



RV/Travel Trailer & 5th Wheel Rental Terms and Conditions

Major Credit Cards Accepted (VISA/MasterCard/Discover/AMEX)

Travel Trailer Rental Terms:

This rental will include delivery and set up of all components, connections, and appliances for the renter's full use as they are intended to be used. The set up will occur on or as close to the "Check In" time and picked up prior to or by "Check Out" time. These rentals are for **"delivery and set up" or "self hauling"**. If delivery and set up is chosen, we do not authorize the renter to attach trailer to any tow vehicle and move or travel to any other destination when "delivery and set up" is chosen. Paso Robles RV Rentals or a designee will make the final site destination of the coach. We will place the coach at your location utilizing the site as best as possible. If the site is not conducive to the coach or renter safety, the driver will advise the renter as soon as possible and try to find a suitable location for the coach. Call for trailer specs.

***SELF-HAULING NOW AVAILABLE** (See page 4 below)

Reservation/Cancellation Policy:

Reservations will be secured with deposit. (See below) Rental date availability will be set forth by the owner. **Cancellations shall be made by phone, email, or text at least 21 days prior to reserved check in date.** If cancellation is made with less than 21 days, half of the nightly rent on the reservation will be charged to the credit card on file. If cancellation is made 7 days or less, all of the nightly rent on the reservation will be charged to the credit card on file. There are no charges kept if cancellation is made with 21 or more days in advance. Please provide name and date of reservation if cancelling for any reason.

Non-Smoking Only: (Could result in loss of Security Deposit)*

Any evidence of tobacco smoke smells, ashes, burn marks, and/or stains in the RV may cause forfeiture of \$500.00 deposit.

No Pets: (Could result in loss of Security Deposit)*

Any evidence of pet hair, pet food, pet caused damage, and other pet related deposits will automatically cause forfeiture of \$500.00 deposit.

Rental Fees:

\$95.00 - \$175.00/night	Depends on which unit your reserve. See website for current prices.
\$500.00	Security/Damage/Cleaning Deposit for "Delivery and Set Up" clients
\$500.00 - \$850.00	<u>Deposit</u> for each generator (pre-authorized on major credit card). Requires generator rental form.
\$500.00	Security/Damage Deposit for "Self Hauling" clients

- Two-night minimum for all rentals.
- Three-night minimum for major holidays.
- 5th Wheel requires 3-night minimum during Peak season and on major holidays.

Other potential costs:

Propane Fee: for 4+ night renters - \$ Current Market Price/gallon, propane included for our 2-3 night renters.

Cleaning Fee: \$50.00 (part of deposit). Charged if RV is not returned the same way it was delivered.

2000 watt Generator: Call for Pricing - (comes with one full tank) Refills by renter. Renter may use own generator. We have spare gas cans that the renter can use for refilling.

4000 watt Generator: Call for pricing - Required for use of Air Conditioner when not connected to a 30-amp circuit. If renter chooses to use their own generator, any electrical damage caused by the use of their generator will be billed to the credit card on file.

Folding Camp Chairs: Basic - \$2.00 each for entire rental period. Deluxe - \$5.00 each for entire rental period.

Delivery and Set up: Paso Robles area includes: all RV resorts in Paso Robles, Lake Nacimiento, Lake San Antonio, private ranches/properties, Santa Margarita Lake and surrounding areas. Call or email if different location is desired and not listed. Rates may vary based on local fuel increases/decreases. **We do not deliver to the sand dunes** nor do we allow our units to be hauled to the dunes. Call Luv 2 Camp for dunes rentals.

Site locations: Must accommodate a 25 - 31' travel trailer. Some sites will have to be "back in" only. Renter is responsible to follow all instructions and safety notices required of each RV/campground park site.

Site Entry Fees: Renter is responsible for all RV and campsite fees prior to arrival or at time of check in. Some parks or campgrounds charge a "Day Use" fee per vehicle per day, which is not attached to a trailer. **Renter must pay fee for delivery vehicle if imposed by campground or resort.**

Payment of Rental Fees:

We collect 50% of the nightly rental fees at time of reservation in order to hold your dates. The balance of rental fees to be paid by "**Cash**" or "**Bank Cashier's Check**" or "**Credit Card**" **at time of check in or delivery.** Please advise us if paying with major credit card. Credit card transactions will be swiped in person at delivery or by prior arrangement. Personal checks may be used for reservation and must be received within 1 week of making the reservation.

Refundable Security/Damage Deposit (\$500): Reservations will be locked with deposit and signed Terms & Conditions received by Paso Robles RV Rentals and a **\$500.00** deposit on file. We accept deposits via Credit Card Pre-Authorization (See policy). Credit card Pre-Auth.'s usually fade off system within 7-10 days. Cash deposits to be held and returned upon satisfactory inspection within 7-10 business days providing the RV is clean inside and shows no damages to interior or exterior. Exterior cleaning will be handled by Paso Robles RV Rentals .

