

## **Order Submittal Checklist**

Prior to Placing Order	
24-hour Jobsite Contact Information	
	This information is essential regardless of where you are shipping your order.
	- Include contact name and phone number. Email addresses are not necessary.
	Finish Approval Information
	- All samples will require a sample number which begins with an "N" for Neenah or a
	"T" for Two Rivers.
	- Entering one of our standard colors like "Fruitwood" is not acceptable.
	- If you have a clear finish and you are waiving the sample – you can check the "Clear
	Finish Waiver" box under the Finish tab.
	Notes Fields – Use Appropriately
_	<ul> <li>Notes fields should not be used unless absolutely necessary.</li> <li>These fields alert the mill to special processes and additional charges may apply. Call</li> </ul>
	first before using.
	"Lock Not Found" or "Template Not Found"
	Make sure you have checked both lists containing available templates before
	selecting "not found".
	- When selecting "Lock or Template Not Found" please include the following
	information:
	☐ Manufacturer
	<ul><li>Lock/Device Number</li><li>Template Number</li></ul>
	<ul><li>Send in the template with clear notation regarding the order it belongs to.</li></ul>
	All Shipping Information Entered After Selecting "Place Order"
	- Do not use the Header Tab for any shipping information. This is an internal tab and
	should be ignored.
	- Make sure the shipping address is correct. If the order is shipping to the jobsite,
	select "One Time Ship To" from the drop down menu.
	Print Order and Proof Against Schedules
	- Taking the time prior to submittal to carefully review the order will pay off later.
	<ul> <li>Due to the expedited lead time you receive with Eggers Online, any revisions made after the order is submitted will likely entail not only revision charges, but labor and</li> </ul>
	material costs as your product enters manufacturing almost immediately.
	Pricing Approved Prior to Placing Order
	- Any discrepancies or questions concerning pricing must be dealt with prior to placing
	your order.
	- After the order is submitted, pricing cannot be changed. Once you submit your order
	you have accepted the pricing.
	- Call Todd Andrus at 920.722.6444 Ext. 126 or email him at
	tandrus@eggersindustries.com after order entry but prior to submittal with pricing questions, clarification or special pricing entry. Please include Job Name, Order
	Number and Quote Number in all email communication.
	Place Order



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**Flush Doors** 

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