

# **PUBLIC SECTOR FREE 3-YEAR WARRANTY**

## **Available from 1<sup>st</sup> July 2009 until 30<sup>th</sup> September 2009.**

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We're so confident our business printers and scanners won't let you down that we're providing extra peace of mind to public sector customers with a free 3-year Epson CoverPlus extended on-site warranty\* worth up to £849<sup>†</sup>. This offer is applicable on all Epson laser printers, MFPs and select business scanners purchased between 1st July 2009 until 30<sup>th</sup> September 2009\*\*.

Epson has years of experience working with those responsible for IT in the public sector. We understand the need for reliable, flexible, high quality, affordable products that are cost effective to run. Our range of printers and scanners are designed with these needs in mind. Each one has impressive speed and high quality output plus low running costs.

### **How this offer works**

- 1.** Download the claim form and post with a photocopy of your proof of purchase by 30<sup>th</sup> September 2009
- 2.** Once you have completed this form please send it with a photocopy of your proof of purchase

**By fax** – 0871 222 6740. Please mark your fax, "Public Sector Warranty Offer"

**By post** – Public Sector Warranty Offer Customer Interaction Centre, PO Box 1, Hortonwood 30, Telford. Shropshire, TF1 7YD

- 3.** After review, you will then be sent a confirmation email, confirming you that your warranty has been activated.

### **Terms and Conditions**

- 1.** This offer is only available to customers who work within the Public Sector and have purchased an Epson laser printer, MFP, or selected business scanner.
- 2.** Public sector customers are eligible to claim within 30 days of purchase, a FREE three year on-site extended warranty on purchases of laser printers, MFP, and selected business scanners listed overleaf from 1st July 2009 until 30<sup>th</sup> September 2009.
- 3.** To take advantage of the offer public sector customers must register their claim online by completing the online claim form and submit it, along with a copy of the proof of purchase (not proof of order) which must show:

- Product name
- Product part number
- Product serial number
- Date of purchase
- Reseller name

The claim must be received within thirty (30) days from the date of purchase.

- 4.** Submission of false or fraudulent documentation may result in disqualification from this and any future Epson promotion.
- 5.** On approval of the claim Epson shall send the customer confirmation of successful registrations, via email. The customer should contact Epson if no reply is received within fourteen (14) days of the submission of the claim.

6. Epson must receive the customer's proof of purchase within thirty (30) days from the date of purchase for the claim to be valid.

7. In the event the customer returns the Epson product (to the seller) on which the free 3 year on-site extended warranty is being claimed, the customer will no longer be entitled to the warranty. For the avoidance of doubt this clause does not prohibit in any way the customer's right to exercise its applicable statutory or warranty rights.

8. The offer is open to public sector organisations in the UK and Republic of Ireland (ROI) only. This offer is not open to employees of Epson, their agents, wholesalers, resellers, retail staff, retailers or anyone connected with the offer. Claims must be submitted by the customer only. Resellers or retailers may not submit claims on behalf of their customers. There are no cash alternatives.

9. This offer may not be combined with any other Epson offers.

10. The free 3 year on-site extended warranty cannot be granted if: a) the product purchased is not part of this offer and/or has not been purchased within the offer period detailed in clause 2; and/or b) the claim form has not been completed; and/or c) the claim has not been submitted to Epson with proof of purchase within thirty (30) days from the date of purchase.

11. Epson reserves the right to disqualify incomplete, altered or illegible claims. Epson shall not be responsible for any claims lost, delayed or damaged in the post. Proof of posting will not be accepted as proof of receipt.

12. Epson is not responsible or liable for any technical, hardware, software, server, website or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs him/her in participating in the offer.

13. Epson reserves the right to audit all requests to ensure that these terms and conditions have been met and to request additional information regarding any and all claims and supporting documents.

14. The decisions of Epson in respect of any and all aspects of the offer will be final and binding and Epson reserves the right to amend or cancel the terms of this offer without notice.

15. These terms and conditions contain the entire agreement between the parties relating to the subject matter covered and supersede any previous agreements, arrangements, undertakings or proposals, written or oral, between the parties in relation to such matters. By completing the claim form for this offer the customer warrants that he has read and agrees to be bound by these terms and conditions.

16. Epson shall at all times adhere to the Data Protection Act 1998 when processing any personal data received as a result of this promotion. Please note that upon electronic registration you will be asked for permission for the data provided in the claim form to be used by Epson for marketing purposes.

17. Promoter: Epson (UK) Limited, Campus 100, Maylands Avenue, Hemel Hempstead, Herts, HP2 7TJ.

\* Extends the standard 1-year on-site warranty supplied with Epson products to 3 years on-site

\*\* Not available in conjunction with any other offer

† UK List Price Ex Vat. For Republic of Ireland prices please contact your preferred dealer or distributor for more details.

# PUBLIC SECTOR FREE 3 – YEAR EXTENDED WARRANTY

**1. Complete this form and post with a photocopy of your proof of purchase within 30 days of purchase:**

**Personal details**

First Name \_\_\_\_\_ Surname \_\_\_\_\_

Job Title \_\_\_\_\_

Organisation Name \_\_\_\_\_

Address \_\_\_\_\_

Town \_\_\_\_\_

County \_\_\_\_\_ Postcode \_\_\_\_\_

Telephone \_\_\_\_\_

**Email address**

**Your email address is essential as it will be used to confirm your claim**

Epson may use the information you have provided to send you details about similar products, services or promotions we think may be of interest to you.

If you would like to receive such information, please indicate the preferred methods:

☐ by email    ☐ by post    ☐ by telephone

☐ If you would not like to receive such information, please tick here

Signature \_\_\_\_\_

**What is the model name and serial number of your Epson product?**

Model Name \_\_\_\_\_ Serial Number \_\_\_\_\_

Model Name \_\_\_\_\_ Serial Number \_\_\_\_\_

Model Name \_\_\_\_\_ Serial Number \_\_\_\_\_

Model Name \_\_\_\_\_ Serial Number \_\_\_\_\_

Model Name \_\_\_\_\_ Serial Number \_\_\_\_\_

**2. Once you have completed this form please send it with your proof of purchase**

**By fax** – For the attention of, Public sector warranty promotion  
0871 222 6740

**By post** – Public sector warranty promotion  
POP/05-09,  
Customer Interaction Centre,  
PO Box 1,  
Hortonwood 30,  
Telford,  
Shropshire,  
TF1 7YD

**3. You will then be sent a confirmation email, confirming the extended warranty has been activated**

**EPSON®**  
EXCEED YOUR VISION