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## FAQs

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### MySPC FAQs

- Who has a MySPC account?**
- What will a MySPC account do for me?**
- How do I get a MySPC account?**  
 New students will gain access to MySPC upon acceptance to South Plains College. All currently enrolled students have been issued a MySPC account.
- How do I login to MySPC?**  
 Login to MySPC at <https://myspc.southplainscollege.edu>. You will login by a username and password that has been automatically setup.
- What is my username?**
- How do I change my password?**
- What if I forget my password?**
- What is Campus Connect?**
- How do I access Campus Connect**
- Where do I go for assistance?**

### Student Email FAQs

- How do I access my SPC Google email account?**
- What is my username?**
- How do I change my password?**
- What if I forget my password?**
- Where do I go for additional information about SPC Google Email and Google Apps?**
- How do I log off my SPC Google email?**
- Is POP/ IMAP available to access my email?**
- Can I access my email on my mobile device?**

### Admission and Records FAQs

- How do I begin the admissions process?**
- Is there a deadline to submit an application for admission?**
- I have taken classes at SPC before, do I need to complete another application for admission?**
- Do I need to submit all transcripts from all colleges/ university attended?**
- Why do I have a Meningitis Hold?**
- How do I drop a class?**
- How do I request an Official Transcript?**
- How do I apply for graduation?**

### Advising FAQs

- Who is my academic advisor and where do I go to get advising?**
- How is my advisor assigned to me?**
- What if my major has changed?**
- Why does Campus Connect tell me I have to see my advisor before I can register for classes?**
- How do I prepare for an academic advising appointment?**
- How do I make my conversation with my advisor a success?**
- What are the advisor's responsibilities?**
- What are the student's responsibilities?**
- When should I contact my**

- + How do I forward the SPC Google email to my own personal email account?**
- + Where do I go for technical assistance?**

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### **Residence Halls FAQs**

- + How do I apply for housing and what is the deadline?**
- + Is housing provided at all campuses?**
- + Do you have married or single parent housing available?**
- + When will residence halls open and how do I check in?**
- + When will I be notified of my room assignment?**
- + Is each room setup in a suite-style arrangement? What are other important features of the residence halls?**
- + What if I just can't get along with my roommate?**
- + Can I request a private room?**
- + When must I pay for housing? Can I use my financial aid to cover the cost?**
- + Do I need a parking permit?**
- + Is student accident insurance available?**
- + Where do I go if I am ill?**
- + Do I need an ID card and where do I get it?**
- + Where can I find a detailed list of Residence Halls Information, Rules and Regulations?**
- + Is there a curfew for students who live in the residence halls?**
- + Do residents have access to laundry facilities and vending machines?**

advisor?

### **Financial Aid FAQs**

- + How do I begin the Financial Aid process?**
- + What is the FAFSA school code for SPC?**
- + How do I contact the Financial Aid Office?**
- + Why do I have to use my parents' income on the FAFSA?**
- + Why did I have to turn in tax returns and other paperwork and my friends did not have to?**
- + What are the priority deadlines?**
- + What are the absolute deadlines for completing the FAFSA forms?**
- + Are there any part-time jobs available on campus?**
- + What do I do if I have a scholarship?**
- + What do I do if I have an outside source paying for my college?**

### **Fitness Complex FAQs**

- + How much does it cost to use the Fitness Complex for full-time students?**
- + I am not a student, can I still get access to the Fitness Complex?**
- + I am not a full-time student, can I still use the Fitness Complex?**
- + I don't have a student ID, can I still get in?**
- + What if I was a full-time student but I dropped a class?**
- + What if I lost my keytag or it is broken?**

### **Intramural Sports FAQs**

- + What are intramural sports?**
- + Why get involved?**
- + What intramural sports are offered each semester?**
- +**

**How many teams can I play on?**