?	Second person No Yes When did they go in?	Third person No Yes When did they go in?
Do they normally work for 16 hours or more a week?	 / / When will they come out (if you know this)? / / No Yes Tell us their earnings before any deductions. £ 	/ / When will they come out (if you know this)? / / No ✓ Yes Tell us their earnings before any deductions. €	/ / When will they come out (if you know this)? / / No ////////////////////////////////////
Do they have any other income? This includes any benefits, allowances, tax or pension credits you have not told us about on this form, and interest from savings and investments.	No Yes First other type of income How much is it before deductions?	No First other type of income How much is it before deductions?	No Yes First other type of income How much is it before deductions?
	£ a week Second other type	£ a week Second other type	£ a week Second other type
	of income	of income	of income
	How much is it before deductions?	How much is it before deductions?	How much is it before deductions?
	£ a week Third other type of income	£ a week Third other type of income	£ a week Third other type of income
	How much is it before deductions?	How much is it before deductions?	How much is it before deductions?
	£ a week	£ a week	£ a week
Are any of the people who live with you married to each other, civil partners of each other, or living together as if they were married or civil partners?	No Yes And	nes. is the partner of is the	
		partner of	

We must see evidence of all income and interest from savings for the people shown above. Read the checklist in Part 18.

Part 4 About rent

Do you rent your home? Tick 'Yes' if you would pay rent but already get Housing Benefit.	No 💋 Yes 💋	Go to Part 6. Answer all the ques	tions in this section.	
What date did the tenancy start?				
May we discuss the progress of your claim with your landlord? We will not disclose personal/income information.	No 🗌 Yes 🗌	Please sign here.	l authorise the Council to discu of my claim with my landlord. Signed	iss the progress Date
Do you rent your home from the council? Tick 'Yes' if you would pay rent but already get Housing Benefit.	No 🗹 Yes 💋	L Answer all the ques Go to Part 6.	tions in this section.	
What is your landlord's name and address? By landlord we mean the person or organisation who owns the property you live in.				
			Postcode	
If your landlord has an agent, tell us their full name and address. By agent we mean the person or organisation you actually pay your rent to.				
			Postcode	
Are you, your partner, or any of your or your partner's children related to your landlord or agent, or to your landlord's partner or the agent's partner?	No 💋 Yes 🔽	What is the relation	nship? is my landlord's or agent's	
Related includes related through man aunt, brother, daughter, father, grand	-	-	ended. Some examples are ex-w	ife, ex-husband,
Are you or your partner a director, shareholder or employee of your landlord?	No 🕢 Yes 🚺			
Have you or your partner ever owned your current home?	No 🔽 Yes 🚺			
Has your rent been registered as a fair rent by a rent officer?	No 🕢 Yes 🚺	Please send us the r	notice of registration (RO5).	
Are there any weeks when you do not have to pay rent?	No 🔽 Yes 🚺	How many in a yea	ır?	
Are you behind with your rent?	No 🔽 Yes 🚺	By how much? f		

page 9

Part 4 About rent	z – continued pag	je 10
How much is the rent for your home?	f every	
Does anyone else share the rent with you and your partner? Does your rent include	(For example, every week/fortnight/4 weeks/month.) No Yes Tell us their names and their relationship to you or your partner. How much of the rent do you pay? £ every (For example, every week/fortnight/4 weeks/month.)	
money for the following? Meals Water authority charges Heating Lighting Hot water Fuel for cooking Is anything included or separate from your rent that you have no already told us about?	No Which meals are included? All Breakfast Evening No Yes Laundry No Yes No Yes Cleaning rooms or windows No Yes No Yes Gardening No Yes No Yes Garage or Parking space No Yes No Yes Personal Care and Support No Yes No What is it?	
Part 5 About whe	re you live	
What sort of building do you live in? Tick one box only.Detached houseSemi-detached houseTerraced houseMaisonetteBungalowDetached BungalowOther (please say what)	Flat in a house Caravan, mobile Flat in a block home or houseboat Flat over a shop Hotel Bedsit or rooms Residential nursing Hostel home	
Other (please say what) Please tick to show if the prop	erty is let as:	
furnished	That is, completely furnished	
partly furnished	That is, some furniture, but not all	
minimally furnished	That is, just two or three items	
unfurnished	That is, no furniture at all	