- Used to cover any damages to coach caused by renters neglect or misuse. Normal wear and any conditions caused by adverse weather will not affect security deposit. * Evidence of pet hair, pet deposits, etc... could result in loss of security deposit. *Evidence of smoking inside trailer coach will also forfeit deposit. Deposit will be refunded at end of rental period and upon satisfactory inspection by Paso Robles RV Rentals and renter. If renter must leave premises prior to owner arrival at end of stay, a good faith inspection will be made. Security deposit will fade off system within 7-10 days.
- Most RV rental companies require cleaning prior to return or pick up. **Please wipe down all surfaces and sweep and wipe down flooring. Please clean and return used utensils and cook wear. Deposit accumulated trash at on-site dumpsters.** Please return trailer as clean as it was delivered. This deposit will be collected with Security Deposit and returned upon satisfactory inspection by renter and owner. We will charge a minimum of 1hr and up to 2hrs @ \$25/hr to do additional cleaning if needed.

Waste Tank Dumping

Waste tanks will be delivered empty and will be dumped by Paso Robles RV Rentals after pick up at locations with dump stations. All deliveries to locations without dump stations will be assessed a \$10.00 dump fee. To be charged on major credit card or paid in cash at time of delivery. If a longer use period or heavy use of black/gray water causes tank(s) to become full, renter will have to make arrangements with a local sanitary dump company to have it pumped. No worries if you're connected to full hook ups! Self-Haulers are required to dump all tanks prior to check in. See pg. 4 below.

Fresh Water Tank

The fresh water tank will be filled for dry campers (40-48 gallons) and partially filled for full hook up campers. Camping in resorts with full hook ups will be connected to fresh water outlet, electric, & sewer (if available).

Propane Use:

The RV is supplied with 2 large propane tanks, which supply fuel for cooking, heating, and hot water. Both tanks will be supplied full and will be re-filled by Paso Robles RV Rentals after check out, which is included in your daily rental fees for (2 or 3 night renters only). Renters of 4 or more nights will be charged for only the propane used. The costs for refilling will be taken from the \$500.00 deposit; unless otherwise negotiated. If, for some reason, the renter uses all of the supplied propane, it will be their responsibility to refill the tanks for use during the duration of their stay.

Unit Inventories:

All units come fully outfitted. At delivery, client is required to sign an inventory list. All renters are responsible to return all items on the inventory list without damage or be charged to replace any missing or damaged items. See inventory link on website for more details.

Inventory not included in rental: Linens, bath or beach towels, paper plates, napkins, condiments, bathroom supplies (soap, shampoo, etc), hair dryer, generator, folding camp or beach chairs.

Trailer Layout:

TERRY: Unit has a rear shower, bath, and toilet. Rear bunk with privacy curtain (Sleeps 2). Mid-ship dining table (converts to bed) (Sleeps 1-2), mid-ship kitchen/galley, sofa sleeper just forward of dining (Sleeps 1), front queen bed with privacy curtain. Unit sleeps up to 8.

WILDWOOD: Forward walk around Queen with entry door, mid-ship dinette/bed and scissor couch/bed slide out, rear galley, and rear bathroom with closet. Sleeps 4-6.

SANDPIPER: Same exact floor plan as the Wildwood. Sleeps 4-6.

VOYAGER: Forward queen walk around bed, rear hide-a-bed, two rocker recliners, and dinette booth. Sleeps 4-6.

ROCKWOOD: Forward Sofa/Murphy queen bed, rear bunks (double/single) & dinette sleeper. Sleeps up to 7.

Check List:

During checkout and check-in times, the owner or his/her designee, will provide a checklist that both parties will use to satisfy the requirement for refund of the Security and Cleaning deposits. Any items that require additional cleaning or repair that are marked on the check-in form will require a portion of the deposit be used.

Inspection for Damages:

RENTER MUST INSPECT EXTERIOR AND INTERIOR OF RENTAL FOR ANY DAMAGE PRIOR TO TAKING DELIVERY. Any damage to interior or exterior will be billed to the renter. This is when we go over operations and the checklists.

SAFETY

The RV is supplied with a smoke detector, a carbon monoxide (CO) detector, and a propane leak detector. If any one of these detectors sounds an alarm, **TURN OFF ANY FLAME PRODUCING APPLIANCES, AND EXIT THE COACH**. Try to determine what the possible cause was and isolate this appliance. Carbon Monoxide (CO) can be deadly. Please make sure exterior fires are completely extinguished with water. Smoke and gases from burning products or appliances will produce Carbon Monoxide (CO) and may fill the interior of the RV. Open windows and roof vents for good ventilation. Call owner of RV and report any appliance problems immediately. Call 911 if anyone is suffering from symptoms of CO poisoning. The RV is also supplied with an approved ABC Dry Chemical Fire Extinguisher, which is located just inside the main entry door. Use only for incipient fires. **NO ACCESS ALLOWED ON RV ROOF TOPS**. The roof is not designed for undistributed weight.

