

W2C Student interview questions

Notes to interviewer: Blue (or grey) type is just headings; ordinary type is instructions to you; bold type is to be read out to the interviewee; Italics can be used as prompts or to indicate answers.

Thank you for agreeing to talk to us about your use of technologies for your studies.

You can be rewarded with £5 print credit on the MMU printing system.

I'm going to ask you a number of questions which should take about 15 minutes. If you prefer not to answer, just say so and we'll skip that question.

Is there anything you wish to ask before we start?

Do you mind if I record the interview? (Explain anonymity, etc.)

About you

This first section asks for some brief details about you. As I've said, this information will be kept confidential and data will be used anonymously.

- 1. Gender** *M F*
- 2. How old are you, please?**
*Actual age or
<18, 18-19, 20-21, 22-24, 25-29, 30-39, 40-49, 50 or over, prefer not to say.*
- 3. What course are you studying on?**
- 4. Is that full time or part time?** *F/T P/T*
- 5. What year are you on?**
Foundation, UG1/Level 4, UG2/Level 5, UG3/Level 6, Masters/Level 7, other

Technology

Now I'm going to ask you about the technologies that you use in your day-to-day life.

- 6. What technologies/devices do you usually carry with you?**
E.g. - mobile phone, laptop, notebook, netbook, MP3 player, tablet PC, e-book reader, game console, desk top PC, other {enter as 'item' in table below}

And which others do you use?

For each one

Talking about {item}, what do you use it for? {Tick box next page}

Do you use {item} in your learning - ie for your University work? {Tick box next page}

Use below as prompts as necessary. Tick all that apply.

	With you		With you/other		With you/other		With you/other		With you/other	
device→										
Use↓	use	in learning	use	in learning	use	in learning	use	in learning	use	in learning
<i>The technology in learning</i>										
In your learning, how often do you use it? Tick one for each item										
<i>10 or more than times a day</i>										
<i>6-9 times a day</i>										
<i>3-5 times a day</i>										
<i>1-2 times a day</i>										
<i>5-6 times a week</i>										
<i>3-4 times a week</i>										
<i>1-2 times a week</i>										
<i>less than 1 a week</i>										
In your learning, where do you use it? Tick all that apply										
<i>home</i>										
<i>work</i>										
<i>university</i>										
<i>train</i>										
<i>bus</i>										
<i>café/pub</i>										
<i>other</i>										
<i>1. Phone calls</i>										
<i>2. Text messaging</i>										
<i>3. Listening to music</i>										
<i>4. E-mail</i>										
<i>5. Using/browsing the internet/web</i>										
<i>6. Accessing the student portal</i>										
<i>7. Accessing WebCT/courseware</i>										
<i>8. Accessing Flickr</i>										
<i>9. Accessing YouTube</i>										
<i>10. Watching films</i>										
<i>11. Watching/listening podcasts</i>										
<i>12. Watching TV (i-player)</i>										
<i>13. Using Social network(s)</i>										
<i>14. Special "Apps" for Smartphone</i>										
<i>15. Reading books</i>										
<i>16. Reading blogs</i>										
<i>17. Taking photographs</i>										
<i>18. Taking video clips</i>										
<i>19. Games</i>										
<i>20. Other use(s) of device</i>										

7. Other (in online version only)

8. For those items not used in learning

a. Is there any reason why you don't use {Item} it in your learning? *Yes/No*

b. Would you use {Item} in your learning if you could or if it was easier than it is now?
Yes / Maybe / Probably Not / No

9. Do you think the university supports your use of technology? *Yes / No / Don't know*

Could they do more? *Yes / No / Don't know*

If so, what? _____

10. Are there any other technologies you would like to use for study? *Yes / No / Don't know*

If so, what? _____

11. Do you have any further comments about your use of technologies.



Computer games

12. Do you use computer games? *Yes / No / Rather not say*

If yes

a. How often do you use them?

*Less than once a month, 1-2 times a month, 3-4 times a month,
1-2 times a week, 3-4 times a week, 5-6 time a week, Every day*

b. Which ones or types and why?

c. Would you like to use computer games in learning? *Yes / No / Don't know*

Learning/study places and spaces

Now I'm going to ask you about the places and spaces you use at MMU.

13. When you're studying/working at MMU do you:-

Please tick one on each row	All the time	Most of the time	Some-times	Never	Wasn't aware
Use your own technology (e.g. laptop, notebook, smart phone)					
Use MMU-provided technology (e.g. desktop PCs, laptops)					
Loan MMU technology (e.g. laptops, recording devices)					

Comments on above - eg Why?

In order to support the different types of study that students need to do whilst on campus (ranging from quiet individual study to louder group study) MMU tries to provide different types of spaces. We'd like to know more about what type of spaces you prefer to use.

14. Which spaces do you use to study/work in at MMU? [Identify space(s) with information on building name/level/area]

15. In the studying you do on campus, what type of space you are more likely to use?

a.

Quieter spaces

Noisier spaces

No preference

Answer the following questions for each type of space (quieter and noisier):

b. What type of studying would you do in *quieter* spaces?

Studying for an exam _____

Writing essays _____

Individual work _____

Group work _____

Other (please specify) _____

c. What type of studying would you do in *noisier* spaces?

Studying for an exam _____

Writing essays _____

Individual work _____

Group work _____

Other (please specify) _____

d. What facilities are important to you? (answer for both types of space)

e.

	Quieter spaces (c)	Noisier spaces (d)
<i>Internet/wifi access</i>		
<i>Access to power points</i>		
<i>Heating!</i>		
<i>Lighting</i>		
<i>Being able to eat & drink</i>		
<i>Other (please specify)</i>		

f. What type of work space is important to you? (answer for both types of space)

g.

	Quieter spaces (e)	Noisier spaces (f)
<i>Small, individual, contained desk space</i>		
<i>Large desk space (to spread my work out)</i>		
<i>Sofas/informal seating</i>		
<i>Upright chairs/more formal seating</i>		
<i>Other (please specify)</i>		

16. Do you have any further comments about work spaces?

The End

That's the end of the survey. Thank you for taking part. [Switch off audio recording]

17. To get the print credit, please can I have your MMU ID? _____

(This information will only be used to apply print credit to you account and will not be used to identify you for the survey)

18. Can we contact you to invite you to take part in a Focus Group? Yes/No

19. Which Campus/Building are we in?

Aytoun All Saints Lib; Art & Design Chatham; Crewe; Didsbury; John Dalton; Gaskell; Geoffrey Manton; Hollings; Sandra Burslem. Other (*please specify*):

=====End