

# Hawaii Sprint Relay Store Wireless Order Form



<b>Customer's Name:</b>	First Name	Middle Initial	Last Name

**New Activation?** OR  **Upgrade?** Phone Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Select one Phone and Color You Wish to Order**  
(Cost of the phone only will be paid by Relay Hawaii)

### Apple iPhone 7

Available in one model - 32GB

32GB

### Apple iPhone 7

Available in four colors - Choose one

Black

Silver

Gold

Rose Gold

### Apple iPhone 6s

Available in two models - Choose one

32GB

128GB

### Apple iPhone 6s, Apple iPhone 6s Plus or Apple iPhone SE

Available in four colors - Choose one

Space Gray

Silver

Gold

Rose Gold

### Apple iPhone 6s Plus

Available in one model - 32GB

32GB

### Apple iPhone SE

Available in two models - Choose one

16GB

64GB

Devices shown require a new-line activation (or eligible upgrade) on a qualifying plan with data and two-year agreement.

**Offer available only through the Relay Hawaii Equipment Program**

Not available at Sprint retail stores, TeleSales, or online at sprint.com

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## Monthly Service Plan

**Sprint Relay Data Only Plan - \$54.99/month** (\$44.99 plus \$10 required Premium Data add-on).  
Discounts do not apply to this plan.

Select	Monthly Price**	Anytime Minutes	Smartphone Data	Data Cost	Total Monthly Price
	\$54.99	0	Unlimited	\$0	\$54.99

### **Plan Includes:**

- ✓ Unlimited email (while on the Sprint network)
- ✓ Unlimited internet access (while on the Sprint network)
- ✓ Unlimited Instant Messaging (while on the Sprint network)
- ✓ Unlimited domestic SMS text and Picture Messaging (while on the Sprint network)
  - Video text messages are not included
- ✓ Incoming calls are blocked on all devices. The block is not removable.
  - **NOTE: 9-1-1 will not be blocked**
- ✓ Outgoing voice calls will be billed \$0.20/min for local voice calls or \$0.40/min for long distance voice calls.

### **Choose Device Protection**

*Choosing equipment protection is highly recommended. A nonrefundable deductible applies for approved claims for loss, theft, physical or liquid claims.*

→ **Total Equipment Protection Plus:** Your initials here: \_\_\_\_ Accept, \$13/month  
*Protects against loss, theft, liquid or physical damage. Also, covers mechanical or electrical failures due to defect or normal wear and tear, and in-store repairs. Plus, automatic backup of photos and videos, built-in antivirus security and one-click access to a Tech Expert for premium support.*

→ **No, thank you:** Your initials here: \_\_\_\_ Decline  
*I understand I am liable to pay full retail price for a replacement phone if damage, loss, or theft occurs.*

### **AppleCare+ may be selected in place of Total Equipment Protection Plus (Apple iPhone only)**

→ **AppleCare+:** Your initials here: \_\_\_\_ Accept, \$129 one-time charge  
Every iPhone comes with one year of hardware repair coverage through its limited warranty and up to 90 days of complimentary support. AppleCare+ for iPhones extends your coverage to two years from the original purchase date of your iPhone (1) and adds up to two incidents of accidental damage coverage, each subject to a \$99 service fee, plus applicable tax. (2) AppleCare+ for iPhone must be purchased together with new covered equipment. Purchase of the plan is not required to purchase the covered equipment. For complete details, see terms at [www.apple.com/legal/applecare/applecareplusforiphone.html](http://www.apple.com/legal/applecare/applecareplusforiphone.html).

→ **AppleCare+:** Your initials here: \_\_\_\_ Accept, \$99 one-time charge (**iPhone SE only**)  
Every iPhone comes with one year of hardware repair coverage through its limited warranty and up to 90 days of complimentary support. AppleCare+ for iPhones extends your coverage to two years from the original purchase date of your iPhone (1) and adds up to two incidents of accidental damage coverage, each subject to a \$79 service fee, plus applicable tax. (2) AppleCare+ for iPhone must be purchased together with new covered equipment. Purchase of the plan is not required to purchase the covered equipment. For complete details, see terms at [www.apple.com/legal/applecare/applecareplusforiphone.html](http://www.apple.com/legal/applecare/applecareplusforiphone.html).

→ **Upgrading to this device may require the \$10/month Premium Data add-on upon activation.**  
Your initials here: \_\_\_\_

→ **One-time \$30 activation fee will be included on your Sprint invoice.** Your initial here: \_\_\_\_

**Other monthly charges apply\*\***

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**Provide Billing, Credit & Payment Information**

<b>Customer's Legal Name:</b>	First Name	Middle Initial	Last Name
<b>Billing/Shipping Address:</b>	Cannot ship to a P.O. Box		
	City	State	Zip Code
<b>Email Address:</b>			
<b>Home Phone Number:</b>	____ _ -- ____ _ -- ____ _		Required
<b>Date of Birth:</b>	__ __ / __ __ / ____ _		Required for credit check
<b>Social Security Number:</b>	____ _ -- ____ _ -- ____ _		Required for credit check
<b>Driver's License or State ID Number:</b>	_____ State Issued: __ Exp. Date: __ __ / __ __ / ____ _		
<b>Last 4 Digits of Credit Card Number:</b>	____ _	<b>Credit Card Expiration Date:</b>	__ __ / ____ _

→ This indicates that I understand Sprint will perform a credit check. Your initials here: \_\_\_\_

**Deposit:** You may be required to pay a deposit based on the credit check. If all monthly payments to Sprint are received on time and your account is current, the deposit will be credited to your Sprint account after 12 months. By checking below, you authorize us to charge your credit card, if a deposit is required. If you select **None**, and the results of the credit check require you to pay a deposit, you will not receive a device without paying the deposit.

