



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
PUBLIC SERVICE COMMISSION  
GREG R. WHITE      JOHN D. QUACKENBUSH      SALLY A. TALBERG  
COMMISSIONER      CHAIRMAN      COMMISSIONER

STEVE ARWOOD  
DIRECTOR

**MPSC**  
**Code of Conduct Annual Report**  
**For Year Ending December 31, 2013**

**Company Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Filing For: Electric Utility:** (  ) **Alternative Electric Supplier:** (  ) **Cooperative:** (  )

The Commission order dated October, 29, 2001 in Case No. U-12134 adopted the Code of Conduct, consistent with PA 141, MCL 460.10 *et seq.* Section VII C of the code requires all regulated electric utilities and alternative electric suppliers (AES) file an annual report with the MPSC summarizing the number and types of complaints receive and their resolution.

1. Are Code of Conduct documents kept at a designated company office in the state of Michigan?  
No (  ) Yes (  ) where \_\_\_\_\_

2. Please submit the following information on any Code of Conduct complaints:  
A. The name of the person or company filing the complaint.  
B. The date the complaint was filed.  
C. A written statement of the nature of the complaint.  
D. Resolution or results of process to the complaint.  
(Attach documents to this form)

3. No Code of Conduct complaints filed. (  ) Check here.

4. Name of company officer responsible for Code of Conduct.

**Print Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

I certify that the foregoing statement and information is true and correct to the best of my knowledge.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Telephone #** (    ) \_\_\_\_\_ **Fax #** (    ) \_\_\_\_\_

Mail, Email or E-file to:  
Michigan Public Service Commission  
Financial Analysis & Audit Division  
Attn: Heather Cantin  
4300 W Saginaw Hwy  
Lansing, Michigan 48917  
email to: [cantinh@michigan.gov](mailto:cantinh@michigan.gov)  
e-file to: U-12134

LARA is an equal opportunity employer/program.  
Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.  
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