

E-mail: customer\_service@hayneedle.com

## **Packing Slip**

PO Number: 75395688 Order Date: Monday May 2, 2011 10:58 PM Central

## Ship To:

CUSTOMER NAME 1234 Main Street ROSLYN HEIGHTS, NY 11577-2701 Shipping Phone: 1234567890 Day Phone: 1234567890 Evening Phone: 1234567890 Shipping Method: FedEx Home Delivery

## Customer Order Number: 6589458812490

Ordered	Item	Description	Weight
1	AUS017-22	Scuff-Chestnut-Large	2.00

Return and Exchange Policy

We want you to be happy! You may return new, unused, and resalable items within 30 days of delivery for a refund; perishable and personalized items cannot be returned. We'll also pay return shipping costs if the return is a result of our error - please contact us within 30 days if this is the case.

Items should be returned in their original product packaging. Visit our Automated Returns Center, and we'll guide you through the quick and easy return and exchange process.

All products returned under this policy are eligible for a refund, which may include an in-store credit or credit to the original payment method. We will credit you for the total purchase price upon our receipt of the product. If you are returning a product that was originally purchased with a gift certificate, you will receive an in-store credit as your refund. If you are returning a product that was given to you as a gift, you'll have the option to receive an in-store credit as your refuit as your refund or to credit the gift giver's original payment method.

Holiday Returns Policy: Orders placed between November 1 and December 31 may be returned until January 31. All other guidelines apply.