

Reese- Marshall's

Thermostat

We make warm friends

www.reesemarshall.com

(607) 334-3933

Together, we CAN prevent oil spills

Oil spills are a significant source of pollution, especially in rural areas. A fuel tank leak or oil spill can cause extensive soil and groundwater contamination resulting in expensive clean-up costs. An oil spill is the last thing we want to have happen.

Residential heating oil spills occur for a number of different reasons. Defective vents and missing vent whistles are the two main reasons for tank overfills and oil spills in basements during fuel oil deliveries.

Correcting problematic systems begins with an inspection. From there we can provide an estimate for fixing any problems we find. Below is a checklist of what we look for during an inspection. If you think any of the below is not up to snuff in your home, please call us right away!

Tank Exterior

- Is the tank exterior sound, without leaking seams or excessive rust?
- Is there a patch or other evidence of a history of leaking?

Oil Fill and Vent Piping

- Is the tank piping tight and leak-free?
- Are all tank plugs tightly in place?
- Has black iron pipe been used for fill and vent pipes?
 - › Plastic pipes may come apart at the seams during a fill-up. Plastic pipe can shatter or break in extremely cold weather.
- Is the vent pipe properly capped with a screened weather-resistant cap to prevent water entry or clogging by mud or insects?
- Is the tank vented properly (1 3/4" minimum outside diameter pipe) to outside?
 - › Fuel is delivered into your tank at an average rate of 60 gallons per minute. Undersized vent pipes can place excessive stress on tank seams and piping.
- Is the tank gauge installed?
 - › Tank gauges can help determine the level of oil in the tank.
- Is the vent pipe next to the fill pipe so that the delivery person can hear the vent alarm and determine when the tank is full?
 - › The vent alarm prevents over filling and is recommended for both underground and above ground tanks. It should be mounted at the top of the tank at the vent pipe opening. (Naturally inspectors cannot see this component on buried tanks.)



From the President's Desk

Dear Valued Customer,

Many of you must be wondering, will the price of oil stop its ascent? Is oil still a good value? Yes and yes!

It is true supply and demand is expected to be tight, especially if we have a very cold winter, and that could sustain this higher pricing we are seeing in the short term. Speculators are also driving costs unnecessarily high.

Despite the recent rising costs, oil still represents the best combination of value and safety for heating your home. For dollar to btu output, you can't beat it. We'll continue to watch the markets for you, offer a competitive price, and promise to put you, the customer, first.

Very truly yours,

Douglas Colth

Tank Support

- Are the tank support legs sound and on firm footing?
 - › A standard 275-gallon tank with an average capacity of 260 gallons weighs about 2000 lbs. Placed on wood or dirt the tank is likely to tip and spill.

Abandoned or Removed Tanks

- Have all abandoned tank fill pipes been completely removed from the building to prevent mistaken delivery and spill into the building? Have old indoor tanks been removed or marked clearly as "Abandoned, DO NOT FILL" ?

Tank History and Tips

- Has the tank been kept relatively full in spring and fall?
 - › Empty fuel tanks will condensate more than full fuel tanks.

Preventing spills is a joint effort. If you have concerns, please call us! We look forward to helping you address problems that may exist in your system.

Below: Piping is plastic and too small for the job!



During: plastic pipe is removed and replaced



After: piping is black iron and of proper size



Third Party Notice

There are times in life when you may be unable to contact us because you are sick, or disabled in some way. By providing our company with a third party, (i.e. Friend, community organization, relative,), we can find someone to contact in the event that we are forced to terminate fuel deliveries because of unpaid bills.

This "third party" is not responsible for your bill in any way. You should choose someone who will get in touch with you after receiving the notice, and help you resolve the problem. Just fill out the form and send to our office: Reese-Marshall Co, 6254 County Rd. 32, Norwich, NY 13815.



I request that any notice stating my heating fuel deliveries may be terminated due to unpaid bills should also be given to the "third party" specified below:

Name: _____
Address: _____
City, State, Zip: _____
Phone: _____ Acct #: _____
Signature _____ Date: _____

Name of person or organization to be notified:

Name: _____
Address: _____
City, State, Zip: _____

I (we) agree to receive any Notice of Termination for information purposes only, without obligation to pay amounts owed.

Signature _____ Date: _____

What to do when you smell L/P Gas

Please have your family read this

If you smell L/P gas in your home, first check the pilots and burners on your range. Close burner valves and air out house before relighting pilots. If you are unable to determine the source of the leak, immediately turn off the gas supply at the tank.

DO NOT:

- › Strike a match
- › Use any open flame
- › Turn light or other electrical switches "on" or "off"

DO:

- › Open windows and doors to allow gas to disperse
- › Get out of the house
- › Call us right away from a neighbor's house:

607-334-3633

News and Notes

Kudos to Volunteers!

Congratulations and thank you to our many employees who give back to the community and volunteer to our local fire departments, board of

elections, scholarship committees and coaching for softball and little league. We are proud our employees are so involved with their communities, and know their efforts are deeply appreciated.

More Storage = Better Service

Pictured at right: This summer we added another storage tank for propane to our facility in Norwich. Our growing business and fluctuations in supply made this a must do, and will result in better service to our customers.



Welcome New Faces

A warm welcome to our newest employees, Mike Smith and Robert Brown. Smith trained at Rood Utility in Auburn, and Beckett burner school prior to coming to Reese. Brow, from Norwich, is currently in training in burner service and delivery. Both men are learning fast and add great new energy to the delivery and service teams. "I feel so lucky to connect with these talented young men. They fit right in and are always willing to lend a hand." Welcome to you both!

Customer Profile

Bill Shoemaker



Bill is best known in the area for his long history in the sport of horse racing. Like the hall of fame jockey he shares his name with, Shoemaker has spent his life with and around horses. He still keeps quite a few and maintains his own half-mile track.

For the last 15 years, he has owned and operated "Spikes" in Edmeston, which is a combination pizza parlor and convenient store. We have been proud to provide for all his fuel and heating needs at Spikes during that time.

His latest endeavor is the Red Pines Golf Course, which he built himself, located on a scenic 63 acres on Route 20 between Edmeston and South Edmeston. It is a 9-hole course that plays to 6100 yards for 18. The project has been in the works for 4 years. Bill did most of the work himself and was self-taught on greens construction and design. Asked why he built the course, his reply was that he always loved golf, the outdoors and nature. The green fairways and beautiful ponds surely bestow the fruits of his labor. We wish him success.

PRESORTED
STANDARD
U.S. Postage PAID
Norwich, NY
Permit No. 104

Reese-Marshall Co.
6254 County Rd. 32
Norwich NY 13815