

## APPLICATION FORM OF CUSTOMER SERVICE POINT (CSP)

Application Reference No	<input style="width: 100%;" type="text"/>		Photo
Bank Name	<input style="width: 100%;" type="text"/>		
Application Date	Day <input style="width: 20px;" type="text"/>	Month <input style="width: 20px;" type="text"/> Year <input style="width: 40px;" type="text"/>	
CSP Infra Available	PC <input type="checkbox"/>	Printer <input type="checkbox"/> UPS <input type="checkbox"/> Internet <input type="checkbox"/>	
CSP Shop	Own <input type="checkbox"/>	Rented <input type="checkbox"/> Shared <input type="checkbox"/>	
<b>OUTLET DETAILS</b>			
Name (IN BLOCK LETTERS)	<input style="width: 100%;" type="text"/>		
Father's / Husband's Name	<input style="width: 100%;" type="text"/>		
Date of Birth	<input style="width: 60px;" type="text"/>	Age	<input style="width: 20px;" type="text"/>
Gender (Please Tick)	(a) Male <input type="checkbox"/>	(b) Female	<input type="checkbox"/>
Marital Status (Please Tick)	(a) Married <input type="checkbox"/>	(b) Unmarried	<input type="checkbox"/>
Educational Qualification (Please Tick)	(a) Class X <input type="checkbox"/>	(b) Class XII	<input type="checkbox"/>
	(a) Graduate <input type="checkbox"/>	(b) Post Graduate and Above	<input type="checkbox"/>
Name of the FIP Village(Rural)	<input style="width: 100%;" type="text"/>		
Link Branch Name	<input style="width: 100%;" type="text"/>		
Link Branch Code	<input style="width: 40px;" type="text"/> Population > 2000 <input type="checkbox"/> < 2000 <input type="checkbox"/> Please Specify _____		
Permanent Address	<input style="width: 100%;" type="text"/>		
	<input style="width: 100%;" type="text"/>		
	<input style="width: 100%;" type="text"/>		
	City/Village	<input style="width: 40px;" type="text"/>	
	Block/PO	<input style="width: 40px;" type="text"/>	
	District	<input style="width: 40px;" type="text"/>	
	State	<input style="width: 40px;" type="text"/>	PIN <input style="width: 40px;" type="text"/>
Communication Address	<input style="width: 100%;" type="text"/>		
	<input style="width: 100%;" type="text"/>		
	<input style="width: 100%;" type="text"/>		
	City/Village	<input style="width: 40px;" type="text"/>	
	Block/PO	<input style="width: 40px;" type="text"/>	
	District	<input style="width: 40px;" type="text"/>	
	State	<input style="width: 40px;" type="text"/>	PIN <input style="width: 40px;" type="text"/>
Landline Number	Residence <input style="width: 40px;" type="text"/>	Office	<input style="width: 40px;" type="text"/>
Mobile Number	<input style="width: 80px;" type="text"/>		Email id _____
	<input style="width: 100%;" type="text"/>		
Currently Banking with (Bank)	<input style="width: 100%;" type="text"/>		
Bank Account Number (If Any)	<input style="width: 100%;" type="text"/>		
Cheque Facility (Please Tick)	(a) Available <input type="checkbox"/>	(b) Not Available	<input type="checkbox"/>
Proof of Name (Please Tick)	(a) Driving License <input type="checkbox"/>	(b) Pan Card	<input type="checkbox"/>
	(c) Voter's ID card <input type="checkbox"/>	(d) Pass port	<input type="checkbox"/>
	(e) Aadhar card <input type="checkbox"/>	(f) Others _____	
Proof of address (Please Tick)	(a) Electric Bill <input type="checkbox"/>	(b) NSC (Copy)	<input type="checkbox"/>
	(c) Telephone bill <input type="checkbox"/>	(d) LIC Policy Copy	<input type="checkbox"/>
	(e) Letter from Owner <input type="checkbox"/>	(f) Gas Connection	<input type="checkbox"/>
	(g) Ration card <input type="checkbox"/>	(h) Others _____	

Present Business/Occupation, If any \_\_\_\_\_

If you already own a business or are working your revenue/Income Per month including pension(if any is)

- (a) Less than Rs.5000  (b) Rs.5000-Rs.10000  (c) Rs.10000-Rs.20000   
(d) Rs.20000-Rs.30000  (e) More than Rs.30000

(Please enclose copy of I.T. Return/Pension Payment Certificate)

Computer Proficiency Yes  No

Pan No

Do you have any experience in selling financial product?