Part 5 About where y	ou live – conti	nued	page 11
,	In the whole building?	Just for you and your household?	That you share with other people?
Living rooms			
Bedsitting rooms			
Bedrooms			
Bathrooms or shower rooms			
Separate toilets			
Kitchens			
Other rooms			
What are these other rooms?			
Does your home have central heating?	No 🖉 Yes 🖉		
Does your home have a garden?	No 🖉 Yes 🖉		
Has your home been built or adapted for people with disabilities?	No 🖉 Yes 🖉		
Which floors do you live on? How many floors are there in the building?	All Basement	Ground 1	st 🗌 2nd 🗌 3rd 🗌
Do you and your household occupy only part of the building you have ticked?	No Yes Where in the At the from	e building do you live? t 🔽 In the mid	dle 🔽 At the back 🔽
Do you use your home for business?	No 🕢 Yes 📈		
Do you have a main home somewhere else? If your main	No 🖉 Yes 🖉 W	hat is the address?	
home is somewhere else in the UK or abroad, tick 'Yes' , even if you do not pay rent for it.			
		Postc	ode

Part 6 About Income Support, income-based Jobseeker's Allowance, Pension Credit (Guarantee Credit) and Employment and Support Allowance (income-related)

Are you or your partner actually getting Income Support, income-based Jobseeker's Allowance, Pension Credit (Guarantee Credit) or Employment and Support Allowance (income-related) at	You No Yes	Your partner No
the moment? Are you or your partner still waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance, Pension Credit (Guarantee Credit) or Employment and Support Allowance (income-related)?	No Yes When did you claim?	No / Yes / / /

Part 7 About benefits, tax credits and state pensions

Are you or your partner getting any of the benefits or credits listed below, or are you waiting to hear about benefits or credits you have claimed? Read the list of benefits and credits below and tell us about any that you or your partner are getting now or have claimed. Please put a line through any boxes that do not apply to you or your partner. We will need to see evidence of the benefit or credit, such as an award letter.

No	\checkmark	Go to Part 8.
Yes	1	Tell us about the benefits below.

page 12

creuit, such as an awaru ictter.		You			Your partner		
Pensions	Yes ✓	How much do you get?	How often is it paid?	Yes ✓	How much do they get?	How often is it paid?	
State retirement pension	\checkmark	£		\checkmark	£		
Pension Credit (Savings Credit)	~	£		\checkmark	£		
Widow's Allowance or Bereavement Allowance	<	£		\checkmark	£		
Widowed Parent's Allowance or Widow's Pension	~	£		\checkmark	£		
War Widow's or War Dependant's Pension	~	£		1	£		
War Disablement Pension	\checkmark	£		\checkmark	£		
Industrial Injury/Disablement Pension	<	£		1	£		
Exceptionally Severe Disablement Allowance		£		\checkmark	£		
Benefits and allowances							
Contribution-based Jobseeker's Allowance	\checkmark	£		<i>✓</i>	£		
Child Tax Credit		£		1	£		
Working Tax Credit	\checkmark	£		_	£		
Employment Training Allowance	\checkmark	£		\checkmark	£		
Child Benefit	\checkmark	£		\checkmark	£		
Incapacity Benefit	1	£		\checkmark	£		
Employment and Support Allowance - Contribution based	<i>✓</i>	£		1	£		
Attendance Allowance	\checkmark	£		\sim	£		
Disability Living Allowance: Mobility Component Care Component	1	£		5	£ £		
Carer's Allowance	\checkmark	£		<i>√</i>	£		
Severe Disablement Allowance	\checkmark	£		1	£		
Maternity Allowance	\checkmark	£		\checkmark	£		
Fostering Allowance	\checkmark	£		\checkmark	£		
Any other benefit, pension or money from the government	<i>\</i>	£		1	£		
Are you repaying a Social Fund loan or overpayment for any of these benefits?	No	Yes 🗸	If yes, which one	?			
Have you or your partner deferred (put off) receiving a pension?	No	Yes 🗸	lf yes, please give	details			

Part 8 Income other than earnings

Do you or your partner have any money coming in (or expect to have some money coming in) that you have not already told us about on this form?

This includes work-based pensions; pension protection fund payments; pensions from abroad; maintenance or child support for you, your partner or any of the children you have told us about on this form; money from a trust fund; training allowances; a student grant or loan; and any cash payments. Also tell us about any money you get from people living in your house as boarders, lodgers or subtenants. You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust or the MacFarlane Trust. No Go to Part 9.

Yes

Answer the questions on this page. Please put a line through any boxes that do not apply to you or your partner.

