elmhurst energy

Thank you for choosing Elmhurst Energy for your Energy Performance Certificate (EPC). Please help us improve our service by completing the short survey below and posting it back to us. Please complete this survey and tick the T & Cs box in order to be entered into our prize draw. Only fully completed forms with the T & Cs ticked will be entered into a prize draw for your chance to win an Android tablet. Please see full T & Cs*.

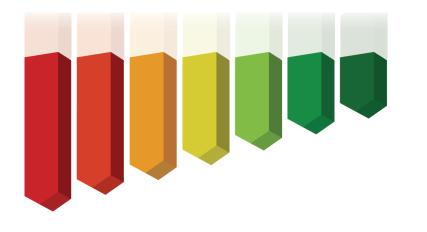
About you and the property

Title Full name Address	
Post code Telephone	
	Telephone
Are you: Owner occupier Tenant	Landlord Other
Email Address	
About the EPC	
Q 1. When did the assessor complete the survey?	
Q 2. When the assessor visited the property who was present? (Please tick all that apply)Homeowner/TenantOther adultChild (under 16)No one	
Q 3. On arrival did the assessor offer any form of identification?	
Yes No Don't k	now
Q 4. Did the assessor access all parts of the house, including loft space?	
Yes No Don't	know
Q 5. How satisfied were you with the assessment? (Please select one)	
1 = Very Satisfied 2 = Satisfied	3 = Neither Satisfied or Dissatisfied
4 Dissatisfied 5 Very Di	ssatisfied
Any additional comments?	
Q 6a. If you were dissatisfied with any of the above, did you tell the assessor about this?	
Yes No Don't	know
b. Did the assessor make you aware of the feedback process?	
Yes No Don't	know
Tick this box to confirm you have read the T & Cs* and to be included in our prize	
Thank you for taking the time to complete this survey. Please seal and return it by post or	
alternatively go to www.elmhurstenergy.co.uk/qasurvey to submit this form online.	

Kind regards

Elmhurst Energy Systems Ltd.

*Full Terms & Conditions can be found at <u>elmhurstenergy.co.uk</u>. The prize draw will be completed at quarterly stages throughout the calendar year.





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