(if yes give details) \_\_\_\_\_

Languages Known (say fluent/ not so fluent)

	Read	Write	Speak
Hindi			
English			
Any Other (Specify)			

No. of years of stay in Town/village of outlet \_\_\_\_\_ Years

Do you have any police Records? If yes give details. \_\_\_\_\_

Are you a defaulter with any bank? If yes give details \_\_\_\_\_

Particular of immovable property (Property extracts should be attached)

- A) Land Village Survey/Patta No. Area  
B) House/Flat Location Built up area year of construction  
C) Shop/Office

Are you willing to invest in the Computer & other required infrastructure for a CSP Outlet

Yes  No

### OUTLET PROFILE

- |                                      |  |   |   |
|--------------------------------------|--|---|---|
| STD/PCO <input type="checkbox"/>     | Chemist Shop <input type="checkbox"/>    | Ice Cream/Juice Shop <input type="checkbox"/> | Gift Shop <input type="checkbox"/>          |
| Petrol Pump <input type="checkbox"/> | Hospital <input type="checkbox"/>        | Super Market <input type="checkbox"/>         | Property dealer <input type="checkbox"/>    |
| Music Shop <input type="checkbox"/>  | Stationary Shop <input type="checkbox"/> | Courier Company <input type="checkbox"/>      | Tour & travel shop <input type="checkbox"/> |
| Cyber café <input type="checkbox"/>  | Cloth Merchant <input type="checkbox"/>  | Music Shop <input type="checkbox"/>           | Telecom Shop <input type="checkbox"/>       |
| Others _____                         |  |   |   |

I certify that the above information is true to the best of my knowledge and belief.

Date.

Signature of the applicant

**Annexure –A PERSONAL DETAILS OF CO-OWNER/CHIEF OPERATOR**

**OUTLET DETAILS**

Name (IN BLOCK LETTERS)

Father's / Husband's Name

Date of Birth  Age

Gender (Please Tick) (a) Male  (b) Female

Marital Status (Please Tick) (a) Married  (b) Unmarried

Educational Qualification (Please Tick) (a) Class X  (b) Class XII

(a) Graduate  (b) Post Graduate and Above

Permanent Address

City/Village

Block/PO

District

State  PIN

Communication Address

City/Village

Block/PO

District

State  PIN

Landline Number Residence  Office

Mobile Number  Email id

Currently Banking with (Bank)

Bank Account Number (If Any)

Cheque Facility (Please Tick) (a) Available  (b) Not Available

Proof of Name (Please Tick) (a) Driving License  (b) Pan Card

(c) Voter's ID card  (d) Pass port

Proof of address (Please Tick) (a) Electric Bill  (b) NSC (Copy)

(c) Telephone bill  (d) LIC Policy Copy

(e) Letter from Owner  (f) Gas Connection

Computer Literacy Yes  No  Pan No

Do you have any experience in selling financial product?  
(if yes give details) \_\_\_\_\_

Languages Known (say fluent/ not so fluent)

	Read	Write	Speak
Hindi			
English			
Any Other (Specify)			

No. of years of stay in Town/village of outlet \_\_\_\_\_ Years

Do you have any police Records? If yes give details. \_\_\_\_\_

Particular of immovable property (Property extracts should be attached)

A) Land	Village	Survey/Patta No.	Area
B) House/Flat	Location	Built up area	year of construction
C) Shop/Office			

I certify that the above information is true to the best of my knowledge and belief.

Date.

Signature of Co-Applicant

### **Annexure B:-UNDERTAKINGS AND DECLARATIONS BY AUTHORIZED PERSON**

#### **UNDERTAKINGS:**

(a). FIA Technology Services Pvt. Ltd. & It's principals Program Letter ( example SBI's Business Correspondent scheme ) has been read by me/us and I/We accept the same as binding upon me/us. I/We hereby declare that all the information provided is correct to the best of my/our knowledge and belief and I/We request you to appoint me/our firm to act as a \* FIA Mitr for a period of one year from \_\_\_\_\_ to \_\_\_\_\_ in the location of \_\_\_\_\_

(b) I/We promise not to share the customer details with others and use it only for the purpose of canvassing business of FIA Technology Services Pvt.Ltd..

(c). I/We agree to enter into a MOU with FIA Technology Services Pvt. Ltd., and execute the required documents at my/our cost in the event of selection for appointment as FIA Mitr

(d). I/We undertake to complete all the formalities required by the FIA within 7 days from the date of appointment and in case I/We fail to do so, I/We agree that FIA shall have the right to cancel the appointment and forfeit the application money.

