Outdoor Recreation/Van Rentals

8th Ave & Joe Lloyd Way Bldg. 4512 Seaside, CA. 93955

Phone: 831-242-6311 Fax: 831-242-7205 Outdoor Recreation Main Office 242 Fort Mervine Place, #1 Monterey, CA 93944 Phone 831-242-5506 Fax 831-242-6310



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			aff Name:		
ISSUE DATE:	, TIME:		RETURN DATE:		, TIME:
DESTINATION:		(Required)	SPONSOR'S NAMES:		
ALL FIELDS ARE REQUIRED					
Rank: ID Type	(AD, Ret, DoD, Cont	ractor, etc:	Expiration	Date:	
Organization:			Supervisor Name (If Military):		
Address:					
Phone: ()					
Emergency Cell: ()	Cre	dit Card # :		O Visa	O MasterCard
d. Must be in the e. Must provide tl 2. For official military functio	ns in which a contracti	cense information	of for anyone who will be driving priponsor, at least one person from the stage of 18 may drive during of	ne organization m	
c. Must be at leas d. Must be in the e. Must provide the 2. For official military function in operation. The sponsor  PAYMENT INFORMATION:  NAME:  LDDDSSS	vehicle when it is in op he name and driver's li ns in which a contracti r need not be the drive (Person or orgal	cense information ing officer is the s er and anyone ove nization payin PHONE	ponsor, at least one person from the the age of 18 may drive during of g for services.)  E.() EMAI	ne organization m ficial military duti	es.
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THIS PORTION IS TO BE COMPLETED BY DFMWR OUTDOOR REC STAFF ONLY:				
Mon – Thu @ \$89/day	# vehicles: Xdays = # vehicles: X Flat	\$		
*Weekend(non-holiday) @ \$175	<u>Rate</u> =	\$		
Weekly Rate @ \$535/wk	# vehicles: X weeks =	\$		
**Holiday Weekend Rates (see note)	# vehicles: X <u>Flat</u> <u>Rate</u> =	\$		
Garmin Navigation GPS Device:				
@ \$10/day	# GPSs X days =	\$		
	TOTAL PRICE: \$			

\*Weekend (Fri (1500)/Sat - Mon) \$175 \*\*Holiday weekend rates: Fri (1500) / Sat -Tue \$265.

4 - day weekend \$325

Note: Rental periods may begin the day prior (no sooner than 1500) and end the day after the rental period (no later than 1200). Early pickup or late drop-off may incur an additional charge of \$45 per occurrence.

	rmin Navigation GPS Device: \$10/day	days =	¢			
w		PRICE: \$	Ψ			
1.	By initialing each, customer is in agreement a Customers must return vehicle(s) with a full tank o customer 125 % of the cost to fill the tank.	f gas. If vehicle is reto	urned without a full tank	of gas, ODR will charge the	·	age I.
2.	A \$50.00 deposit shall be obtained from the custon payment is not made 3-days prior to reservation st	art date, the vehicle s	hall be made available to	rent and forfeiture of your deposit	it	
3.	Any damage to the interior or exterior will result in	n customer being cha	rged to repair or clean th	ne vehicle to original condition		
4.	This vehicle's electronic key is very expensive and it	flost or damaged, cus	stomer agrees to pay a \$2	200.00 replacement fee.		
5.	No pets or animals allowed in the vehicle except in that is caused by an animal shall result in an extra §					
6.	Customer agrees to reimburse ODR for any damage ODR management.	e to the Navigation (	GPS device due to neglige	ence or abuse to be determined by	/ 	
7.	All vehicles are non-smoking. ODR will charge \$25. agrees to reimburse ODR for all damages caused by	00 cleaning charge to y burn holes (Cigaret	remove residue and ash	es caused by smoking. Customer		
8.	As per State and Federal laws, no alcohol is to be c	onsumed inside vehic	le while in motion			
9.	ODR shall retain customer's credit card informatio the satisfaction of DFMWR and ODR management.					
confirm <u>third</u> talk t	ge is required to be provided at the time of booking is my statement of intent to self-insure under the SO party could result in your being held liab an Outdoor Recreation Equipment Cenread and understand the above statement.	DP regulations <u>Y</u> I <b>le for any dama</b>	ou need to be awai	re that any damage to thi	s equipm	ent or to a
Signatu	re Rentee(s)	Signature Sponso		[	Date/	
l, Fund h and all the ren	ereby agree, on my behalf, my heir, executors and ac injuries or damage to United States personnel or pro- ted property. I agree that I will exercise reasonable on in which it was received from the fund.	, in consideration for Iministrators, to release operty or for any suit	ase the United States, its es or damage claim filed	officers, agents, employees, and i against the United States which n	instrumenta nay result fi	ality's from any rom my use of
l have r	ead and understand the Release and Hold Harmless A	Agreement.				
Signatu	re Rentee(s)	, Signature Sponsoi			Date/	
	wledge receipt of the SOP. I certify by my signat ons. I agree to abide by all policies, stipulations, and d					its terms and
used to	re Driver:  al data is solicited under the authority of 10 USC 30 determine eligibility for participation in ODR progra of equipment.					

