

Scores on Doors Participation Agreement

Parties

Council (Council)

Participating business executing this agreement (You)

Terms of Scheme

1. Period of participation

You agree to participate in the Scheme for a period of twelve months from signing unless it is terminated earlier in accordance with its terms.

2. No opt out during minimum period

You may not opt out of the Scheme before this period expires, even if You are dissatisfied with your rating.

3. When you are rated

- 3.1 You are rated under the Scheme at each unannounced inspection carried out by Council as part of existing food safety inspection functions.
- 3.2 Council will not carry out any additional inspections solely for the purposes of the Scheme, however they may conduct a re-inspection upon request which may be charged.
- 3.3 If Council investigates a complaint and that complaint is proven, or if Council believes the food safety standards have dropped You are ineligible to display a rating. Council must first reinspect your business and issue another rating to You before it can be displayed.

4. Basis of your rating

- 4.1 Your rating is based on your level of compliance with the Food Standards Code at the date of the unannounced inspection, as assessed and scored by Council using a standard inspection checklist. Points are accrued for non-compliance.
- 4.2 For the purposes of the Scheme You can potentially be rated, as at the date of the unannounced inspection, as:

★ ★ ★ ★ ★ (Excellent)

★ ★ ★ ★ (Very good)

★ ★ ★ (Good)

5. Certificate

Within seven (7) days of an unannounced food safety inspection, Council will issue You with a Scores on Doors rating Certificate. The Certificate remains at all times the joint property of NSW Food Authority and Council.

6. Display Certificate on premises

- 6.1 Unless You request a review of a rating in accordance with the agreement You must display your Certificate within seven (7) days of its receipt.
- 6.2 You must not display a false Certificate or a Certificate that is not your most recently issued Certificate.
- 6.3 If You request a review of your rating in accordance this agreement You must display your Certificate (or, if a revised Certificate is issued, the revised Certificate) within seven (7) days of the review being completed.
- 6.4 Your Certificate must be displayed at each public entrance to the assessed premises, for the whole period of this Agreement.

7. Publication of your rating by Council

