

What do I need to do?

A Volunteer application must be completed along with references prior to registering for the training. For an application please email ccrain@swcaa.org

You must attend the orientation session, all four day training sessions and pass a certification exam in order to receive your CHOICES certification.

Where is the CHOICES Training?

**Southwestern CT Agency on Aging
10 Middle Street
Bridgeport, CT 06604**

Directions

Northbound from New York, I-95

Take Exit 27 (Lafayette Boulevard-Downtown Bridgeport). At the end of the exit bear right and follow this road towards Harbor Yard. At the seventh traffic light (including the light at the end of the exit ramp), take a left onto John Street. The parking garage (Park City Plaza) entrance is on the right (across from train/bus terminal).

Parking: Turn right into parking garage. Take elevator to the 9th floor.

Northbound Merritt Parkway from New York, take Exit 49 South, (Route 8 & 25 Connector) toward Bridgeport. Take Exit 3 (Main Street South). Continue straight, the 5th traffic light will be John Street (Subway on corner). Turn left on John Street. Parking garage on left hand side, directly across from bus terminal. Park City Plaza, turn left into parking garage, take elevator to 9th floor.

Southbound from New Haven, I-95 South, take Exit 27, Lafayette Boulevard. At the end of the exit ramp, take a right onto Lafayette Boulevard. At fourth traffic light take a right onto John Street. Go through 2 traffic lights, then a short block passing Middle Street, and parking garage is on left (across from train/bus terminal-Park City Plaza). Take elevator to 9th floor.

Southbound Merritt Parkway from New Haven, take Exit 52, (Route 8 toward Bridgeport). Take Exit 3 (Main Street South) and continue straight to 5th traffic light. Turn left onto John St. Proceed one block and turn left into Park City Parking garage. Take elevator to 9th floor.

CHOICES Training Registration Form Space is limited!

- ☐ **Community Volunteer**
☐ **Professional (\$125)**

Name _____

Organization _____

Address _____

Phone _____

Fax _____

Email _____

Registration is contingent upon initial screening. Please return your completed registration form with payment (if applicable) by January 31, 2014

Please make checks payable to SWCAA

**Register by mail to:
SWCAA c/o CHOICES
10 Middle Street
Bridgeport, CT 06604**

What is CHOICES?

Connecticut's State Health Insurance Program (SHIP). CHOICES is part of a national network of programs that offer free confidential counseling, education and assistance to people with Medicare. SHIPS were established by Congress in 1990 to help beneficiaries navigate complex world of Medicare.

Who should take the CHOICES Training?

Individuals who would like to make a positive difference in the lives of people with Medicare. Interested individuals should have computer and internet skills and good listening skills.

Insurance agents, brokers and financial planners are not eligible.

What you will learn:

- Medicare Parts A, B, C & D
- Medigap (supplemental insurance)
- Medicaid (Title 19)
- Medicare Savings Programs
- Medicare Advantage Plans
- Affordable Care Act
- Medicare/Medicaid Fraud abuse detection and prevention

How much does the CHOICES Training Cost?

The training is free for unpaid volunteers. A \$125 fee is required for professionals. Once you become a CHOICES Certified Counselor, you will receive the most accurate, current information including updates by email and quarterly updates to keep you up to date on important issues.

When is the CHOICES Training?

Mandatory Orientation Session:

February 26th 1:00-4:00 p.m.

4 day Training:

Wednesdays

**March 5, 12, 19th, April 2nd
9 a.m. to 3:30 p.m.**



**Parking, Lunch and training manuals
will be provided.**



CHOICES Counselor Training

Dates:

Mandatory Orientation Session

February 26th 1:00-4:00 p.m.

Wednesdays

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9 a.m. to 3:30 p.m.**

Sponsored by

**The Southwestern CT
Agency on Aging**

In Partnership with :

**The Center for Medicare Advocacy
and
The CT Dept. on Aging.**

