Reimbursement Request Form

PO Box 1540, Fargo, ND 58107-1540 • Ph 877-750-3399 • Fax 877-535-0821 • Email **kp@healthaccountservices.com**

Completion Guide

Please be advised that missing information may result in the denial or delay of your request. Do not highlight documentation, as highlighted sections become unreadable in our imaging software.

Step 1: Participant Information
- **E-mail address:** Include an e-mail address if you prefer receiving notifications electronically or if your e-mail address has changed.

Step 2: Reimbursement Information
- **Plan Type**: Enter the three letter code (located below the Claim Information form in Step 2b) to identify the account from which you are requesting reimbursement.
- **Date(s) Expense(s) Incurred**: Provide the date or range of dates the expenses were incurred.
- **Merchant/Provider Name**: Provide the name of the merchant or facility where the expense was incurred.
- **Name of Person Receiving Product/Service**: Provide your name or the name of the tax dependent for which the service was provided or the product was purchased.
- **Claim Amount**: Provide the total amount requested for the specified expense.
- **Total Reimbursement Requested**: Total the amounts in the "Claim Amount" boxes.

Step 2a: Dependent Care Provider Signature and Certification
- Should the daycare provider be unable to provide a receipt, a signature is required in order for your Dependent Care Account DCA) claim(s) to be paid.

Step 3: Participant Certification
- Sign and date the form after reading the Participant Certification.

Submit the completed form with the supporting documentation to Kaiser Permanente:

Kaiser Permanente, P.O. Box 1540, Fargo, ND 58107-1540
Fax: 877-535-0821
Questions? Please call Kaiser Permanente Health Payment Services at 877-750-3399 (M-F, 5 a.m.-7 p.m. PST).

Documentation Requirements

Documentation for medical expenses required by the IRS includes a third-party receipt containing the following information:
- Date service was received or purchase made
- Description of service or item purchased
- Dollar amount (after insurance, if applicable)

Documentation for dependent care expenses required by the IRS includes a third-party receipt containing the following information (Please be advised: if a receipt is unavailable, a signature from the provider is sufficient):
- Incurred dates of service
- Dollar amount
- Name of day care provider

Unacceptable forms of documentation include the following:
- Provider statements that only indicate the amount paid, balance forward or previous balance
- Credit card receipts that only reflect a payment
- Bills for prepaid dependent care/medical expenses where services have not yet occurred

When submitting a receipt for a co-payment amount, please be sure the co-payment description is on the receipt. In some cases, you will need to ask for a receipt at the point of service. If "co-payment" is not clearly identified, have the provider write "co-payment" on the receipt and sign it.

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This form is for the reimbursement of any out-of-pocket expenses. Claims can also be submitted by logging into your account at kp.org. Documentation to substantiate purchases made with your debit card must be submitted with a copy of a Receipt Reminder.

Step 1: Participant Information

*=Required Fields

*Employer Name (Do not abbreviate)

*Participant Name (First, MI, Last)

*Social Security Number ___ - __ - ____

Step 2: Reimbursement Information

If you are unable to provide a receipt for any claim(s) submitted for your Dependent Care Account, your daycare provider must complete Step 2a. If you would prefer to file only one claim for the plan year, please access the Recurring Dependent Care Request Form at kp.org.

Step 2a: Dependent Care Provider Signature and Certification (for dependent care claims)

I certify the information below regarding dependent care expenses for services provided by/through me is accurate. I understand the purpose of my signature on this form is to eliminate the necessity for the participant to provide receipts for reimbursement purposes.

*Dependent Care Provider Signature

Step 2b: Claim Information

Note: If you filed the claim online, please do not complete this form. Simply upload the supporting documentation online or fax the confirmation page and supporting documentation to 877- 535-0821.

*Plan Type[1]	*Date(s) Expense(s) Incurred	*Merchant/Provider Name	*Name of Person Receiving Product/Service	*Claim Amount
				$
				$
				$
				$
				$
			*Total Reimbursement Requested	=

[1]**Plan Types**

HRA-Health Reimbursement Arrangement; **FSA** – Flexible Spending Account; **DCA**-Dependent Care Account;

Step 3: Participant Certification

I certify that the reimbursement requests I am submitting are eligible expenses as defined by the IRS and that I have not been previously reimbursed for these expenses nor am I seeking reimbursement for these expenses from any other source. I understand that Kaiser Permanente, its agents or employees, will not be held liable if I submit ineligible expenses for reimbursement. By submitting this request, I certify that the information provided is complete and accurate. If there are any changes in the provided information, I understand it is my responsibility to notify Kaiser Permanente. I understand that I should retain a copy of all submitted documentation in the event of an IRS audit.

*Participant Signature

*Date