		You	You			Your partner	
Private pension 1 paid by	Yes ✓	How much do you get?	How often is it paid?	Yes ✓	How much do they get?	How often is it paid?	
	\checkmark	£		\checkmark	£		
Private pension 2 paid by	Date	e of next increase] Date	e of next increase		
	\checkmark	£			£		
	Date	e of next increase		Date	e of next increase		
If you have more private pensic separate sheet of paper and ser			iem on a	-			
If you are sending a separate	sheet of	paper, tick this b	oox. 📈				
Pension Protection Fund		1] [T T		

Pension Protection Fund payments	1	£	1	£	
Youth Training Scheme payment or Training Credits		£	1	£	
Maintenance for you	\checkmark	£	1	£	
Maintenance for your child - including CSA	1	£	1	£	
Student grant or loan		£	1	£	
Payments from boarders	\checkmark	£	\checkmark	£	
Weekly amount from letting or sub-letting part of a property	1	£	1	£	
Payments from a charity	\checkmark	£	\checkmark	£	
Any other income e.g Redundancy or Loan Protection Payments (please give name)	1	£	1	£	

We must see evidence of any money or pension coming in before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence.

Part 9 About workin	g for an employer	page 14
	You	Your partner
Do you or your partner work for an employer? Answer 'Yes' even if you are absent due to sickness, maternity leave etc.	NoImage: Go to Part 10.YesImage: Answer the questions in this part.	NoGo to Part 10.YesAnswer the questions in this part.
Do you work for more than one employer?		loyers on a separate sheet of paper and send all the information asked for below. et of paper, tick this box.
What kind of work do you do?		
What is your employer's name and address?	Postcode	Postcode
When did you start this job?		
How much do you get paid before tax and National Insurance are taken off?	£	£
How often do you get paid?	Every	Every
How are you paid? For example, in cash, by cheque or straight into a bank or building society account. How many hours a week do you usually work?		
Give details of any regular overtime, bonuses, commission or tips.		
When will your next pay rise be?	/ /	
Are you getting Sick Pay, Maternity Pay, Paternity Pay or Adoption Pay from your employer at the moment?	No Ves	No Ves
When did it start?	1 1	1 1
Do you pay into a private or company pension scheme?	No Yes How much? £ How often? Every	No Yes How much? £ How often? Every

We must see 5 weekly, 3 fortnightly or 2 monthly consecutive pay slips before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence.

Part 10 About be	ing self-employed	page 15
	You	Your partner
Are you or your partner	No 🔽 Go to Part 11.	No 🕖 Go to Part 11.
self-employed?	Yes Answer the questions on this page.	Yes Answer the questions on this page.
	You must send us your trading accounts	for the last financial/trading year. If you
		nd do not have a full year's accounts, we will r income. We will write to you about this.
What kind of work do you do?	,	, ,
When did the business start?		
What is the business address?		
Are you a Director of the	Postcode	Postcode
business?	No Yes	No Yes
Are there any other partners in the business?	No 🕢 Yes 📈 Tell us their name	
in the business.	and address.	and address.
How many hours a week	Postcode	Postcode
do you usually work?		
Do you get a Business Start-up Allowance?	No 🔽	No 🚺
Start up Anowance.	Yes How much?	Yes / How much?
	f	£
	How often? Every	How often? Every
Do you pay into a private pension scheme?	No 🚺	No 🚺
	Yes How much?	Yes How much?
	£ How often?	£ How often?
	Every	Every
	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·

We must see evidence of your earnings before we can decide how much benefit you can get. Read the checklist at Part 18 to see what you can use as evidence.

Part 11 About any	other work	page 16
	You	Your partner
Do you or your partner do any other work?	No 🔽 Go to Part 12.	No 📝 Go to Part 12.
This could be voluntary work, therapeutic work or any other work, even if it is not paid work.	Yes Answer the questions on this page.	Yes Answer the questions on this page.
What other work do you do?		
What is the name and address of the person you do this work for?		
	Postcode	Postcode
When did you start this work?		
How many hours a week do you usually work?		
Do you get paid?	No	No
If you only get expenses or tips, still tick 'Yes' and give details.	Yes 🕢 How much?	Yes 🕢 How much?
	£	£
	How often?	How often?
	Every	Every
	arnings before we can decide how much be o see what you can use as evidence.	nefit you can get.

Part 12 About bank accounts, savings, investments and property

You

Do you or your partner have any bank accounts, savings, property or investments in the UK or abroad? This includes cash, current accounts and savings accounts with a bank or building society, post office accounts, premium bonds, National Savings Certificates, stocks, shares and property.

No Yes |

Your partner No 1 Yes

Answer all the questions in this part. We must see evidence of all the capital, savings and investments. Read the checklist at Part 18 to see what you can use as evidence. We will need statements or pass books covering the last 2 months at least.

Please answer these questions for yourself and your partner. Please include empty and overdrawn accounts, whether in one name or jointly held with anyone else.

