

Resume Example ~ Automotive Technician

Employment For Seniors, Inc. 4500 E. Broad Street Columbus, OH 43082 614/863-1219

www.employseniors.org info@employseniors.org

KENNETH JACKSON

Cell: (683) 432-8761

kjackson@sabrefs.com

AUTOMOTIVE TECHNICIAN/ MECHANIC

SUMMARY OF QUALIFICATIONS:

◆ Automotive Service Excellence (ASE) Certified ◆ Extensive experience in the repair and maintenance of auto and truck, gas and diesel engines and transmissions ◆ Computer diagnostic testing experience ◆ Repaired and maintained light and medium duty trucks, autos and tractors ◆ Highly motivated, self-starter, with a strong work ethic ◆ Expertise in communicating solutions to customers ◆ Customer service and quality focused ◆ Focused on maintaining safety for staff and customers ◆ Utilized Windows 7 and MS Office, including Word and Excel for correspondence writing, spreadsheets and status reports

RELEVANT EXPERIENCE:

Jacob's Auto Repair, Phillipsburg, IL

2001-2013

Assistant Manager

- Assisted owner in the management of all aspects of the new and used automobile and light duty truck repair business ensuring the highest standards of customer service.
- Trained and supervised two employees resulting in a higher rate of retention and teamwork.
- Utilized a system for ordering and maintaining parts inventory minimizing costs and maximizing availability.

Watson's Chevrolet, Charleston, IL

1998-2001

Diagnostic Technician

- Directed the work of two mechanics. Set work priorities on a daily basis and managed unscheduled business.
- Completed vehicle service requirements by diagnosing and repairing vehicles; including changing filters, tires, belts and hoses and inspecting heating/air conditioning, steering/suspension, brakes, check engine lights, anti-lock brakes, and air bags.
- Maintained a safe and clean environment following standards and procedures and state and federal regulations.

EDUCATION AND CERTIFICATIONS:

Automotive Service Excellence Certifications

Completed

- Auto Maintenance and Light Repair
- Auto Service Consultant

Perry High School, Addison, IL

Graduate