



CustomerName

AddressLine1 ◆ AddressLine1 ◆ City ◆ STATE ◆ ZIPCODE

SYSPRO 7 Upgrade



Version 1.0

Document Revision History

| Release | Date | Updated by | Reason for change |
|---------|--------------|------------|----------------------|
| 1.0 | June 6, 2014 | Shaun Hern | Initial Distribution |
| | | | |
| | | | |
| | | | |

Accompanying Documents

This section should be updated if supporting documentation has been included as part of this document.

| Document Filename | Description of Document Contents |
|---|--|
| 2-01 SYSPRO 6.1 Implementation Checklist and Transaction Processing Overview.docx | Detailed checklist to ensure that Users have tested and proved field and transaction postings. |
| 2-02 SYSPRO 6.1 Upgrade - Daily list of steps prior to upgrade.docx | List of SYSPRO Programs that need to be run in the days leading up to the upgrade. |
| | |

Client Sign off Sheet

Upgrade to SYSPRO 7

This sheet represents the work that must be done by the client for an upgrade to SYSPRO 6.1 SP1

Support and services are provided by ERP Specialists Support Consultants.

Client: Click here to enter text.

Date: Click here to enter a date.

SYSPRO VERSION: INSTALLED
Click here to enter text.

UPGRADING TO
Click here to enter text.

By signing this document you are confirming that to the best of your knowledge employees can complete their current daily tasks, have tested posting transactions, and printing in the new version. You agree that the system is ready for live processing.

Title:

Signature:

Date:

| | |
|-------|-------|
| _____ | _____ |
| _____ | _____ |

SYSPRO Service Partner

Name **Shaun Hern**
Title: ERP Specialists, Inc. President & CEO

Signature:

Date:

| | |
|-------|-------|
| _____ | _____ |
| _____ | _____ |

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Introduction

SYSPRO 7 provides users with greater scalability, customization and personalization, mobility and performance to effectively streamline business processes.

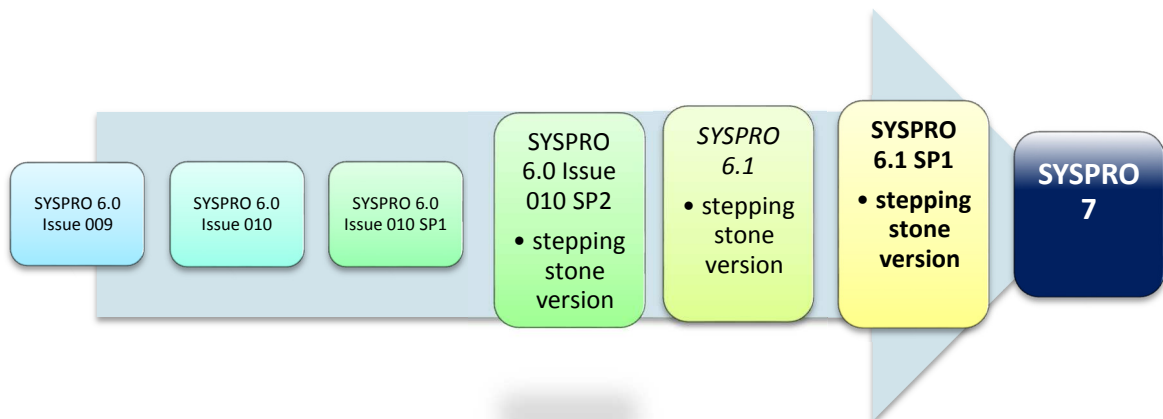
Styled upon the latest Windows technology, the intuitive solution brings active tiles and touch screen capabilities to its existing user interface, enabling manufacturers and distributors to easily create tailor-fit environments for their own system, which will operate like a home built solution, but without the maintenance and upgrade disadvantages.

Migrating from previous SYSPRO products, versions or issues

Over the past 10 years SYSPRO has released a number of software upgrades containing thousands of new features and over 20 new modules.

In addition, the product names have changed from IMPACT Award to IMPACT Encore to SYSPRO. Many of these products have had various Versions and some of these have had various CD Issues. stepping stone version

You will need to migrate to SYSPRO 6.1 SP1 before you can upgrade to SYSPRO 7.



