

A large, circular background image showing a row of yellow and green ambulances parked in a station. The text 'Accident U' is visible on a red sign above the ambulances.

Accident U

## Transforming Blue-Light Services: Shaping a Framework Fit for the Future

A Public Policy Exchange Symposium

**Thursday 6<sup>th</sup> November 2014**

10:15am – 4:30pm

Central London

Public Policy Exchange holds regular interactive seminars which provide an invaluable interface for policy discussion, debate and networking. These special events offer local practitioners, civil servants and other stakeholders not only an insight into current policy thinking, but also the opportunity to feed into future development across all areas of public policy.

# Transforming Blue-Light Services: Shaping a Framework Fit for the Future

## Overview

The demand across the emergency services is changing. Police recorded crime has fallen by 38% since 2002 and the number of incidents which the fire and rescue authorities are required to attend has fallen by 40% since 2002-2003. At the same time, there has been increasing demand on the UK ambulance service with over 8 million emergency calls in 2011-2012.

In December 2012, the Fire Minister commissioned a review of efficiencies and operations in fire and rescue authorities in England. Whilst deaths from fires in the home are at an all time low and incidents have reduced by 40% in the last decade, expenditure and fire-fighter numbers remain broadly the same. Sir Ken Knight's '*Facing the Future*' (May 2013) review has set the stage for the crucial role of fire and rescue authorities in reforming blue-light services. The report identified that the 46 fire and rescue authorities across England each had their own management structures and operational differences leading to widespread duplication of effort in the design, commissioning and evaluation of fire specific products, and suggested that fire and rescue authorities should focus their efforts on improving procurement under these areas. The Knight Review highlighted the importance of collaboration with other local services in helping fire and rescue authorities to transform the way they run to meet the changing needs of communities.

The Government is providing a £75m transformation fund open to fire and rescue authorities in 2015-2016, encouraging bids that help to deliver blue-light collaboration, alongside other innovations to drive reform. Furthermore, the new police innovation fund, 2014-2015, will incentivise transformation, collaboration and other innovative delivery approaches including greater collaboration across forces and other emergency services. To date, the Government has already provided over £5m in transformational funding to support emergency services' collaboration projects.

With the Government response to the Knight Review due shortly, this timely symposium provides an invaluable opportunity to gain an understanding on the future of blue-light services and how efficiencies can be achieved in the sector. Delegates will discuss how collaborative working can be strengthened and how technology can be utilised to deliver crucial services while protecting frontline practitioners.

**“ Sir Ken Knight highlighted the importance of collaboration with other local services in helping fire and rescue authorities to transform the way they run to meet the changing needs of communities. I firmly agree. Local collaboration between local services - including fire, police and ambulance - is the future of public service delivery... I believe that the relationship with the other emergency services is the most untapped route and needs to be pursued at all levels. The best fire and rescue authorities are already beginning to collaborate with police and ambulance services and local authorities... They are achieving better outcomes for the public and getting more from their resources in the process. However, progress across the country is patchy and I want to make sure that every authority and community can benefit from collaboration. This good practice needs to become standard practice and the public need the emergency services to consider collaboration first in all they do.”**

- Parliamentary Under-Secretary of State for Communities and Local Government, March 2014

## Accommodation

Through our partnership with HotelMap, we are able to offer our delegates heavily discounted hotel rates at a wide range of London hotels. To view hotel availability and rates and to book online, visit [www.HotelMap.com/M5NUZ/](http://www.HotelMap.com/M5NUZ/)

Alternatively, if you would like to book your accommodation by phone, you can call Daniel Spinner at HotelMap, on 020 7292 2335 quoting Special Reference Code M5NUZ.



