

Personal Support Train-the-Trainer Workshop

Standardized PSSA Orientation to Meet State Licensure Rules



Sponsored by the Tennessee Association for Home Care Tuesday, November 6th, 2012 at the Park Vista Hotel, Gatlinburg 9:00 AM - 3:30 PM Eastern Time

Workshop Fee:

TAHC Members - \$159 per person

Non-Member - \$350 per person

Program Description: This one day workshop will prepare your in-house or contract Trainer with the tools to orient the Personal Support Service homecare worker. The Program is designed to meet the TN Minimum Requirements for Personal Support Service Agencies' Licensure requirements for personal care workers. According to the state licensure rules, within 30 days of employment, a personal care worker must be competent in the following:

- Observing, reporting and documenting changes in service recipient's daily living skills;
- Abuse, neglect, exploitation, detection, reporting and prevention;
- Service recipient's rights;
- Universal health precautions, including infection control;
- How to assist service recipients with personal hygiene;
- Service recipient safety;
- Procedures to follow in the event of an emergency or disaster that at least includes emergency transportation, emergency medical care and staff coverage in such events;
- Individuals who provide medication assistance receive documented training in medication assistance performed by or under the general supervision of a registered nurse. (Note: The training manual was developed by RNs which will meet the 'general supervision' requirement outlined in this rule so you will not need to contract with an outside RN to offer this training).

Objectives: • To equip Personal Support Service Agencies with tools to orient/train Personal Support Workers to meet State Licensure PSSA Rules • To provide a standardized and homecare specific approach to teach personal care workers how to appropriately care for Tennesseans in the Home

In addition to a full day of programming, Attendees will receive these TOOLS:

- Handouts to use in training the personal care worker;
- One Workbook for the personal care worker which details Chapters on each of the (8) areas of competency;
- Post-tests for each of the eight (8) Chapters to document your worker's competency;
- A Certificate noting completion of the Train-the-Trainer program

This training program was developed by HOMECARE Registered Nurses who KNOW the special twists and turns of working with a patient or client IN THE HOME. Education is specific to the home environment and offers you the cost effective option of training your workers in-house to meet licensure requirements. You will leave the workshop with the knowledge & materials to teach your own personal care workers and post-tests for documentation in personnel files.

About the Speaker: Sandra B. Robinson, RN, MSHA, CPHQ, FNAHQ, CLNC - Covington, TN an experienced registered nurse with 45 years' experience including 20 years in home care, hospice, home medical equipment, and home infusion. Primary focus relates to quality, patient safety, and compliance with state,

federal, and accrediting bodies covering adults, adolescents, children, and neonates; Infection control and utilization management experience. Current position: TAHC Clinical Consultant

Workshop Location & Accommodations: The Park Vista Hotel, 705 Cherokee Orchard Rd., Gatlinburg, TN has a special rate for this workshop. Rates are: \$99 for a single or double sleeping room. You MUST mention the TAHC Workshop to receive this reduced rate. Contact the Park Vista directly at 1-800-421-7275 to make reservations. Rooms will be released to the general public after 10/15/12.

ONLINE Registration: Go to www.tahc-net.org - Click 'Calendar of Events' then 'PSSA Train-the-Trainer Workshop in Gatlinburg' listed under 'November' & click 'Register'. Login Enter your attendee(s)-Online Registration accepts most types of card payments (Bank Debit Cards, VISA, MasterCard, American Express, Discover, etc.)

> Payments by Mail: When paying by mail, send check made payable to TAHC & mail to TAHC, P.O. Box 140087, Nashville, TN 37214-0087. We do ask that you fax your registration to 615.885.4191 before mailing to guarantee a sufficient number of programs and meal arrangements.

Refunds/On-Site Registration: The registration fee, less a \$50 handling charge, is refundable if notice is received in writing at TAHC by 10/25/12. NO REFUNDS AFTER 10/28/12. Substitutions are welcome. Add \$50 when registering on-site.

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*Workshop confirmations will be sent via EMAIL only

Name	Email
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