

These procedures must be pre-certified by calling Northern Illinois Health Plan at 1-800-723-0202 (option 3)

- 24-hr. prescheduled admissions
- Angiography
- Bronchoscopy
- Cardiac catheterization
- Cardiac rehab
- Colonoscopy
- Endoscopy/EGD/ERCP
- Hysterectomy
- All pain control
- Sleep studies
- CT scans
- MRI
- Outpatient surgery
- Physical therapy sessions
- Procedures where medical necessity may come into question

Services received without proper precertification may not be covered by the Assisted Care Program.

These services are not covered through the Assisted Care Program

- Carpal tunnel surgery
- Chiropractic services
- Cosmetic surgery
- Dental care, except emergency extractions
- Eye examinations (routine)
- Hearing examinations
- Infertility treatment
- Intracranial doppler
- Joint replacement
- Mammograms/Pap smears
- Maternity
- Medications (including birth control)
- Pediatrics
- Pelvic health and rehabilitation services
- PET scans
- Routine/Preventative/Screening Services
- Tubal ligation/Vasectomy
- The Center for Wound Healing at FHN

Any service or treatment not deemed as medically necessary under Title XVII of the Federal Social Security Act will also be considered an excluded service.

There may be other sources of financial assistance for some of these services.

FHN's service area includes the following towns:

Apple River, Baileyville, Cedarville, Chadwick, Dakota, Davis, Lake Summerset, Durand, Elroy, Elizabeth, Forreston, Freeport, German Valley, Hanover, Kent, Lanark, Lake Carroll, Leaf River, Lena, McConnell, Milledgeville, Mt. Carroll, Mt. Morris, Nora, Orangeville, Pearl City, Pecatonica, Polo, Ridott, Rock City, Savanna, Scales Mound, Scioto Mills, Seward, Shannon, Stockton, Warren, and Winslow.

Patients residing in Thomson will be reviewed on a case by case basis. Patients residing in Galena and East Dubuque will be covered for any FHN Family Counseling mental health services. All non-mental health services should be referred to another provider.

For more information about the FHN Assisted Care Program, call the FHN Central Business Office at 1-815-599-7997 or toll free at 1-866-417-0541.

If you are uninsured, please ask about FHN's Uninsured Discount Program.



FHN ASSISTED CARE PROGRAM



Financial assistance for healthcare





Do you need help paying for medical care received at FHN?

If you do, we'd like to help. Our mission includes providing necessary healthcare to the people in the FHN service area who may be experiencing hardship (our service area is defined on the back of this brochure). To fulfill this commitment, the FHN Assisted Care Program provides financial assistance to those who meet geographic, income and financial requirements (based on family size), as well as a six month residency requirement.

What is FHN Assisted Care?

It is a financial assistance program that can help those who qualify reduce their FHN medical bills.

How do I apply?

You may apply for FHN Assisted Care at any FHN location. To be considered for the program, you must complete an application. Including:

- Number of household members
- Income and assets (such as savings and real estate).

Your responsibility

- Depending on your eligibility level, you will be required to make a copayment for each service and in some cases, a percentage of the charges. Your co-payment(s) will be required at the time of service.
- In order to receive care from a specialist, you must receive an approved referral. If you do not have a referral, you must pay for the visit.
- Some procedures must be pre-certified in order to qualify. See the list in this brochure. Pre-certification must be completed by you or your provider by contacting Northern Illinois Health Plan at 1-800-723-0202 (option 3).
- If you are approved for FHN Assisted Care and need to continue utilizing the program, you will be required to reapply every six months.



Which services are covered?

- Physician office visits
- Tests
- Urgent or emergency care
- Medically necessary hospital services



Where is care provided?

If you live in Freeport, Cedarville, Pearl City or Scioto Mills zip codes and do not have Medicare or any other insurance, you must receive primary healthcare through the FHN Community Healthcare Center, located at 10 West Linden St., Freeport, IL. To make an appointment, please call 1-815-599-8414.

If you live in a surrounding community other than those mentioned above, you must receive primary healthcare services at the closest FHN Family Healthcare Center or at the FHN Community Healthcare Center in Freeport. There is a list of all FHN Family Healthcare Centers at www.fhn.org or you may call toll-free 1-866-417-0541 for help finding the clinic nearest you.