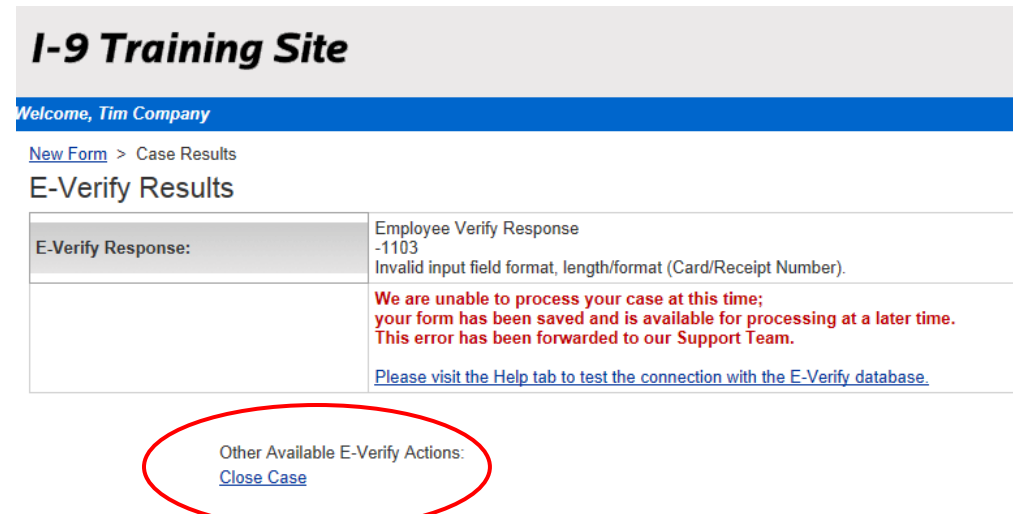


Permanent Resident I-551 Number if Presented for Section 2

In the previous E-Verify version, Section 2 document items were not sent to E-Verify. With the new version, we do send certain Section 2 documentation information. For Permanent Residents who present the I-551, the rule states that “The card number must be exactly 3 alphabetic characters [A-Z] followed by 10 digits [0-9].”

Help text has been added to the Document Number field when the Permanent Resident Card or Alien Reg. Receipt Card (Form I-551) is selected.” You may also want to review the following pages for further information from E-Verify regarding I-551 documentation.

If an error occurs when trying to process, you can close this right from the error screen, or if it is on the Dashboard, click on Process from the link, and Close Case from the error screen.



The screenshot shows the 'I-9 Training Site' interface. At the top, it says 'Welcome, Tim Company'. Below that, there's a navigation bar with 'New Form > Case Results'. The main heading is 'E-Verify Results'. A table displays the error details:

E-Verify Response:	Employee Verify Response -1103 Invalid input field format, length/format (Card/Receipt Number).
	We are unable to process your case at this time; your form has been saved and is available for processing at a later time. This error has been forwarded to our Support Team. Please visit the Help tab to test the connection with the E-Verify database.

Below the table, there is a section titled 'Other Available E-Verify Actions:' with a link 'Close Case' circled in red.

Additional Help – Permanent Resident Card (Form I-551)

U.S. Citizenship and Immigration Services (USCIS) issues Permanent Resident Cards (Form I-551), commonly called green cards, to individuals granted authorization to live and work in the United States on a permanent basis.

The card is green in color and contains the bearer’s name, photo, fingerprint, card number, alien/USCIS number, birth date and card expiration date, along with several security features.

The document number, also called a card number, is printed on the back of the current version of the card. The expiration date, circled below in blue, is located at the bottom on the front of the card.

Previous versions of the card featured the document number and expiration date on the front of the card.

Enter the document number exactly as it appears on the document. The document number, circled below in red, is exactly 13 alphanumeric characters (letters and numbers). You must enter three letters followed by 10 numeric characters. You may not enter any special characters. See below for instructions for older Resident Alien Cards that do not contain document numbers.

The current version of the card was introduced in May 2010 and features security technologies such as holographic images, laser engraved fingerprints and high resolution micro-images.

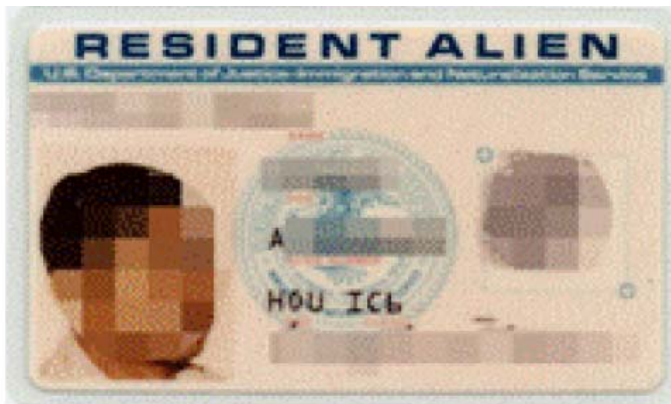
Also in circulation are older Resident Alien Cards, issued by the U.S. Department of Justice, Immigration and Naturalization Service prior to December 1997. These cards are peach in color and contain the bearer's fingerprint and photo. Resident Alien Cards do NOT have document numbers.

Since a Resident Alien Card does not contain a document number, enter three 'A's followed by 10 zeroes (i.e., 'AAA0000000000') so that you enter exactly 13 characters in E-Verify.

Cards issued between August 1989 and December 1997 contain expiration dates, but do not have document numbers and have since expired.



Cards issued between January 1977 and August 1989 do not have document numbers or expiration dates and are valid indefinitely.



ACCURACY OF DATA

After you enter the information needed to perform a case, review the information for accuracy. By ensuring that the information is submitted correctly the first time, you may eliminate additional steps to complete the verification process.