**Yours faithfully,**

**Signature of the Authorised Signatories**

**ANNEXURE C :-AFFIDAVIT**

I, Mr. or Ms. \_\_\_\_\_

S/o / D/o ? W/o, Shri \_\_\_\_\_ resident of \_\_\_\_\_

Do hereby solemnly affirm and declare as under:-

1. That I am a citizen of India.
2. I am not a defaulter of any bank with loan or any other instrument. I/We have not violated the code of conduct specified of any bank or declared as willful defaulter by any bank or financial institution.
3. I have not been found/pronounced to be of unsound mind by any competent authority or not declared / adjudicated as insolvent by any competent court.
4. I have not been found guilty of or to have knowingly participated in or connived at any fraud, dishonestly or misrepresentation against an banker or an insured in the course of any judicial proceeding relating to any banking or the course of an investigation of the affairs of an Banker
5. I am not affiliated to any political party
6. I have no criminal record against me since birth.
7. I confirm that I am not a business correspondent agent/CSP for any bank .
8. I have the capability to handle the cash and operate the technology.
9. I am familiar with the local language.
10. I have the knowledge of the area being assigned to me.
11. The place mentioned as my residence is my own/rented
12. The place mentioned as my business location is my own/rented
13. I will not resort to any irregular transactions / practices in my day to day dealings with the customers at the outlet so as to arouse/bring disrepute to M/s FIA Technology Services Pvt. Ltd. and their principals. I further undertake to keep M/s FIA Technology Services Pvt. Ltd. and their principals, indemnified against any losses that may arise due to acts of omissions/commissions on my part.
14. I have understood the terms and conditions (both financial & non financial) of FIA Technology Services Private Ltd and am in agreement with it.

**DEPONENT**

**Verification**

Verified at \_\_\_\_\_, on this day \_\_\_\_\_ that the contents of the above affidavit are true and correct to the best of my knowledge and belief and nothing has been concealed therein.

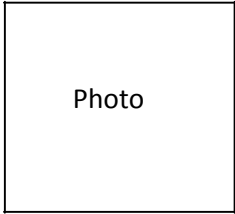
**DEPONENT**

## **ANNEXURE D:-List of Documents**

( Self Signed on copies, Originals to be presented during verification)( Cross out whatever is not available)

1. **SBI CSP Application form**:-
2. **Recent, Self-Attested, Colour, Photos attached..**  
--- Two number Passport size for each Director / Co-owner .....(Write name, city & mobile no. on back)  
--- Photo of Premises (Front from 3 angles; Front – long shot with neighborhood, Interior Detailed)
3. **Attested Proof of Address + Photo Id copy**(of each Director/ Co-owner)  
(Pan card / UID / Election Card / Voter ID Card / Passport/ Driving License / Ration card, etc.)
4. **Attested Residential Location** (of each Director/ Co-owner) (Latest paid bill not more than 3 months old)  
Electricity Bill / Telephone Bill / Rent Agreement / Rent Receipt
5. **Attested Business Location** (of each Director/ Co-owner) (Latest paid bill not more than 3 months old)  
Electricity Bill / Telephone Bill / Rent Agreement / Rent Receipt
6. In case of **Private Ltd. Company**, the documents as under mentioned are mandatorily required:  
**Memorandum of Association; Article of Association, Certificate of Incorporation, Audited Financial Statements, Board Resolution – Directors of Company & Authorized Signatory.**
7. **Name & Addresses of Other Banks**...the firm has been associated in last five years  
Bank name:\_\_\_\_\_ Branch:\_\_\_\_\_ City\_\_\_\_\_
- Bank name:\_\_\_\_\_ Branch:\_\_\_\_\_ City\_\_\_\_\_
8. Attested **Education Certificate** (of each Director/ Co-owner)
9. **Police verification Certificate**(of each Director/ Co-owner)
10. Attested **PAN card** (of each Director/ Co-owner & also of the Firm)
11. Attested Applicable Licenses: Service **Tax Registration/ Shop & Establishment Act** / etc.
12. **Affidavit on Rs 10/- stamp** (Matter attached in Appendix C)

**Credibility Check (for Owner & Co-owner)**



May be obtained from Sarpanch / Mukhiya / Gazatted Govt. Servant/  
Post Master / Tahsildar / Police Inspector / Govt. Teacher

This is to certify That Mr./Ms./Mrs. ....had been  
resident of (Complete Address)

.....

..... For .....Years and holds a good character in the  
area. His photograph is herewith attested and I confirm the same. His date of Birth is .....

**(Signature)**

Name:-.....

Address:-.....

Designation (with seal):- .....

References

1)

I hereby certify that.....has been a resident of .....  
Village / Town of.....District in .....State a  
period of ..... Years of has been known to me for a period of.....  
Years.

**(Signature)**

Name of Referee:-.....

Address :-  
.....  
.....

Designation / Title:-.....

2)

I hereby certify that.....has been a resident of .....  
Village / Town of.....District in .....State a  
period of ..... Years of has been known to me for a period of.....  
Years.

**(Signature)**

Name of Referee:-.....

Address :-  
.....  
.....

Designation / Title:-.....