Do you have bank, building society or post office accounts (including current accounts)? If yes, please give details.

		Account number/name/other details
No	\checkmark	
Yes	\checkmark	

Your balance/value	Partner's balance/value
£	£
£	£
£	£
£	£
£	£
£	£
£	£
£	£

Part 12 About bank accounts, savings, investments and property – continued

Please answer these questions	for yourself	f and your partner		
		Name	Nur	nber held
Do you have stocks, shares, or unit trusts? If yes, list the names of investments and number of shares held. Do you have National Savings Certificates? If yes, list the issue, purchase date and number of units.	No Yes No Yes			
Do you have other investments, redundancy payments, premium bonds, Tessas, ISAs, SAYE, cash etc? If yes, please give details. (Please also use this space if you need more room for any of the above savings.)	No 💋 Yes 💋			
Have you or your partner received any backdated benefit or deferred payments, such as State pension, which you have added to your savings?	No Yes	lf 'Yes' please give det	ails.	
Do any of your savings or invest • money from the sale of a hou • money from a charity; or • compensation relating to the • payments from the vCJD (Creation	se; or Second Wor	Yes Id War; or		
Do you or your partner own or partly own any property or land except the home you live in, either in the UK or abroad? Tick 'Yes' even if you have a mortgage or loan for the property or land. This includes jointly owned	No Yes	What is the address?		
properties.			Postcode	

How much is it worth?

If you have a mortgage or loan for this, how much is left to repay?

People who have more than £16,000 in capital are not eligible to receive benefit (although special rules apply to people over 60). Capital includes money, property, land or capital held outside the United Kingdom.

Part 13 Backdating

We can usually award Housing Benefit and Council Tax Support (reduction) from the Monday after the day we get your claim. Sometimes, we can pay benefit from an earlier date if you have a good reason for not claiming earlier. If you want us to consider paying your benefit from an earlier date, tell us when you want benefit from and why you did not claim before.

Tell us the date you want to	1	1
claim benefit from.	I	I

Tell us the reasons why you could not claim before today.

Part 14 Foster carers

Are you or your partner an approved foster carer?	No Go to Part 15. Yes
Do you have a foster child/children placed with you?	No Ves
Name of child/children	
Are you between placements for a foster child?	No Ves
Date last placement ended?	/ /
Are you or your partner a newly approved foster carer, awaiting for first foster child placement?	No Ves
Date of approval?	

Part 15 Overnight c	arers
Do you or your partner have a carer who stays overnight in your home?	No Go to Part 16. Yes
Is the overnight care provided by a carer (or team of carers) who lives in your home?	No Ves
Do you have a spare bedroom that your carer (or team of carers) uses to sleep overnight?	No Ves
Name of carer?	
Usual address of carer?	

Part 16 Anything else you need to tell us about

Use the box below to tell us anything else you think we should know about. Use a separate sheet of paper and attach it to this form if you need to.

If you are sending separate sheets of paper with this form, tell us how many.

page 19

Part 17 Declaration

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, it would be helpful if they sign below to confirm that all the details about them are correct.

Please read this declaration carefully before you sign and date it.

- I declare that the information I have given on this form is correct and complete as far as I know and believe.
- I understand that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.
- I agree that you will use the information provided to process my claim for Housing Benefit, Council Tax Support (reduction) and/or Council Tax Benefit, or to assess any discount or grant for Council services. You may check some of the information with other sources as allowed by the law.
- I understand that you may use any information I have provided in connection with this and any other claim for state benefits that I have made or may make. You may give some information to other organisations, such as government departments, local authorities and private-sector companies such as banks and organisations that may lend me money, if the law allows this.
- I know that I must let the Council's Customer Accounts Section know straight away in writing about any change in my circumstances, or the circumstances of anyone living with me, which might affect my claim.

Signature of person claiming			
Date		/	
Partner's signature			
Date		1	

If this form has been partly or fully filled in by someone other than the person claiming, please tell us why you are filling in this form for the person claiming.

As far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct. If I am making this claim on behalf of the above person, I understand that I am liable for what I have written on the form and accept that the declaration applies to me.

Name of the person who filled in the form	
Signature of the person	
Relationship to the person claiming	
Date	

Part 18 Checklist

Please tick to tell us what evidence you are sending with this form. We must see **original** documents, not copies. If you bring them to our reception, we will take the details we need and give you the documents back straightaway.

If you do not provide all the evidence we need, we might not be able to pay you any Housing Benefit and Council Tax Support (reduction). We need the same evidence for your partner, if you have one.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later (within one month). We can start to process your claim, **but we will not be able to pay you any benefit until** we have all the evidence. Please tell us now in Part 16 if you cannot supply the evidence within one month.