Prior versions

For existing users, you will need to migrate to SYSPRO 6.0 Issue 010 SP2 before you can upgrade to SYSPRO 6.1. Indicate the Current Installed version.

| <i>Product</i> | <i>Original Release</i> | <i>Current phase</i> |
|--|-------------------------|----------------------|
| SYSPRO 7 | May 2014 | Mainstream |
| <input type="checkbox"/> SYSPRO 6.1 SP1 | | Extended |
| <input type="checkbox"/> SYSPRO 6.1 | Aug 2010 | Extended |
| <input checked="" type="checkbox"/> SYSPRO 6.0 Issue 010 SP2 | Mar 2008 | Extended |
| <input type="checkbox"/> SYSPRO 6.0 Issue 010 SP1 | May 2007 | Retired in Jan 2011 |
| <input type="checkbox"/> SYSPRO 6.0 Issue 010 | Aug 2006 | Retired in Jan 2011 |
| <input type="checkbox"/> SYSPRO 6.0 Issue 009 | Nov 2004 | Retired in Jan 2011 |
| SYSPRO 6.0 Issue 008 | Mar 2004 | Retired in Jan 2011 |
| SYSPRO 6.0 Issue 007 | Nov 2003 | Retired in Jan 2011 |
| SYSPRO 6.0 Issue 006 (re-branded Encore 5.1) | Oct 2002 | Retired in Jan 2011 |
| Encore 5.1 | Oct 2001 | Retired in Mar 2006 |
| Encore 5.0 | Nov 2000 | Retired in Mar 2006 |
| Encore 4.0 | Jan 1999 | Retired in Nov 2003 |
| Encore 3.2 | Nov 1997 | Retired in Nov 2003 |
| Award 3.2 | Nov 1997 | Retired in Nov 2003 |

Client Re-Install

The Server installation will undergo the upgrade but due to the many enhancements and changes **ALL Clients** will need to be re-installed.

If you are using any previous version or VISTA or Windows-7, you would need to re-install the client.

Note that Windows XP and any prior version of Windows are no longer supported.

Check here to indicate that it is understood that Clients will need to be re-installed.

Customization & Tailoring

Customized programs

Review the inventory of all programs that have been customized at your site, and determine which are version dependent/independent.

| Program | Details | Converting |
|---------|------------------|--|
| | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | ABC Barcoding | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | Ship Link | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | UniPoint Quality | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

VBScripts

The following VB Scripts are in use.

| VB Script | Details | Date | Validated |
|-----------|----------------------|------|--|
| | No VB Scripts in Use | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

VBSModules

| VB Module | Details | Date | Validated |
|-----------|----------------------|------|--|
| | No VB Modules in use | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

Customized Panes

| Pane/AppBuilder | Details | Date | Validated |
|-----------------|----------------------------|------|--|
| | No customized panes in use | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

List of SYPRO Operator Codes

Extract a list of the Current Operator codes and review,

| <i>Operator</i> | <i>Name</i> | <i>Last login</i> | <i>Location</i> | <i>Email</i> | <i>Primary group</i> |
|-----------------|-------------|-------------------|-----------------|--------------|----------------------|
| | | | | | |

Document Templates used in SYSPRO must be Updated and Validated.

Document Templates are available in SRS (SYSPRO Reporting Services) format (Crystal Reports). Review if any of the existing templates should be replaced.

Word document ...\SYSPRO61\BASE\TEMPLATE

SRS Template ...\SYSPRO61\BASE \ReportingCustomized\DocumentTemplate

| <u>Document Format</u> | <u>Format</u> | <u>Type</u> | <u>Description</u> | <u>Template</u> | |
|-------------------------|---------------|--|--------------------|-----------------|-------------------------------------|
| AP Check Format | | <input type="checkbox"/> Standard <input checked="" type="checkbox"/> SRS | | | <input checked="" type="checkbox"/> |
| | | | | | <input type="checkbox"/> |
| AR Statement | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| Inventory | | | | | |
| Stock Receipt | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| INV Issue | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| INV Transfer Out | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| INV PO Receipt | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| Purchase Orders | | | | | |
| Purchase Order | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| Inspection Document | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| Reject | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| Scrap | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| Sales Orders | | | | | |
| SO Invoice | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| SO Delivery Note | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| SO Order Acknowledge | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |
| SO Dispatch Note | | <input type="checkbox"/> Standard <input type="checkbox"/> Word <input type="checkbox"/> SRS | | | <input type="checkbox"/> |

Licensing

1. SYSPRO 7 has a separate License File. Ensure that you have the license from SYSPRO
2. If you intend using one or more of the new modules available in SYSPRO 7, or intend increasing your number of licensed users, ensure that you are in possession of the appropriate license details.

New modules include:

- SYSPRO Workflow Services
- SYSPRO Process Modeling
- Executive Dashboards
- Warehouse Management

SYSPRO Pre-installation checklist.

