

# Dental Claim Form

Mail to:  
Anthem Blue Cross and Blue Shield  
P.O. Box 37180  
Louisville, KY 40233-7180



## PART I CUSTOMER AND PATIENT INFORMATION (please print or type)

Read instructions on reverse side

1 Customer's name first middle last			2 Home phone number ( )		3 Customer identification number (Shown on your ID card)	
4 Customer's address number street			5 Business phone ( )		6 Customer's Social Security number - -	
7 City State ZIP			8 Customer's birthdate / / Spouse's birthdate / /		9 Group Name	
10 Patient's name first middle last			11 Patient's birthdate		12 Age	
					13 Relation to customer <input type="checkbox"/> spouse <input type="checkbox"/> child <input type="checkbox"/> self <input type="checkbox"/> other	
					Patient's Sex <input type="checkbox"/> M <input type="checkbox"/> F	
14 Do you or your spouse have other dental insurance? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is the patient covered under that dental insurance? <input type="checkbox"/> Yes <input type="checkbox"/> No Policyholder's name _____ Policyholder's employer _____ Other insurance co. _____ Contract/Soc. Sec. number _____ If these services are due to an accident, do you have major medical insurance? <input type="checkbox"/> Yes <input type="checkbox"/> No						
15. I authorize release to Anthem of any information pertaining to this claim. Customer or spouse signature _____ Date _____ By signing the line below, I authorize Anthem, at its option, to issue payment to the provider described on this claim. Customer or spouse signature _____ Date _____						

## PART II DENTIST OR PROVIDER INFORMATION (to be completed by dentist or provider only)

16.		17. Examination and treatment record — List in order from tooth no. 1 through tooth no. 32						Reserved for processing use
		a. Tooth no. or letter	b. Surfaces	c. Description of service (Including X-rays, prophylaxis, materials used, etc.)	d. Date service completed mo./day/yr.	e. Fee for each service performed	f. Procedure code no.	
18. Please indicate if service was provided: a. For orthodontic purposes? <input type="checkbox"/> b. In patient's home or hospital? <input type="checkbox"/> c. As a result of occupational injury? <input type="checkbox"/> d. As a result of accident? <input type="checkbox"/> date of accident _____								
19. If a prosthesis, is this initial placement? Yes <input type="checkbox"/> No <input type="checkbox"/> If "No" please indicate Reason for replacement: _____ Date of prior replacement: _____				TOTAL				
20. Are X-rays enclosed? (Not necessary if total dental fee is less than \$200) <input type="checkbox"/> Yes Indicate number: _____ <input type="checkbox"/> No				26. Additional remarks — unusual services or circumstances (Additional space on back of this page)				
21. Dentist's name first middle last								
Address								
City State ZIP								
22. Office phone number ( )		23. IRS or Social Security number		24. Practice specialty				
25. Stamp				27. I certify that the procedures as indicated by date have been completed and that the fees submitted are the fees I usually charge and accept for such procedures.  Date _____ Dentist signature _____				

## INFORMATION FOR THE CUSTOMER/PATIENT

1. Use this form for all of your claims for dental procedures. Use a separate form for each patient and each dentist who provided services. Please print or type.
2. **Complete all items in Part I** of the form, for both the patient and the customer.
3. Sign the form in block 15.
4. Any items of information not completed in Part I will cause a delay in processing your claim.
5. After you have completed Part I, give the form to your dentist.

## INFORMATION FOR THE DENTIST

1. Use a separate claim form for each patient and each provider rendering services.
2. Review Part I to make sure the customer has provided all information, especially a signature in block 15. Missing information will cause a delay in processing and payment.
3. Complete Part II with all information pertinent to the patient's treatment. Be sure to mark tooth numbers and surfaces, as well as procedure codes, along with other treatment information.
4. Be sure to include your IRS or Social Security number in block 23.
5. To expedite claims processing, our consultants recommend X-rays if treatment is expected to exceed \$200. Staple the X-rays to the top of the form, noting the patient's name and customer's Social Security number, as well as your name and address and the date the X-rays were taken. X-rays will be returned as soon as possible. Please note in Block 20 that X-rays are included.
6. Mail the completed, signed form to the address on the front of this claim form.

## Predetermination of Benefits

When charges for a course of treatment are expected to exceed \$200, detail your treatment plan on a claim form (including an estimate of charges), and send it to the address on the front. We will return a Benefit Confirmation Form outlining the payments due you; your patient will receive a letter with the same information. This gives you advance information about both our payment and your patient's share of the cost. When you complete the services indicated on the treatment plan, enter the dates the services were performed on the Benefit Confirmation Form and return that form to us for processing and payment.

Additional remarks - unusual services  
or circumstances (continued from front)

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### INSURANCE FRAUD WARNING

Any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.