



Thank you for choosing Elmhurst Energy for your Energy Performance Certificate (EPC). Please help us improve our service by completing the short survey below and posting it back to us. Please complete this survey and tick the T & Cs box in order to be entered into our prize draw. Only fully completed forms with the T & Cs ticked will be entered into a prize draw for your chance to win an Android tablet. Please see full T & Cs\*.

**About you and the property**

Title	<input type="text"/>	Full name	<input type="text"/>
Address	<input type="text"/>		
	<input type="text"/>		
Post code	<input type="text"/>	Telephone	<input type="text"/>
Are you:	Owner occupier <input type="checkbox"/>	Tenant <input type="checkbox"/>	Landlord <input type="checkbox"/> Other <input type="text"/>
Email Address	<input type="text"/>		

**About the EPC**

**Q 1. When did the assessor complete the survey?**

**Q 2. When the assessor visited the property who was present? (Please tick all that apply)**

Homeowner/Tenant  Other adult  Child (under 16)  No one

**Q 3. On arrival did the assessor offer any form of identification?**

Yes  No  Don't know

**Q 4. Did the assessor access all parts of the house, including loft space?**

Yes  No  Don't know

**Q 5. How satisfied were you with the assessment? (Please select one)**

1 = Very Satisfied  2 = Satisfied  3 = Neither Satisfied or Dissatisfied  
 4 Dissatisfied  5 Very Dissatisfied

Any additional comments?

**Q 6a. If you were dissatisfied with any of the above, did you tell the assessor about this?**

Yes  No  Don't know

**b. Did the assessor make you aware of the feedback process?**

Yes  No  Don't know

Tick this box to confirm you have read the T & Cs\* and to be included in our prize

**Thank you for taking the time to complete this survey. Please seal and return it by post or alternatively go to [www.elmhurstenergy.co.uk/qasurvey](http://www.elmhurstenergy.co.uk/qasurvey) to submit this form online.**

Kind regards

**Elmhurst Energy Systems Ltd.**



WIN A  
Samsung  
GALAXY  
TAB

elmhurst energy



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