

- Applications can be made at any Sandwell Leisure Trust Centre, original documentation required as evidence for eligibility. Please note that there is a £10 administration fee for standard and concessionary leisure pass applications made at centres. Memberships are valid from the date of issue until the expiry date or until the holder ceases to be eligible.
- Applications can also be made online at www.slt-leisure.co.uk. Original documentation is required as evidence of eligibility on first visit to a centre.
- All members will need to report to reception before using the facilities, to show membership card.
- Family leisure pass holders must live at the same address. Children must be aged between 8-17 years (family members i.e.; husband, wife, partner, children of applicant).
- Children over 8 years must have own membership or be included in a family membership to receive discounts.
- A Leisure Pass must be renewed every 12 months (except ONE CARD 'pay as you go' which is renewable monthly).
- Passes are not transferable and are only for use by the cardholder. Membership concessions cannot be used in conjunction with any other offers or discounts.
- Concessionary rates only apply on production of your membership card or full charge must be paid.
- Failure to produce a valid membership card will result in the full price being charged.
- Only one discount or concession is permitted per person, per booking/activity.
- Certain activities will require pre-booking.
- Your membership number must be given when pre-booking activities over the telephone and your membership card will be required for verification at reception.
- 24 hours notice must be given to cancel all pre-booked activities whether paid or unpaid. Failure to do this will result in you being charged for that activity and prevented from using SLT facilities until payment for outstanding arrears is paid.
- Disabled persons must show and indicate proof of disability on application form to gain free Swimming.
- Opening times of leisure centres and facilities may vary and can be subject to change. You are advised to check with the leisure centre you intend to use.
- Changes to the membership scheme are subject to regular review.
- Lost or damaged membership cards must be reported immediately at your local leisure centre. An administration fee will be charged for replacement cards.
- Any change in personal details or circumstances making your membership ineligible, must be notified to the membership team or nearest leisure centre.

- The giving of incorrect information with the intent of defrauding Sandwell Leisure Trust will result in appropriate action being taken.
- This information will be held and processed by Sandwell Leisure Trust in accordance with the Data Protection Act 1998.
- Sandwell Leisure Trust reserves the right to refuse the use of a membership, to withdraw the membership if it is misused and to refuse admission to leisure centres.
- Online bookings are non-refundable. To cancel an online booking a minimum of 24hrs notice must be given to receive a credit of the equivalent booking value. Failure to do this will result in you being charged for that activity. Cancellations must be made by telephone or in person at the centre. Credits for online cancellations are processed by the membership team on 0300 012 0121
- Please note defaults on bookings will result in advanced booking privileges being revoked with a reinstatement cost being incurred.
- SLT will allow no longer than 10 mins before re-letting pre-booked activities.
- 12 month annual ONE CARD membership is non refundable. This does not effect your statutory rights.
- SLT reserves the right to amend membership terms and conditions at any time.
- All members will be required to have a photograph taken which will be used to support identification of members.

Direct Debit Memberships

- You have the right to cancel your Direct Debit membership within the first 14 days of application to qualify for a full refund. You may be charged for facilities used during this period at SLT's discretion. A £12.00 'compensation for default' is charged for collecting unpaid Direct Debits.
- ONE CARD Direct Debit memberships are for a minimum of three months Direct Debit payments plus initial payment, cancellation within this period will result in an invoice being raised for the outstanding amount.
- Direct Debits can be suspended for a minimum period of one month, all requests must be sent in writing to the membership team. You must have completed your minimum contract period before you can suspend your membership.
- Initial payment covers membership until first Direct Debit payment. This period varies dependant on joining time and may be less than a month.
- Cancellation of Direct Debit membership should be sent in writing to the membership team and cancel with your bank (provided you have completed your minimum contract term). Cancellation forms are available at your nearest leisure centre.

Free Swimming Terms & Conditions...

- To access free swimming all participants must register on line and then present their temporary membership number at any SLT facility to receive their free swimming card.
- All participants must live within Sandwell and complete a postcode verification check.
- Those aged 16 and under will be able to swim for free in designated school holiday public swimming sessions as deemed on the SLT website.
- Those aged 60 and over can swim for free at any time of year before 1pm in any public swimming session. (Last Admission 1pm).
- SLT are entitled to amend this offer at any time.
- Free swimming cards can be withdrawn by SLT if any individuals act inappropriately when visiting any SLT facility.

- Leisure Pass cards must be presented at Reception.
- Proof of age may be asked for by Reception staff to verify age. Access to the swimming session may be denied if verification is not complete.
- The existing SLT Under 8s policy applies for all sessions.
- All existing members Over 60s and Under 16s need not apply for a free swimming card as this benefit will be added to your membership.
- Sessions are subject to availability.
- All members will be required to have a photograph taken which will be used to support identification of members.
- All existing Leisure Pass Terms and Conditions also apply where applicable.

Portway Lifestyle Centre Membership Terms & Conditions...

- £22.80 fixed for 5 years
- 5 year fixed membership price ends on any break of membership contract.
- An initial fee of £22.80 will be required to secure the membership, with direct debit payments commencing once the centre opens.
- Membership offer is not available in conjunction with any other discounts or offers.
- Portway Lifestyle Centre membership is applicable for sole use at only Portway Lifestyle Centre.
- Members wishing to use other SLT centres must upgrade or join Leisure Pass Gold.

- Membership offer is limited and subject to review and or change at anytime.
- Some activity sessions may be excluded and subject to change.
- Direct Debit membership at is for a minimum of 12 months direct debit payments, cancellation within this period will result in an invoice being raised for the outstanding amount.
- SLT reserve the right to amend, change, cancel or suspend the membership offer at anytime.
- All members will be required to have a photograph taken which will be used to support identification of members.
- All existing Leisure Pass Terms and Conditions also apply where applicable.

Golf Membership Terms & Conditions...

- Leisure Pass Golf membership is valid at Brandhall Golf Course.
- Leisure Pass Golf cards are not transferable and are only for use by the holder.
- Eagle and Birdie Direct Debit memberships are for a minimum period of 12 months.
- Leisure Pass Golf memberships are valid for 12 months.
- Leisure Pass Golf cards are subject to Brandhall Golf Course - Conditions of Use.

- Leisure Pass Golf membership is sold on the understanding that the course may be closed at certain times due to inclement weather, organised golf tournaments or golf societies.
- Sandwell Leisure Trust shall not be liable for any injury, loss or damage to clothing, valuables or property sustained by any person using Brandhall Golf course howsoever such injury, loss or damage may be caused.
- Brandhall Golf course operates a pre-booking system.
- All members will be required to have a photograph taken which will be used to support identification of members.

Tipton Leisure Centre Membership Terms & Conditions...

- 5 year fixed membership price ends on any break of membership contract.
- Membership offer is not available in conjunction with any other discounts or offers.
- Tipton Leisure Centre membership is applicable for sole use at Tipton Leisure Centre only.
- Members wishing to use other SLT centres must upgrade or join Leisure Pass Gold.
- Membership offer is limited and subject to review and or change at anytime.

- Some activity sessions may be excluded and subject to change.
- Direct Debit membership at Tipton Leisure Centre is for a minimum of 12 months direct debit payments, cancellation within this period will result in an invoice being raised for the outstanding amount.
- SLT reserve the right to amend, change, cancel or suspend the membership offer at anytime.
- All members will be required to have a photograph taken which will be used to support identification of members.
- All existing Leisure Pass Terms and Conditions also apply where applicable.