Evidence of identity

Such as a birth certificate, marriage certificate, passport, National Insurance number card, medical card, driving licence, UK residence permit, current Home Office letter, EU identity card or recent gas or electricity bill. We may need to see two of these documents each for both you and your partner.

Evidence of National Insurance number

Such as a National Insurance number card, payslips or letters from the Department for Work and Pensions or the tax office. We need to see one of these documents each for both you and your partner.

Evidence of savings, investments and property

Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, Tessas, stocks, shares and unit trusts. The evidence you send must show details for at least the last 2 months. If your total capital is £6,000 or less we do not need to see any evidence.

Evidence of earnings

This means your last 5 payslips if you are paid every week, your last 3 payslips if you are paid every 2 weeks, or your last 2 payslips if you are paid every month. We can send a form to your employer to fill in if you do not have these payslips – please let us know if you want us to do this. If you or your partner are self-employed, we need to see your accounts for the last financial/trading year or, if you have been trading for less than 6 months, a summary of your trading records so far. We can supply a form – please let us know if you want one.

Evidence of other income

Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings.

Evidence of benefits, allowances, tax credits, pension credits or pensions

Such as current award notices or letters from the Department for Work and Pensions confirming how much you get. If you do not have evidence, let us know straight away. Please do not send order books through the post.

Evidence of private rent and tenancy

Such as a rent book, rent receipts, a tenancy agreement or a letter from your landlord, or we can supply a form (let us know if you want one).

Evidence of other money paid out

Such as letters about student grants, or agreements or receipts from registered child carers.

Evidence for non-dependants (such as adult children or relatives living with you)

We must see evidence of their income and earnings as detailed above. We also need to see evidence of actual interest received on savings, if they have any.

Part 19 Ethnic Background

The government has asked us to gather information about our customers' ethnic background. It's your choice whether to fill in this section. Please show which of the following groups you and your partner (if any) consider you belong to by ticking one box for you and one for your partner.

White	You	Your partner
British		
Irish		
Other white		

Mixed			
White and black Caribbean	\checkmark	1	
White and black African	\checkmark		r
White and Asian			1
Other mixed			1

	You	Your parti
Asian		
Asian British		
Bangladeshi	<u></u>	
Indian	1	
Kashmiri	<u></u>	
Pakistani		
Other Asian	1	
Black		<u> </u>
Black British		
Caribbean		
African	1	
Other black		
Chinese		
Other		

Part 20 How you will be paid and the choices you have

- If you are awarded Council Tax Support (reduction) we will credit this to your council tax account.
- If you are a Council tenant we will pay any housing benefit you are due straight into your rent account.
- If you pay rent to a private landlord we will pay any benefit directly to you. If you feel this will cause you difficulties please ring us for a "Direct Payments to Landlord form", you will find our telephone number on the front page of this form.
- If you pay rent to a Housing Association you can either have your housing benefit paid to you or direct to your Housing Association. Please "tick" how you would like to be paid.

To myself

To my Housing Association

Payment to you or your landlord will be made by direct credit to a current or basic bank account. Please complete the details of the account to be credited.

Name of bank/building society	
Branch	
Account name	
Account number	Sort code

If you have not got a current or basic account, and have previously been unable to open one, banks have leaflets giving details of the new Basic Bank Accounts you can open. With a Basic Bank Account you will receive a cash-machine card, which you can usually use to draw cash in post offices, but not a debit card, cheque book or overdraft.

Contact Details

Biggleswade

73 High Street (located within Jobcentre Plus) Biggleswade Beds SG18 0JH Opening times Monday, Tuesday,Thursday 9.00am to 5.00pm Wednesday 9.30am to 5.00pm Friday 9.00 to 4.00pm

Dunstable

Watling House, High Street North, Dunstable, Beds. LU6 1LF Opening times Monday, Tuesday, Wednesday, Thursday 8.30am to 5.00pm Friday 8.30am to 4.00pm

Leighton Buzzard

Bossard House, West Street, Leighton Buzzard LU7 1DA Opening times Monday, Tuesday, Thursday 8.30am to 4.30pm

Shefford

Priory House, Monks Walk, Chicksands, Shefford, Beds. SG17 5TQ Opening times Monday, Tuesday, Wednesday, Thursday 8.30am to 5.00pm Friday 8.30am to 4.00pm

If you have any queries concerning this form that you wish to discuss by phone you may call us Monday – Thursday between 8.30 am – 17.30 pm or Friday 8.30 am – 16.30 pm on 0300 300 8306.

Please keep this page for your own information