Server Setup Procedure

| Function | IP Address | Completed |
|---|--|--------------------------|
| 1. Ensure you have the servers IP address | | <input type="checkbox"/> |
| a. Application Server IP Address and name | Click here to enter text. Click here to enter text. | |
| b. SQL Server IP Address SQL Instance Name | Click here to enter text. Click here to enter text. | |
| c. Terminal Server AP Address | Click here to enter text. | |
| 2. Ensure that SQL database collation method is set as Binary or Case Sensitive | | <input type="checkbox"/> |

Server Pre-Requisites

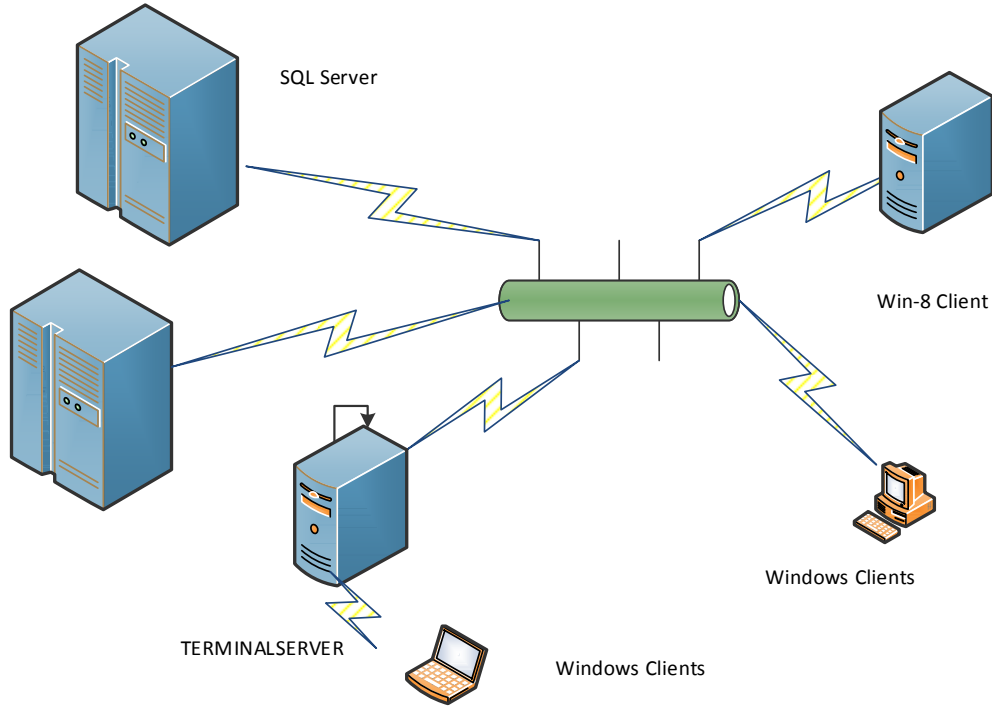
| SYSPRO Prerequisites | Web Applications Prerequisites |
|---|---|
| .NET Framework 2.0 32 bit or 64 bit | <input type="checkbox"/> .NET Framework 2.0 <input type="checkbox"/> |
| Microsoft .NET Framework This is required to run SYSPRO components such as Web Applications, SYSPRO Workflow Services, SYSPRO Reporting Services and .NET user controls. | |
| SYSPRO Office Integration Prerequisites | <input type="checkbox"/> MSXML 3.0 or above <input type="checkbox"/> |
| .NET Framework 2.0 | <input type="checkbox"/> Internet Information Server (IIS) <input type="checkbox"/> |
| SYSPRO Office Integration Web Services | <input type="checkbox"/> SYSPRO Web Services Prerequisites |
| Internet Information Services (IIS) | <input type="checkbox"/> .NET Framework 2.0 <input type="checkbox"/> |
| NET Framework 4.0 | <input type="checkbox"/> Internet Information Server 4.0 or higher <input type="checkbox"/> |