→ I approve a deposit if required: \_\_\_\_ None \_\_\_\_ \$100 \_\_\_\_ \$150 \_\_\_\_ \$250

**Keep Your Account Secure:** Create or provide your existing 6 to 10-digit personal identification number (PIN). You will need it to access account information when you contact Sprint for customer service or technical support.

**Note:** The PIN # cannot be in sequential order such as 1234567890 or 1231231231. You cannot use your social security number, date of birth, or your Sprint wireless phone number.

<b>Create your own 6 to 10 Digit PIN #:</b>	_____
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# Hawaii Sprint Relay Store Wireless Order Form



Please select one security question and fill in your answer.

	Who is your business mentor?		Street you grew up on?
	Who is your favorite author?		First name of childhood best friend?
	First elementary school name?		First pet's name?

<b>Answer:</b>	
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**\*\*Monthly charges exclude taxes, Sprint Surcharges [incl. USF charge of up to 17.9% (varies quarterly), Administrative Charge (up to \$2.50/line/mo.), Regulatory Charge (40¢ Reg./line/mo.) & state/local fees by area (approx. 5-20%)]. Surcharges are not taxes. See [Sprint.com/taxesandfees](http://Sprint.com/taxesandfees).** Although Sprint IP, Fed IP, and Captel can be used for emergency calling, such emergency calling may not function the same as traditional 911/E911 services. By using Sprint IP, Fed IP, and Captel for emergency calling you agree that Sprint is not responsible for any damages resulting from errors, defects, malfunctions, interruptions or failures in accessing or attempting to access emergency services through Sprint IP, Fed IP, and Captel whether caused by the negligence of Sprint or otherwise. Featured devices may also be activated on voice plans. See Sprint Relay Representative for details and plan options. **Activ.Fee:** Up to \$30/line. Credit approval req. **Early Termination Fee (Sprint.com/etf):** After 14 days, up to \$350/line for 2-yr agreement. **Phone Offer:** Offer ends 5/11/17. While supplies last. Taxes and svc charges excluded. No cash back. **Upgrade:** See store rebate form or [sprint.com/upgrades](http://sprint.com/upgrades) for details. **Incoming call block:** Incoming calls are blocked. Outgoing calls will be billed at \$0.20/minute (local voice calls) or \$0.40/minute (long distance voice calls). **Sprint Relay Data Only Plan: Messaging:** Includes sent/received domestic text, picture and video. Int'l msgs: \$0.20/msg (in U.S.); \$0.50/msg. (outside U.S.). SMS voice messages may incur an additional data charge of \$0.03/KB. **Data:** Add'l charges apply for premium content/downloads. GPS reliability varies by environment. Int'l svcs are not included. Includes select e-mail. **Usage Limitations:** Sprint may terminate svc. if off-network roaming usage in a mo. exceeds: (1) 800 min. or a majority of min. or (2) 300MB or a majority of KB. Prohibited network use rules apply. See [sprint.com/termsandconditions](http://sprint.com/termsandconditions). **Total Equipment Protection:** Total Equipment Protection combines the Equipment Replacement Program and the Equipment Svc and Repair Program. Equipment Replacement Program is insurance underwritten by Continental Casualty Company, a CNA company (CNA) and administered by Asurion Protection Svcs, LLC, a licensed agent of CNA (In California, Asurion Protection Svcs Insurance Agency, LLC, CA Lic. #OD63161. In Puerto Rico, Asurion Protection Svcs of Puerto Rico, Inc.). The Equipment Svc and Repair Program is administered by Asurion Warranty Protection Svcs, LLC. or one of its affiliates. Terms and conditions are subject to change. Eligibility varies by device. Lost, stolen or damaged devices: first two repair/exchange transactions are incl. at no add'l. charge. After first two transactions, a \$25 svc. fee applies/transaction w/in a 12-mo. period. **Other Terms:** Offers and coverage not available everywhere or for all phones/network. Other restrictions apply. See [sprintrelaystore.com](http://sprintrelaystore.com) for details. ©2017 Sprint. All rights reserved. Sprint and the logo are trademarks of Sprint. TM and ©2017 Apple Inc. All rights reserved. iPhone, iPod touch and iPad are trademarks of Apple Inc. Other marks are the property of their respective owners.

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To be eligible for equipment through this program, you **must** provide a copy of the appropriate report for your disability. If you are deaf or hard-of-hearing, you must submit a doctor's certificate or an audiologist's report **OR** if you have a communication disorder, you must submit certification by a physician or speech pathologist.

1. Have you enclosed a doctor's certificate or audiologist report?  Yes  No
- OR**
- Have you enclosed a physician's or speech pathologist's certification?  Yes  No
2. I understand that Sprint Relay Hawaii or its agents are not liable for damages caused using the equipment or the possession of this equipment.  Yes  No
3. I understand that I am liable for the loss, neglect, or theft of the equipment.  Yes  No
4. I understand that I must be a resident of Hawaii.  Yes  No

By signing this Sprint Application, I understand that I agree to the terms above and to Sprint's terms and conditions for service ("Terms and Conditions"), which are located at: [sprint.com/termsandconditions](http://sprint.com/termsandconditions). Upon my request, Sprint will provide me with a copy of the Terms and Conditions.



\_\_\_\_\_  
**Applicant's Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
*Parent or Guardian's signature (if applicant is under 18 years of age)  
If applicant is under 18 years of age, signature from a parent or guardian is required*

**Mail the completed order form to:**

**Relay Hawaii Equipment Program  
Attention: Lisa Tom, Relay Program Manager  
420 Waiakamilo Road, Suite 405, Honolulu, HI 96817**

**Or fax to: 1-866-410-4256**

**Email: [relayhawaii@sprint.com](mailto:relayhawaii@sprint.com)**