#### **CUSTOMER CERTIFICATION**



Please read the below policy provisions thoroughly and initial on the line in front of each, indicating you have read, and fully understand each provision. Once you have initialed each provision of this Customer Certification page, please sign, date, and complete the required information at the bottom of this page.

I)	Government Motor Vehicle Ope	ial government duties must possess an OF 346 (U.S. rator's Identification Card) in addition to a valid driver's possession in accordance with AR 600-55.		
2)	ODR vehicle outside of these two Management is prohibited. If a v customer/sponsor shall be 100%	ed to operate in California and Nevada only. Taking any o states without written authorization from ODR an is driven outside of California or Nevada, the financially liable to have the vehicle safely returned to Ord Military Community, Seaside California.		
3)		ossess and will maintain the minimum insurance coverage nia to operate a rented motor vehicle.		
4)	Eligible patrons who rent (agreements, attachments, and p	ODR vehicles must sign or initial where indicated on all policies herein.		
5)	all federal and state regulations in ODR strongly recommends that conditions. As such, I understand customers. I additionally shall ta	rent risks involved with winter driving and will comply with regarding driving in chain-control areas. I recognize POM customers DO NOT drive our vehicles in such hazardous d ODR shall not issue, give or rent tire chains of any sort to ke full financial responsibility of damage or personal injury, a my driving in hazardous conditions.		
	icies stated in this SOP terminates all co will result in termination of future usag	onditions, excluding financial obligations, of your rental agreement, places you e.		
Michael Foy Michael.W.Foy( Manager, Outdo	<u>@us.army.mil</u> oor Recreation & Leisure Travel Service	s		
•	acknowledge that I have read, understar ation vehicle rental policies.	nd, and will comply with the above stated USAG Presidio of Monterey FMWR		
Customer Signa	uture	Date		
Customer Name	e (Print)	Unit or Organization		



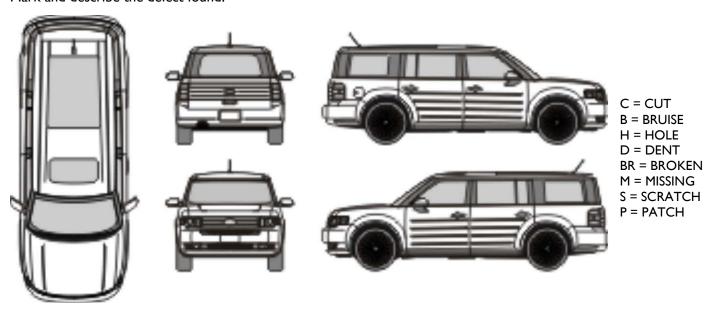
## **OPERATOR'S VEHICLE CONDITION CHECKLIST**

VEHICLE #:	DA	DATE CHECKED OUT:			
OPERATOR'S NA	ME (print):				
UNIT/ACTIVITY:	RANK	GRADE:			
OPERATOR'S SIG	GNATURE:				
and serviceable co	y of the above cited vehicles, the operator na ondition. I are to be noted on the reverse side of this fo		check e	each item listed below for safe	
I. <u>UNDER HOOD:</u>	: (FOR RENTALS 14 DAYS OR LONGER)				
1. ( ) 2. ( ) 3. ( ) 4. ( ) 5. ( ) 6. ( ) 7. ( ) 8. ( ) 9. ( )	RADIATOR (coolant level, cap secure, hoses) FAN BELTS ENGINE OIL LEVEL BRAKE FLUID LEVEL AUTOMATIC TRANSMISSION FLUID LEVEL WINDSHIELD WASHER FLUID LEVEL LEAKS (water, fuel, oil, exhaust, etc. <u>Describe</u> BATTERY (terminals, electrolyte level, check sp POWER STEERING FLUID LEVEL				
II. VEHICLE BOD	OV CONDITION:				
1. ( ) 2. ( ) 3. ( ) 4. ( ) 5. ( ) 7. ( ) 8. ( )	TIRES (for noticeable wear and proper inflation DENTS AND SCRATCHES (describe on reverse MIRRORS & WINDOW GLASS (for cracks, hole WARNING LIGHTS (brakes, flashers, clearance HEADLIGHTS (high & low beam) WINSHIELD WIPER BLADES EXTERIOR CLEANLINESS DOOR HANDLES AND KNOBS	side of for	m)		
III. INTERIOR OF	VEHICLE:				
1. ( ) 2. ( ) 3. ( ) 4. ( ) 5. ( ) 6. ( )	HORN OPERATIONAL  DOOR HANDLES & KNOBS 1  INSTRUMENT PANEL GAUGES 1  BRAKES (including emergency) 1	8. ( 9. ( 0. ( 1. ( 2. ( 3. (	) ) ) )	SPARE TIRE, JACK, & TIRE TOOLS STEERING REARVIEW MIRROR WARNING TRIANGLE ASH TRAYS EMPTY DOME LIGHTS	
7. ( )	SEAT BELTS		, 		
IV. OPTIONALS 1. ( )	TIRE CHAINS				
0 / \	OZZ DAOZ				

