

Baylor Health Care System  
**Baylor Medical Center at Irving**  
**Annual Report of Community Benefits**  
1901 N MacArthur Blvd.  
Irving TX 75061  
Taxpayer ID # 75-2586857  
For the Fiscal Year Ended June 30, 2012

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September 5, 2012

Dear Fellow Texan:

Baylor Medical Center at Irving has served residents of Irving and surrounding communities since 1964, and we are proud of the community support that helped build and sustain a facility with a wide array of specialists and services to meet the healthcare needs of the community.

In support of its mission of serving the people of Irving and surrounding communities through exemplary health care, education and community service, Baylor Irving is dedicated to providing advanced, quality healthcare and promoting the well being of individuals and families beyond the traditional hospital or clinic setting through community outreach programs such as health education and screenings, and training for nurses and other healthcare workers.

I encourage you to give me feedback for this report. Please address comments to me, in care of Jennifer Coleman, Senior Vice President, Public Affairs, Baylor Health Care System, and 3500 Gaston Avenue, Dallas, Texas 75246.

Sincerely,

A handwritten signature in black ink that reads "Cindy K. Schamp". The signature is written in a cursive style.

Cindy K. Schamp  
President

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I. Mission Statement

Baylor Medical Center at Irving (Baylor Irving), an affiliated hospital of Baylor Health Care System (BHCS), is committed to fulfilling its mission to serve the people of Irving and surrounding communities through exemplary health care, education and community service.

II. Effective Dates of the Plan

The annual report of community benefits provided is for the fiscal year ended June 30, 2012(Fiscal Year 2012).

III. Description of the Community Served

Baylor Irving is located at 1901 N. MacArthur Blvd. Irving, TX 75061 in Dallas, County. The population of Dallas County in 2010 was 2,487,696. The average household income was \$68,778 with a 6 percent unemployment rate.

Baylor Irving's primary service area includes three central and south Irving zip codes, covering western Dallas County and eastern Tarrant County. Baylor Irving's populations is estimated to be 771, 585 with an ethnicity more diverse than Dallas County (41 percent Hispanic, 37 percent White, 13 percent Black, 6 percent Asian & Pacific and 3 percent other). 49.2 percent of the population is female, with 50.8 percent male. The average household income is \$69,428 with 12 percent of the population below the federal poverty level. The area is younger (16.2 percent 55+) than the DFW Metroplex, with 23 percent failing to obtain a high school diploma. During the past fiscal year 21 percent of Baylor Irving's patients qualified for Medicaid and 18 percent were uninsured. In addition to Baylor Irving the area is serviced by three additional hospitals: Las Colinas Medical Center, Parkland Health and Hospital System and Texas Health Harris Methodist Hospital Hurst-Eules-Bedford. By the year 2015 there is a substantial projected physician need for Internal Medicine and Family/General Practice.

IV. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2012, Baylor Irving provided \$26,174,745 in unreimbursed costs of charity care and government-sponsored indigent health care.

V. Government-Sponsored Health Care Provided

For Fiscal Year 2012, Baylor Irving provided \$30,452,768 unreimbursed costs of government-sponsored health care.

VI. Other Types of Community Benefits Provided

Baylor Irving is committed to improving the quality of life for the many citizens living and working in its area. Baylor Irving was pleased to allocate funds to the following community benefit activities.

- |    |  |           |
|----|--|-----------|
| A. | Community Health Education<br>Baylor Irving participates in school programs, as well as corporate and community speaker's bureaus and provides education on careers, healthy eating, the benefits of an active lifestyle, smoking prevention and various other health related topics.  | \$49,928  |
| B. | Health Screenings<br>Baylor Irving participated in numerous health fairs throughout the community. Screenings primarily included blood pressure, body fat/body mass index and lipids.  | \$121,181 |
| C. | Health Care Support Services<br>Baylor Irving provides health care support services to increase access and quality of care to individuals, especially persons living in poverty and those in vulnerable situations. Additionally, Baylor Irving provides transportation service to patients that have medical appointments at the hospital with Baylor Medical Center at Irving. Patients are picked up at their residence for hospital appointments only and then returned to the same location as pick up. | \$158,724 |
| D. | Medical Education<br>Baylor Irving provided nursing education through supervision of nursing students from area universities and colleges. The hospital hosted 264 nursing students and provided 41,760 hours of direction to aid the students in meeting their educational requirements. Students were paired with experienced registered nurses to utilize classroom instruction in a clinical setting.  | \$894,409 |
| E. | Financial Donations<br>Baylor Irving supports other not for profit organizations in their service area including the American Cancer Society, Irving Schools Foundation, Grand Prairie ISD Education Foundation, Irving Fire Foundation and Irving Family Advocacy Center.   | \$52,500  |
| F. | In Kind Donations<br>Employees' hours working at community events while on hospital's work time, as well as food, equipment and supplies to organizations at large are donated by Baylor Irving.   | \$12,237  |
| G. | Community Benefit Operations<br>Baylor Irving is committed to community service with one fulltime employee and department dedicated to community outreach.   | \$84,732  |

- VII. **Total Operating Expenses and Calculation of the Ratio of Cost to Charge**  
As required by Section 311.046 (a) (4), Baylor Irving reports \$174,620,146 in total operating expenses. As required by Section 311.046(1) (5), the ratio of cost to charges was 31.76 percent. Please see the attached worksheet for the full calculation.
- VIII. **Report of Community Benefit Provided During Fiscal Year 2012**  
In a commitment to fulfill its mission, Baylor Irving benefit to the community, conservatively estimated, was \$58,001,224 for Fiscal Year 2012. Baylor Irving is filing its Annual Statement of Community Benefits Standard (Statement) as a consolidated system with the other affiliated hospitals of BHCS (excluding those that qualify as Medicaid disproportionate share hospitals).

Through community benefit activities, BHCS-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Any comments or suggestions in regard to the community benefit activities are greatly welcomed and may be addressed to Jennifer Coleman, Senior Vice President, Consumer Affairs, Baylor Health Care System, 3500 Gaston Avenue, Dallas, Texas 75246.