



Replacement Request Form

If your SUBWAY® Card is damaged, lost or stolen:

1. Call 1-877-697-8222 **IMMEDIATELY** to have your account balance frozen.
2. Fully complete the information requested below and mail this form, along with your damaged/unreadable card, and your original receipt to:

IPC/Value Pay Services, LLC
 PO Box 962678
 El Paso, TX 79996
 Attn: SUBWAY® Card Replacement Request

Customer Information

Name: _____

Address: _____

City, State, ZIP _____

Phone Number _____

Email Address _____

SUBWAY® Card Number _____

Only cardholders that have previously registered their card are eligible for replacement of damaged or unreadable cards.

For properly submitted claims, a new SUBWAY® Card will be issued for the amount remaining on the damaged or unreadable card at the time account is frozen. It is recommended that claims be submitted via Certified Mail (U.S. Post).

Doctor's Associates Inc., Independent Purchasing Cooperative, and Value Pay Services, LLC are not responsible for lost, stolen, misdirected, damaged or illegible claims or mail. Allow 2-3 weeks for delivery of replacement SUBWAY® Card.

By signing below, I do hereby certify under penalty of law that the above information is true and correct, and that I am the lawful owner (through purchase or gift) of the enclosed card. Fraudulent claims will be prosecuted to the fullest extent of the law.

Signature

Date