## Why Attend?

- ✓ Examine the future of blue-light services following the Knight Review and what to expect from the Government's response
- ✓ Consider how emergency services can be integrated to drive out inefficiencies and how potential barriers to collaboration can be overcome
- ✓ Discuss how first class care in serious emergencies can be provided and access to local services for less serious problems can be improved
- ✓ Explore ways in which innovative technology and improved interoperability can be implemented to improve responsiveness across blue-light services

## Who Should Attend?

- Emergency Services
- Fire and Rescue Authorities
- Ambulance Services
- Police Service
- Emergency Planning and Management Teams
- First and Second Line Civil Contingency Responders
- Community Protection Officers
- Chief Fire Officers
- Detective Constable Police
- Heads of Response
- Chief Fire and Rescue Advisors
- Chief Fire and Rescue Officers
- Police and Crime Commissioners and Teams
- Deputy Senior Responsible Officers
- Ambulance Incident Commander
- Ambulance Intervention Team
- First Responders
- Heads of Multi-Force Shared Services
- Operations Directors
- Medical Emergency Response Incident Team
- Commissioning Directors
- Emergency Care Leads
- Medical Incident Commanders
- NHS Organisations
- Medical Directors
- Public Health Directors
- General Practitioners
- Coast Guards
- Pharmacists
- Health Service Professionals
- NHS Training Departments
- Clinical Quality Directors
- Directors of Performance
- Responders Welfare Centres
- Heads of Procurement
- Heads of Estate
- Heads of Innovation and Development
- Group Commanders and Station Managers
- Strategy, Modernisation and Governance Teams
- Technology and Shared Services Teams
- Information, IT and ICT Teams
- Business Sectors
- Social Media Officers
- HR Professionals
- Local Authority Officers and Councillors
- Central Government Departments and Agencies
- Voluntary and Community Organisations
- Trade Unions
- Equality, Diversity and Human Rights Practitioners
- Academics and Researchers

Enquiries: 0845 606 1535

[www.publicpolicyexchange.co.uk](http://www.publicpolicyexchange.co.uk)

 @PublicPolicyEx

# Transforming Blue-Light Services: Shaping a Framework Fit for the Future

## Programme

- 09:30** Registration and Morning Refreshments
- 
- 10:15** Chair's Welcome and Introduction
- 
- 10:30** **Panel Session One:**  
**Fit for the Future – Delivering World-Class Blue-Light Services**
- Facing the Future – Findings from the Fire and Rescue Services Efficiencies Review, Looking Towards the Government Response to the Knight Review
  - Integrating our Emergency Services – Exploring Options for Cost-Effective Working to Deliver Better Results, Promoting Greater Collaboration to Drive out Inefficiencies
  - JESIP: Working Together, Saving Lives – Addressing the Recommendations and Findings from the Various Major Incident Reports
  - Modernising Blue-Light Services – Utilising Technology to Improve Communication and Response, Ensuring that Future Solutions Enable Interoperability Through the Emergency Services Mobile Communications Programme
  - Emergency Services Network – Providing Users of the Three Blue-Light Services with a More Cost-Effective, Operationally-Efficient and Demand-Led Service
- 
- 11:15** Morning Refreshments
- 
- 11:30** **Open Floor Discussion and Debate with Panel One**
- 
- 12:30** Networking Lunch
- 
- 13:30** **Panel Session Two:**  
**Integrating the Emergency Services – Driving Further Improvement and Delivering Better Outcomes**
- Meeting the Changing Needs of Communities – The Importance of Collaboration with Other Local Services in Helping Fire and Rescue Authorities to Transform the Way They Run
  - Engaging with Local Authorities to Plan and Deliver Join- Working Through Shared Services, and Joint Command and Control Centres
  - Sharing Services and Structures – Developing Effective Partnerships to Provide Improved Services, Protecting Frontline Services Through Collaboration
  - Maximising the Use of Social Media in Blue-Light Services – Engaging Better with a Wider Community and Involving Them in the Delivery of Services
  - Encouraging Shared Services and Efficiency in Blue-Light Services – The Role of Technology and ICT in Improving Communication, Enabling Collaboration and Driving Forward Excellence
- 
- 14:15** Afternoon Refreshments
- 
- 14:30** **Open Floor Discussion and Debate with Panel Two**
- 

## Sponsorship and Exhibition Opportunities

We offer a range of opportunities to enable your organisation to raise its profile and communicate with key decision makers in the public sector.

