



# Reimbursement Trip Log

## Instructions:

- You must call MTM at 877-633-8747 at least two business days (within MTO region) or five business days (outside of MTO region) before the day of your medical appointment. You will receive a trip number from MTM during this call. You will need to write the number down on this Reimbursement Trip Log.
- To be reimbursed, you must submit a trip log for a Medicaid/CSHCN covered service. You must also submit copies of your Payee's Social Security #, Payee's Driver's License #, Vehicle Insurance, and Vehicle Registration.
- Submit Trip Logs no more than 60 days past the date of the first appointment.
- Any Medicaid/CSHCN enrolled healthcare professional at the facility can sign the Trip Log. *This includes nurses, therapists, physician assistants, or nurse practitioners.* It doesn't have to be the doctor.
- We suggest you make copies of your blank Trip Log. If you need a new copy of this form, you may call and request one be mailed to you, or you may download and print this form at [www.mtm-inc.net](http://www.mtm-inc.net).
- Mileage is reimbursed based on HHSC established rates. Reimbursement funds will be provided electronically on your MTM Re-Loadable Debit Card.
- A one-way trip is from your home to the Medicaid/CSHCN appointment. A round trip is from your home to the Medicaid/CSHCN appointment and then back home. For trips with more stops, such as an extra trip from the first Medicaid/CSHCN appointment to a second Medicaid/CSHCN appointment before going back home, please enter each trip leg on a separate line, for example:
  - 1<sup>st</sup> leg- home to first doctor
  - 2<sup>nd</sup> leg- first doctor to second doctor
  - 3<sup>rd</sup> leg- second doctor to home
- If you don't have a Trip Log, ask your doctor for a note on their facility letterhead stating you were seen and the date of the appointment. Once a Trip Log is received in the mail, attach the note from your doctor in place of a signature.
- Incomplete forms cannot be processed. It is your responsibility to complete this form correctly. MTM will release funds for completed trips to your MTM Re-Loadable Debit Card.
- Keep a copy of your Trip Log for your records.
- Questions about the Reimbursement Process? Please call: 1-877-633-8747.**

## Mail or fax completed logs to:

**MTM**, Attention: Trip Logs  
 16 Hawk Ridge Dr.  
 Lake St. Louis, MO 63367  
 Fax: 1-888-513-1610

Recipient Info	First Name:		Last Name:		Medicaid/CSHCN ID #:
	Address:				Phone:
	City:		State:		Zip:
Payment Info	Make Re-Loadable Debit Card payable to:		Relationship to Recipient: <input type="checkbox"/> Self <input type="checkbox"/> Other:		Date of Birth:
	Address:				Phone:
	City:		State:		Zip:



# Reimbursement Trip Log (Continued)

Trip #1	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Medical Provider Phone:
	Medical Provider Name:	Medical Provider Address:		
	I certify that this patient was seen for a Medicaid/CSHCN covered health service.	<b>Signature &amp; Title of Healthcare Provider:</b> ▶		
Trip #2	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Medical Provider Phone:
	Medical Provider Name:	Medical Provider Address:		
	I certify that this patient was seen for a Medicaid/CSHCN covered health service.	<b>Signature &amp; Title of Healthcare Provider:</b> ▶		
Trip #3	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Medical Provider Phone:
	Medical Provider Name:	Medical Provider Address:		
	I certify that this patient was seen for a Medicaid/CSHCN covered health service.	<b>Signature &amp; Title of Healthcare Provider:</b> ▶		
Trip #4	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Medical Provider Phone:
	Medical Provider Name:	Medical Provider Address:		
	I certify that this patient was seen for a Medicaid/CSHCN covered health service.	<b>Signature &amp; Title of Healthcare Provider:</b> ▶		
Trip #5	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Medical Provider Phone:
	Medical Provider Name:	Medical Provider Address:		
	I certify that this patient was seen for a Medicaid/CSHCN covered health service.	<b>Signature &amp; Title of Healthcare Provider:</b> ▶		
Trip #6	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Medical Provider Phone:
	Medical Provider Name:	Medical Provider Address:		
	I certify that this patient was seen for a Medicaid/CSHCN covered health service.	<b>Signature &amp; Title of Healthcare Provider:</b> ▶		
Trip #7	Trip Number (Call MTM for this before your trip):	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where you were picked up: <input type="checkbox"/> Home <input type="checkbox"/> Other:			Medical Provider Phone:
	Medical Provider Name:	Medical Provider Address:		
	I certify that this patient was seen for a Medicaid/CSHCN covered health service.	<b>Signature &amp; Title of Healthcare Provider:</b> ▶		

I have completed this form and I verify that the information on this trip log is true.	<b>Signature of Recipient, Parent/Legal Guardian, or Representative:</b> ▶
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**Trip Log.** This communication contains information that is confidential and is solely for the use of the intended Recipient. It may contain information that is privileged and exempt from disclosure under applicable law. If you are not the intended Recipient of this communication, please be advised that any disclosure, copying, distribution or unauthorized use of this communication is strictly prohibited. Please also notify MTM at 1-888-561-8747 and return the communication to the originating address.