Rental Insurance

The trailer is fully insured for Comprehensive and Collision only. This insurance is provided at no cost to the renter. It does not provide Liability Insurance to you. The renter is automatically covered when the Rental Agreement has been properly filled out and signed. If the renter causes any damages during their rental period, they will be responsible to pay the deductible if there is an insurance claim. The deductible is \$500.00/occurrence and is set forth by the insurance company. Self-Hauling requires an insurance binder in order to cover the trailer while being towed by you. If desired, renter may increase their own liability coverage by purchasing SLI insurance through www.MBASli.com. Copy and paste: **402149** prior to clicking on the above link. **This will enable you to attach to our insurance policy. They will ask if Paso Robles RV Rentals is your rental dealer. Agree and proceed with process. Be sure to print out a copy of this policy for yourself. We will be automatically notified via email.**

Self-Hauling:

If renter prefers to self-haul, they will be required to have appropriate size hauling vehicle and provide an insurance binder. Renter may also purchase SLI (Supplemental Liability Insurance) online from our carrier at \$12.95 per day (see instructions above). Proof of Tow vehicle insurance, valid driver's license, at least age 25, and major credit card will be required. Renter will be responsible for \$500.00 deductible, per occurrence, if an insurance claim becomes necessary. Pre-arrangements must be made prior to departure for self-hauling. We must make sure lighting and hitches are working properly. We have an adjustable hitch and ball for your use, which includes weight distribution bars and sway bar if needed. Please inquire for more information regarding self-hauling. Some restrictions may apply. ***A client may not haul any of our units to the Pismo Dunes. Deposit is automatically forfeited if we find or have evidence of our units being used on the dunes or beach.*** Any of the local Pismo area RV resorts are acceptable.

Pre-Screening of Self Hauling Customers:

We will pre-screen any potential renters that choose to self-haul one of our trailers. This may include a DMV check and contact with an Employer or other suitable reference.

Check Out and Check In Procedures:

Customer must allow at least one hour providing time for: pre-trip inspection, inventory, operation instruction, and tow connection.

Waste Tank Dumping: Self-haulers must empty all holding tanks prior to return. If waste tanks are returned partially full, a \$15.00 dumping fee will be assessed.

Propane:

Both tanks come filled with propane. For 4 + night haulers, propane use will be charged at the prevailing local costs. Tanks may be refilled by renter prior to check in, if desired. The tanks will be checked by weight scale. Each tank weighs approx. 53-54 lbs when full. Save your receipts if you refill on your own. This will aide in verifying your refill.

Illegal Activity:

Any activity that causes a citation, violation, impound, or fee to the trailer due to renter's illegal actions will be the responsibility of the renter. Charges for loss of use per day will be charged to renter for each day that the rental is not available to rent to a new customer. This shall include any legal services that become necessary in order to collect for loss of use. All attorney fees, impound fees, parking tickets, or citations are the responsibility of the renter who has signed and entered into this agreement. Fees will be secured using the credit card on file and/or secured via collection agency. All laws, rules, and regulations of the State, Federal, County, City, or local jurisdiction shall be adhered to at all times by renter and his/her occupants. This includes special restrictions or regulations imposed at campgrounds or resorts.

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Paso Robles RV Rentals - Reservation Form

Reservations are held only upon receipt of this rental agreement and with a major credit card on file.

To reserve call: (805) 712-2045 and send this document via FAX # (805) 226-8153 or

Scan/Email to: paul@pasoroblesrvrentals.com or

Mail to: Paso Robles RV Rentals, PO Box 2501, Paso Robles, CA 93447. *Please advise us if you're using USPS.*

Signed Rental Agreement

Paso Robles RV Rentals and renter(s) agree to commit into contract the Terms & Conditions as stated in this document. We agree to hold each other harmless of any unforeseen circumstances out of each other's control. Each party agrees to fulfill their portion of this rental agreement to the best of their ability. We have received and read this 6-page agreement. Please mail, email, or fax page 6 of the signed agreement to email, or phone # above. **Additional forms will be required prior to or at departure day.** Renters must be **at least age 25** and have valid Driver's license. **I agree to allow Paso Robles RV Rentals to Pre-Authorize or charge my credit card on file for deposits, delivery fees, cancellation fees, and/or rental fees (if applicable).** I agree to have all or a portion of my cash or credit card deposit used to pay for any fees, including: cleaning, gas, propane, violations, insurance deductible, or applicable charges incurred by me during my use of this RV rental (where applicable).

***Check out** must occur by 11am and **check in** after 2pm. We will do our best to work around schedules and times. Some deliveries may be earlier or later due to logistics of operations. Please be patient and we will do our best to work with each and every client.

State Parks Clients: Our State Park campers will be required to sign a Liability Waiver.

Trailer Reserved (Circle) **TERRY – WILDWOOD – SANDPIPER - VOYAGER – ROCKWOOD - SONOMA**

Reserved Dates: From _____ to _____. # of Nights _____

Delivery Destination: _____ Campsite/Space #: _____

Signature of Renter Signature of Co-Renter Dated: _____

Printed Name of Renter Printed Name of Co-Renter

Phone # Email Address Driver's License# / Expiration

Renters Mailing Address:

(Revised 02/18/13)