# PORTABLE ALERT PHONE

**Receiving an Incoming Call** 







## The Smart Telephone, Watch or Pendant

Press the buttons to call family or friends Price	er incoming calls
Includes Programming	<i>GIVING YOU</i>
NO MONITORING FEES	PEACE OF MIND
APPLY	24/7



Farranlea House, Farranlea Road, Cork. Tel: 021 4348866 Fax: 021 4348876 Website: www.security.ie

## **SECURITY PENDANT:**

Designed to offer security and re-assurance to the vulnerable at home by providing an easy and convenient way for friends and relatives to keep in touch. At the same time it provides rapid access to assistance should the need arise. (Worn as a watch or pendant – neck strap included)

#### What makes this unit special - Unique Features:

- Ability to speak with others directly <u>through the pendant</u>. i.e. Phone functionality in the unit itself when the user needs assistance. This gives the user re-assurance that help is on the way and allows an immediate appraisal of the situation to determine what level of assistance is required.
- **Incoming phone-calls can be answered directly <u>through the pendant</u> at the press of a button. The user can have a normal two way conversation, hands-free through the unit.**

## MAKING AN EMERGENCY CALL:

If the user needs assistance, at the press of the two buttons, the pendant will call the first of the (up to) three pre-programmed numbers of relatives, friends or neighbours. If the first of these numbers is not answered within approximately 30 seconds the unit will call the second number. If this number is not answered the third number will be called.

The unit will then hold the call at that number and the caller can have a normal 'hands free' conversation wherever he or she is in the home or garden (within the range of the base station) and take appropriate action.

If none of the calls are answered the first number is called again and the process repeats until a call is answered or the caller hangs up. (Nearest responder should be considered as 1<sup>st</sup> contact for emergencies)

- A powered plug-in Base Station/Receiver connects to the user's normal analogue telephone line.
- The user, family member or carer can nominate up to three telephone numbers to be called in the event of an emergency. These would normally be the numbers of family members, friends or neighbours. (These numbers will be pre-programmed into the unit)
- Low Battery & Out of Range Messages are displayed on the device
- Indoor range: up to 40m / Line of sight Outdoor range up to 180m (Higher or Lower Range values are dependent on Structure of the Building)
- As the unit is not waterproof it cannot be used in a Bath or Shower
- A broadband filter should remain on broadband enabled phone lines.
- The unit comes with a charger, phone connections and a simple self installation leaflet. (Optional fitting service also available)

## **APPLICATIONS:**

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- Older or vulnerable people who are living in their own home or sheltered housing.
- People with mobility problems who have difficulty getting to a phone on time.
- Those who are susceptible to having a fall.
- Those who might not remember what number to call in an emergency.
- Anyone who needs checking, for example:-
  - Welfare check / Medication Reminder
  - Appointment reminder / Meal reminder / Night safety Reminder
- Those would like to keep in touch more easily with family or friends.
- People who feel vulnerable, who have been considering some form of personal alarm
  - but dislike the pendant or do not want to be tied to ongoing monitoring contracts.
- Catch Security Systems Ltd., Farranlea House, Farranlea Road, Cork

Telephone: 021 4348866

www.security.ie

## **RETURN THIS FORM BY POST OR EMAIL TO:**

## Catch Security Systems Ltd. Farranlea House, Farranlea Road, Cork

## Email: catchsecurity@security.ie

Payment arranged through our office at 021 4348866 (We also accept Visa, MasterCard, Debit Cards & PayPal Payments)

### **PROGRAMMING INSTRUCTION:**

Customer/End User Details:		
First Name:	Surname:	
Address:		
Home Tel No.:	Email Address:	
Secondary Contact on the acco	ount:	
Name:	Contact Number:	
Email Address:		

### YOUR PRE-PROGRAMMED NUMBERS:

Please enter the telephone numbers that you wish to be dialled in order listed below: (Nearest responders should be near top of list

1.	Name:	_ Tel no.:
2.	Name:	_ Tel no.:
3.	Name:	_ Tel no.:
Signe	ed:	_ Date: