

Efficient auto  
repair business  
management  
with *GEM-CAR*



Easy to use software!

**GEM-CAR**  
working at:

Auto Place  
Auto Pro  
Auto Care  
Canadian Tire  
Good Year  
The Specialist  
SAX  
OK Tire  
Tech-Net  
Unipneu  
Unipro

**Dealerships;  
Harley Davidson  
Harnois  
Irving  
CAA  
Recommended  
shops**

## **GEM-CAR: Automotive Repair & Tire Shop Management Software**

## A simple philosophy!

When choosing to implement **GEM-CAR Enterprise** in your business, you actually cross an important threshold in your commitment towards your customers, your staff and your business. The benefits are not solely linked to product purchases but, more importantly, linked to the training, coaching, ease of implementation and the simplified day to day management included in the overall product offer. Whether you specialize in automobile or truck repair, tire sales, used cars or a recycler, when the new functionalities of **GEM-CAR Enterprise** are fully applied, the entire business will enjoy the benefits the software was designed to provide.

## Putting modern technology to work for you!

When choosing **GEM-CAR ENTERPRISE**, you've selected a business system based on the most recent technological advancements. You always get the most up to date version and benefit from all our on-going advancements and improvements from our research & development team. Putting **GEM-CAR ENTERPRISE's** modern technology to work for you means;

- Quickly put to work at very little cost,
- Designed to easily transfer your customer data and history from other programs such as VL, etc.
- Easy to use and so intuitive, thus less training time,
- Remote access,
- Multiple user stations,
- Very user friendly.

**Implementing a management system;  
a sound strategic objective!**

The implementation of *GEM-CAR* as a management tool allows for effective real life performance measurement of overall and per work order time management and profitability, generating a permanent and accurate historical database for instant consultation, evaluation and faster corrective response.

Drag N' Drop appointment management	<i>f</i>
Quick & easy estimates	<i>f</i>
Internet link-up for on-line purchases	<i>f</i>
Send estimates via e-mail	<i>f</i>
Follow-up call management	<i>f</i>
"Old Core" management for credit	<i>f</i>
Inventory and reservation module	<i>f</i>
Tire storage management and labelling	<i>f</i>
Manufacturer rebate management	<i>f</i>
Customizable work orders	<i>f</i>
Accessory management	<i>f</i>
National accounts management	<i>f</i>
Research module	<i>f</i>
Preventative maintenance	<i>f</i>
Taxes and specific duty management	<i>f</i>
Specials and package management	<i>f</i>
Tire list management	<i>f</i>
Daily efficiency reports	<i>f</i>
Profitability/Performance reports	<i>f</i>
Personalized inventory reports	<i>f</i>
Automatic back-ups	<i>f</i>

## Uniquely dedicated to Automotive Repair Shops

**www.GEM-CAR.biz**

**Free on-line presentation!**  
**Contact us at 1-866-848-8282**  
**(514) 940-8649**  
**and discover what GEM-CAR**  
**can do for you and your business**





**5S** Simple  
Stable  
Standard  
Secure  
Strategic

**GEM-CAR**

**GEM-CAR**  
offers direct  
link-up to your  
supplier's part  
website:

- CAR QUEST
- UNI SELECT
- NAPA
- Entrepot de Montreal
- Vast Auto
- And others

And other  
industry  
partners  
such as:

- MITCHELL
- ALL DATA
- And more!

Order to improve  
and maximize  
efficiency, we  
train your staff  
on the proper  
use of **GEM-CAR**.



**GEM-CAR** is so  
easy, user  
friendly and  
practical, your  
staff will truly  
enjoy using it!

## **GEM-CAR: Automotive Repair Shop Management Software**

### **A smart implementation plan is key!**

The implementation of **GEM-CAR ENTERPRISE** in your business requires a commitment from all staff members that will be using the system, including key managers and owners. Like tools in your shop, without proper training, you can not enjoy their benefits and full potential. Proper training and support of all team members is essential and is directly linked to the quality of the work life for your staff and the business results **GEM-CAR ENTERPRISE** was designed to provide.

### **Training: a major component for success!**

The commitment and understanding from all staff members is the key to any change or improvement. In preparation for training, it is critical that training be adapted to the individual competencies of each staff member. **GEM-CAR** was designed specifically by & for the auto repair industry and environment, further making **GEM-CAR** the software of choice!

### **Testimonials :**

« I enjoy the flexibility offered by **GEM-CAR** that allows us to get accurate and real time costs and prices with Uni-Select. Also, the very easy to find and user friendly icons allows us to perform end of days very fast and find any mistakes. »

**Steve Poulin, Garage Grenier Poulin - Uni Pro**

« **GEM-CAR** invoices clearly detail all the labour and parts used for each job or operation which, in turn, makes it easier to explain and justify the work we do for the customer. »

**Bernard Poisson, Garage Bernard Poisson  
- The Specialist**

*With **GEM-CAR**;  
Goodbye paperwork, hello productivity!*

### **New Functions!**

In addition to the many basic functions available from the Point of Sales window, such as reminders, agenda, part search and ordering, **GEM-CAR ENTERPRISE** now offers;

- Customize your invoices with colours, logo(s), and legal text such as warranties and for CAA members, etc.
- Select from various invoice models for each type of customer. Use one model for mechanical services or the one for your banner or franchise for example and select another invoice model for tire sales, towing or other services,
- Manager manufacturer rebates,
- Customize your work orders to add images for certain operations and customize your visual inspection procedures,
- Create your very own specials and packages,
- Use the reservations module to « hold » parts and make sure you don't sell the same parts or tires twice.

### **Minimal configuration requirements**

We recommend the use of a simple PC based computer with a minimum 256 memory, 15" screen with an 800 x 600 resolution and a printer.

**GEM-CAR** is available as :

A single user station application with  
Windows 98 or XP Pro

Multiple user stations using Windows XP Pro  
or NT/2000

**GEM-CAR**  
An innovation brought to you by  
**V2V Technologies**  
460, Ste-Catherine West, #507  
Montreal, Quebec, H3B 1A7

[www.v2v.ca](http://www.v2v.ca)

**Affordable, Simple Daily Productivity, Progress and  
Follow-Up Management Software!**

**Optimize your future with **GEM-CAR**!**