#### **OPERATOR'S VEHICLE CONDITION CHECKLIST NOTED DEFECTS**



Mark and describe the defect found.



The following defects were noted during the operator's

I. UNDER HOOD:					
II. VEHICLE BODY CONDTIC	<u>N:</u>				
III. INTERIOR OF VEHICLE					
Defects listed above were verifie	d on/by: <b>(Date)</b>	(ODR Personnel)			
The vehicle had a full tank of gas on the day of rental: (Initial)					
The interior of the vehicle w	as free of spots and stains: (Initi	ial)			
I assume additional fees for checked out: (Initial)	leaning and / or gas fill-up if no	ot brought back in the condition it was			

MANDATORY VEHICLE CLEANING CHECKLIST



## -CUSTOMER RETAINS-

Please complete this form and leave it on the front seat of the vehicle along with the vehicles keys.

(	)	Exterior reasonably cleaned.
(	)	Interior thoroughly cleaned and free of dirt, hair, stains, and debris.
(	)	Clean all ashtrays of trash (no smoking is allowed in vehicle).
(	)	Sweep floor, scrub and wipe down if necessary.
(	)	Place all seatbelts on seats in position (not bundled up).
(	)	Insure the vehicle gas level is at the required amount or no less than the amount when it was checked out.
		DO NOT HOSE DOWN THE INSIDE OF THE VEHICLE!!!
		VEHICLE POST TRIP REMARKS  (Please let us know if you had troubles with the vehicle)
	OPER	ATOR'S NAME: VEHICLE # (s):
	OPER	ATOR'S SIGNATURE: DATE:
	VEHIC	LE #: of OUTDOOR REC.



# STANDARD OPERATING PROCEDURES (SOP)

T.				DDR VEHICLE(s) ARE AS FOLLOWS	<u> </u>		
	a)	Mon -		\$ 99	Monday - Thursday		
		Weeke		\$199	Friday/ Sat - Mon		
		Weekly	1	\$569	7 days		
		,	Weekends	\$279 & \$329	Fri /Sat-Tue & 4-day holiday		
	b)			payment is required to reserve a vehicle			
	- /		d before vehicle is re		, , , , , , , , , , , , , , , , , , ,		
					d via purchase request, an accepted purchase		
				ned by ODR management and in place pri			
	c)	Rental	periods begin the day	prior no sooner than 1500 and end the d	ay after the rental period no later than 1200.		
		Early pickup or late drop-off are authorized, but may incur an additional charge of \$45 per occurrence.					
		Please i	Please notify Outdoor Recreation at (831) 242 – 5506 for late drop-offs.				
	d)	If a veh	icle is turned in late,	a minimum of a one day charge will be as	sessed. Charges will be assessed for each day		
					narges will be assessed in the amount required		
				onvenienced customer up to 5 times the o			
	e)				perating hours with an ODR staff member.		
				I on a case-by-case basis by ODR manager	ment.		
2.	ELIC		Y REQUIREMENT				
	a.)				15-1 Chapter 7. Proof of eligibility must be		
		provide	ed at the time of rese	vation.			
3.	<del></del>		REQUIREMENTS				
	a.)				d to be operating any rented ODR vehicle.		
					DMV and California Vehicle Code. Licensing		
					icle rented and use of the vehicle. A copy of		
	the driver's license will be required at the time of issue.				and and a complete base had about a consideration		
	b.)	Individuals who are under suspension, or pending unfavorable personnel action or who have had their post driving privilege suspended are ineligible to use these vehicles. No one but the authorized driver is permitted to drive the					
					rance and they meet all other requirements in		
		the SO		iternate driver authorized by ODK in adv	rance and they meet all other requirements in		
		the 50					
4.	INS	URANC	E REQUIREMENT	S			
	a.)	It is str	ongly recommended	the user obtain personal insurance meet	ing the minimum requirements for California.		
		The ve	hicle(s) are covered b	y RIMP Insurance, however AR 215-1 cle	arly states that in the event of loss or damage		
					ial liability in the event of an accident, the user		
		should obtain separate individual insurance.					
	b.)			eation vehicles are to be driven out of cou	•		
	c.)	А сору	of proof of insurance	or a statement of intent to self-insure wi	l be required at the time of issue.		
	DE6	EDV/AT	0.10				
5.	<b>—</b> , —	ERVATI Bosomi		in advance			
	a.)		mend reservations be		accepting the vector which the suctor was		
	b.)			in a first come first serve basis. Frior to	accepting the reservations the customer must		
			the following:  Proof of License				
	<del>                                     </del>	i.) ii.)		or statement of intent to self-insure			
	<del>                                     </del>	iii.)			t understanding and intention to comply with		
		III. <i>)</i>		vation request, fully acknowledging receip in. All applicable information must be pro	t, understanding and intention to comply with		
	c.)	If a gua			nliness, etc. Questions will be resolved by the		
	c. <i>)</i>						
		Equipment Center Office Manager and Director. The customer is responsible for clearing the account within working days.			responsible for clearing the account within 3		
	d.)			hicle Should a situation arise whereby	a reserved vehicle is not available, the deposit		
	,				on the status of the vehicle two days prior to		
		use.		and the control of the control of the control	and states of the remote this days prior to		
	<u> </u>						