For further information please contact **Parvin Madahar** on **020 3137 8630** or email [parvin.madahar@publicpolicyexchange.co.uk](mailto:parvin.madahar@publicpolicyexchange.co.uk)

## Event Details

**Date:** Thursday 6<sup>th</sup> November 2014  
**Time:** 10:15am – 4:30pm  
**Venue:** Central London

## Forthcoming Events

Reducing Drug Misuse and Dependence  
*9th September 2014*



Protecting Our Most Precious Resource:  
Tackling Water Pollution and Improving  
Water Quality  
*11th September 2014*

Mental Health and Young People: The Next  
Steps in Preventing Suicide  
*16th September 2014*

The Future of Local Parking Enforcement  
*23rd September 2014*

Domestic Violence and Young People:  
Tackling Teenage Relationship Abuse  
*24th September 2014*

The Future Role of the Local Authority in  
School Place Planning  
*25th September 2014*

Young Runaways and Missing Children:  
Prevention, Protection, Provision  
*30th September 2014*

Sustainability in Housing: Increasing the  
Number of Available Homes  
*1st October 2014*

Gambling Protections, Controls and the  
Role of Local Authorities  
*2nd October 2014*

The Future Use of Digital and Social Media  
in Local Government and Public Sector  
Communications  
*7th October 2014*

From High Street to High Growth: Shaping  
the Future of our Town Centres  
*4th November 2014*

Embedding a Life-Course Approach to  
Transform Health Outcomes for Children  
and Young People  
*5th November 2014*

Raising Animal Welfare Standards at the  
Time of Slaughter or Killing  
*11th November 2014*

**Delegate Fees**

Local Voluntary/Community Organisations	£195 per delegate (1 Place)	£175 per delegate (2+ Places)
Academic/National Charities/Local Authorities/NHS	£295 per delegate (1 Place)	£265 per delegate (2+ Places)
Central Government/Business Sector	£395 per delegate (1 Place)	£345 per delegate (2+ Places)

**Conference materials**

If you are unable to attend the conference but would like to receive the supporting documentation, then please send back this form with payment details and indicate the number of copies you would like to receive. (PDF = £95 & VAT, Hard Copy = £95 (VAT not applicable).

PDF  Hard Copy

No. of copies

**Contact Details**

Name
Organisation
Department
Address
Postcode
Telephone <span style="margin-left: 150px;">Fax</span>
Email

**Invoice Details (if different from Contact Details)**

Name
Organisation
Department
Address
Postcode
Telephone <span style="margin-left: 150px;">Fax</span>
Email

**Delegate Details**

	Delegate Name	Job Title	Email address	Dietary Requirements
1				
2				
3				
4				
5				
6				

Total amount £ + VAT at 20%

Please tick as appropriate:

- Please invoice my organisation  
 I enclose a cheque  
 I will pay by Government Procurement Card/Credit/Debit Card

Purchase Order No. (if applicable)

**Methods of Payment**

**Credit/Debit Card:** call our payment line on 020 3137 8616

**BACS:** Bank: HSBC, Sort Code: 40-07-13, Account No: 22028328, Account Name: Public Policy Exchange Limited. Email BACS remittance to remittance@parlicentre.org

**Cheque:** Please ensure delegate name and organisation are on the back of the cheque, and make payable to: Public Policy Exchange, Accounts Department, Unit N0001, Westminster Business Square, 1-45 Durham Street, London SE11 5JH

**Terms & Conditions:** By returning this registration form to Public Policy Exchange, you agree to comply with the Terms and Conditions below.

Cancellations are to be submitted in writing no later than 30 days prior to the event. All cancellations carry an administration charge of £100 + vat. Cancellations received within 30 days of the event will be subject to the full delegate fee; however a delegate substitute may be made if requested in writing. There will be no refunds for non-attendance. Payment is due upon receipt of invoice.

The data you provide will be held on a database in accordance with the Data Protection Act (1998). Public Policy Exchange may use your details to send you information about our further conferences and services. Personal data provided on this form will not be passed to any external bodies.

Signed

Date

Please email back to:  
[bookings@publicpolicyexchange.co.uk](mailto:bookings@publicpolicyexchange.co.uk)

Or Fax back to: 0845 606 1539