

# Résumé & Cover Letter Essentials



List your essential data at the top, make sure your email is something professional.

**Name**  
Address  
City, State Zip Code  
(Area code) Phone number  
E-mail Address

Personalize your résumé for specific positions.

## OBJECTIVE

Secure a position as an accounting clerk.

A statement with the title of the job or the kind of job you are seeking.

## SUMMARY OF QUALIFICATIONS

- Strong skills using QuickBooks and Excel
- Two years providing excellent customer service
- Fluent in Spanish

Several brief bullet points about your most relevant qualifications.

Use reverse chronological order – start with your most recent education first. Include your expected graduation date & transfer plans (if applicable.)

## EDUCATION

**Santa Barbara City College**, Santa Barbara, CA  
Pursuing Associate of Science in Accounting

Expected graduation: 05/15

Coursework:

Introduction to Accounting  
Accounting with QuickBooks

Financial Accounting  
Economics

Only include if relevant to job.

Use brief descriptive phrases about your accomplishments and responsibilities as it relates to the position for which you are applying. Use reverse chronological order - most recent first, then go back in time.

## WORK EXPERIENCE

**Cashier**, K-Mart, Goleta, CA

01/12 - present

- Provide friendly, efficient customer service
- Sell over \$5,000 of merchandise a day
- Voted Employee of the Month, December 20XX

Be consistent in the way you list. E.g. Title, Company, location, date.

**Volunteer Tax Preparer**, ABC Senior Center, Santa Barbara, CA

2/10 – 4/10

- Assisted over 100 senior adults with completing federal and state tax forms
- Checked forms for accuracy
- Organized files for the office

Use action words for skills, activities and accomplishments, quantify when possible. Use present tense for things you are currently doing and past tense for previous items.

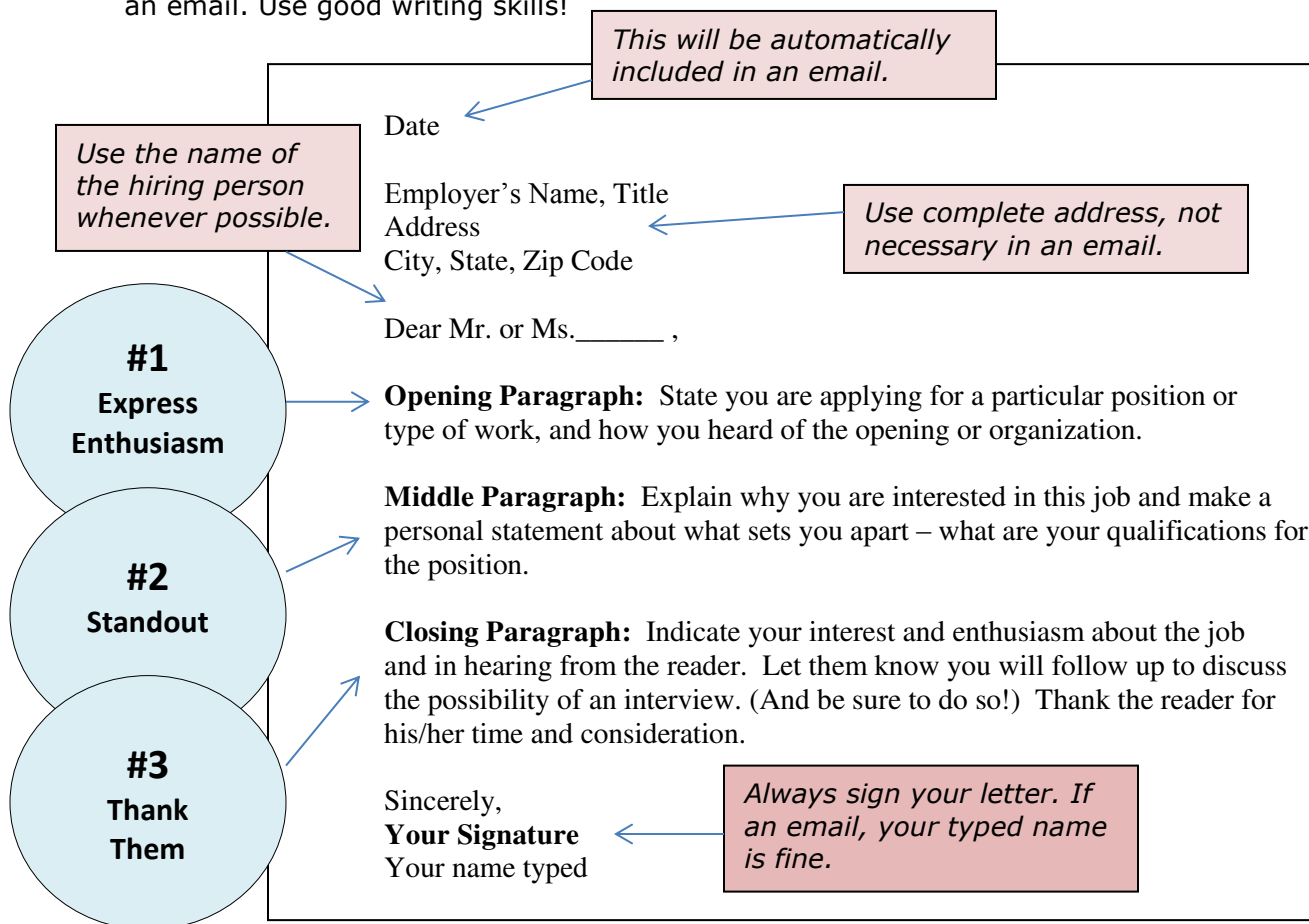
Other possible sections: *Community Service, Volunteer Work, Special or Technical Skills*

## Résumé Essentials

1. You may include an objective – which helps you to avoid being considered for positions that do not interest you.
2. Be positive. Avoid abbreviations or jargon. Keep phrases short, stress your accomplishments, and start with action verbs.
3. Provide an Experience or Work Experience section for listing skills and qualifications. Match your qualifications to the job for which you are applying.
4. Limit résumé to one or two pages.
5. CAPITALIZE or **bold** the major headings (But don't over-do it.)
6. Correct all spelling errors. Then, check again!
7. Make sure the résumé looks neat and attractive, using 8-1/2" x 11" format, a plain font no smaller than 10 point. Laser print or email as a PDF.
8. Include campus and community volunteer experience, if applicable.
9. Do not mention salary or wages.
10. Do not mention reasons for leaving previous positions.
11. Do not include references – the employer will ask for them.
12. SAVE your résumé so that you can modify it - email to yourself or save on a USB drive.
13. Always submit a cover letter with a résumé, unless you are attaching your résumé to an application.

## Cover Letter

Your cover letter should include your job objective, and should entice the reader to read your résumé. Tell about your qualifications for the job. Your cover letter can be a traditional letter or an email. Use good writing skills!



## Career Center Location & Hours

Student Services Bldg. – Room SS-282, (805) 965-0581, ext. 2331  
Hours: M & Th 8-4:15, T & W 8-6:00, F 8-1:00 Website: [www.sbcc.edu/careercenter](http://www.sbcc.edu/careercenter)