#### 6. VEHICLE ISSUE / RETURN

- a.) Vehicle(s) will not be issued until all the proper documentation has been completed.
- b.) Vehicle(s) will be issued to the licensed driver (ONLY) with a full tank. Drivers shall be responsible for fuel (Unleaded ONLY). Vehicles are to be returned clean, both exterior and interior. (See form attached). Always bring all documentation, especially the cash receipt with you, in order to check in and out a vehicle.
- c.) Thoroughly and carefully complete the "Condition Checklist" prior to accepting the vehicle. Failure to do so may result in additional charges.
- d.) No one but the authorized driver is permitted to drive the vehicle, unless they are an alternate driver authorized by ODR, in advance and they meet all other requirements in the SOP.

#### 7. REFUNDS AND CANCELLATIONS

a) Cancellations within 7 days may result in the loss of the deposit depending on vehicle availability. Unclaimed refunds will be forfeited in 30 days. All refunds will be mailed normally take 2 – 3 weeks to process.

#### 8. ACCIDENTS AND MECHANICAL BREAKDOWNS

- Any accident or mechanical breakdown will be reported no matter how miner, to include any vandalism, to ODR Office as soon as possible. Emergency repairs and towing services will be coordinated with ODR Office. If the vehicle becomes inoperable, a report by telephone is to be made to ODR Monday through Friday 0800 1800 hours, at (831) 242 5506. Saturday and Sunday and after duty hours, drivers are to call (831) 760 6477 Primary or (831) 760 2019 Secondary. No repairs will be made **PRIOR** consent from ODR. In case of vehicle breakdown ODR will not be responsible for any expenses incurred, by the customer as a result of a breakdown except for prior authorized vehicle repair. Any other expenses incurred, missed connections, lodging, etc., will be responsibility of the customer. There is not exception to this policy.
- b.) Should an accident occur, Form 91 must be completed. Be sure to obtain name(s) of all parties involved, their insurance companies, addresses and telephone numbers, the law enforcement agent(s) name, jurisdiction, organization (CHP, sheriff, city police), badge number, police report number and a copy of the report, if available; prepare a complete memorandum indicating the date, time, exact location, driver's name and all other information fully and in as much detail as possible. ODR must be notified immediately by following the same instructions as in 8a. A police report is essential even if the incident involves an accident without other party (collision with tree, etc.) or is of a minor nature. It is critical in all cases of vandalism, theft or hit-and-run damage to complete Form 91. ILLEGAL SUBSTANCES WILL NOT BE PERMITTED IN THE VEHICLE AT ANY TIME. NO SMOKING IN ANY ODR VEHICLE AT ANY TIME.
- c.) Daily preventative maintenance is to be performed by the driver prior to the daily use of the vehicle. The maintenance will include checking the levels of the radiator water, oil, battery water, tire pressure, operational condition of lights, windshield wipers, and other safety equipment.

### **END OF SOP**