Dependencies Considerations

| | |
|-------------------------------------|---|
| Windows Installer 4.5 | <p>This is required on every machine that will have a SYSPRO installation (client and server). This is updated as part of Windows Updates. If it is not present, the SYSPRO installation program will install it before continuing.</p> <p>SYSPRO run-time This is required to run SYSPRO.</p> |
| Microsoft SQL Native Drivers | <p>The SQL Server Native Client contains the SQL Server ODBC driver for Windows, supporting native connectivity to Microsoft SQL Server. SYSPRO 7 is shipped with Object Linking and Embedding, Database (OLE DB) drivers from Microsoft.</p> |
| Microsoft InteropForms | <p>Interoperability allows disparate information systems from multiple vendors to readily work together and exchange data.</p> <p>Through this technology, SYSPRO is able to bring the power of .NET to your existing VBScript applications, by allowing you to display .NET Forms and Controls from within the same application.</p> |
| Microsoft Office PIAs | <p>Microsoft's Office Primary Interop Assemblies (PIAs) allow SYSPRO to integrate with MS Office applications, enabling you to employ enhanced features through Word, Excel and Outlook dynamically from within SYSPRO.</p> <p>The Microsoft Outlook PIA is required if you intend using the fax and email features of SYSPRO 7.</p> |
| Crystal run-time This | <p>is required if you use client-side printing.</p> <p>Java run-time This is required if you use client-side printing.</p> |
| SQL Server | <p>SYSPRO 7 is compatible with SQL Server 2005 or later. SYSPRO is licensed to ship SQL Server 2012 Standard, upon request and subject to purchase.</p> <p>The same installation DVD is used to install on both 32-bit and 64-bit operating systems, although certain editions of Windows may not be compatible with SQL Server 2012.</p> <p>For new installations, please ensure that your version of SQL Server is compatible with your operating system.</p> <ul style="list-style-type: none"> • Each database must have a compatibility level of at least 90. • The collation of the system as well as each database and company needs to be: <ul style="list-style-type: none"> ◦ Case-sensitive (indicated by <code>_CS_</code> in the collation name); or ◦ Binary (indicated by <code>_BIN</code> in the collation name). |

Network Topology

Basic network diagram



System Administration & Hardware configuration

Please review the specifications for system requirements in the SYSPRO environment contained in the installation notes and published on the SYSPRO Support Zone.

| <i>Function</i> | |
|---|--------------------------|
| Confirm the minimum requirements. | <input type="checkbox"/> |
| Confirm that Server + Operating systems conform to the min. requirements. | <input type="checkbox"/> |

Platform support

Review the supported platforms and system requirements for SYSPRO 6.1 to ensure that your environment meets these requirements. As new software typically requires more resources, ensure that you have sufficient disk space, memory and processor capabilities.

Check List - Setting up SYSPRO and Windows Server

Server Operating System

- Windows 2012R
- Windows 2012 using Terminal Services
- Windows 2008 R2 Server**
- ~~Windows 2003 Server Standard Edition~~
- ~~Windows 2008 R2 Server using Terminal Services~~
- ~~Windows 2003 Server using Terminal Services~~

- 64-bit 32-bit

SYSPRO 6.1 SP1 is supported on both 32-bit and 64-bit Servers, running in 32-bit mode

_____ Service Packs Installed

Does the Server run resource intensive applications such as Exchange Server or any WEB related services

- Yes No

Version of Internet Explorer install on the Server

- Internet Explorer 11
- Internet Explorer 10**
- Internet Explorer 9
- Chrome
- Other

Client Operating System

- Windows 8
- Windows 7 (with the exception of any Home edition)

SQL

- SQL Server 2014
- SQL Server 2012
- SQL Server 2008 R2
- SQL Server 2008**

- 64-bit 32-bit

SYSPRO 6.1 is supported on both 32-bit and 64-bit SQL Servers, running in 32-bit mode.

Do SQL and SYSPRO reside on the same Server? Yes No

Have SQL Memory options been configured? Yes No

Are the SQL databases and logs file on separate Hard Drives? Yes No

Service Packs Installed

SQL Collation

- Latin1_General_100_BIN

SQL db owner (if not 'sa')

[Click here to enter text.](#)

Office

- Microsoft Office 2013 64-bit 32-bit
- Microsoft Office 2010 64-bit 32-bit
- Microsoft Office 2007
- Microsoft Office 2003

Virtual Servers

- Windows Server 2008 R2 Hyper-V
- VMware
- Other

Remote Connection software to be used

- Terminal Services

| | |
|--------------------|---------------------------|
| Terminal Server IP | Click here to enter text. |
| Servename | Click here to enter text. |

Has the Terminal Server/Services been set up as a Primary or Backup Domain Controller?

The Terminal Server/Services machine should not be set up as a Primary or Backup Domain Controller because of the resource load that Terminal Server/Services places on the system.

Yes No.

Will the Terminal Services server contain the SYSPRO server programs?

The Terminal Server/Services machine will need to perform all of the functions that the client workstations normally perform, as well as being a server. Because the load on this server is heavy, it may be necessary to have more than one machine performing this task

Yes No.

- Other. Please provide details.