Instruction: This is a model letter. Adapt to fit your facts and circumstances.

Return address: Name Address Line 1 Address Line 2 City, State Zip Code

Date

Name Company Address Line City, State Zip Code

Re: Recommendation regarding Repaired Product

Dear :

Thank you for repairing my camera. I was quite impressed with the work done on my camera and the efficiency in which the repairs were done. I will recommend your services to all my colleagues regarding their cameras.

Once again, thank you for such great service.

Sincerely,

NAME