

Real Fairyland Return Form

Dear Earthie Customer,

Thank you for your purchase from Real Fairyland®! We hope that your purchases bring you hours of fabberful fairy fun! We guarantee all of our products, so if you're not completely satisfied with an item, please return it for a quick exchange, refund, or credit of the purchase price, per the Return Policy terms.

If you have any questions about returning your items to Real Fairyland, please send us an email at help@TheRealToothFairies.com or call 1-888-YR-FAIRY.

Please follow these easy instructions to return an item:

1. Complete part 1, 2, or 3 below based on your situation. Write in the reason code for your return (if any) and then write an address for your shipment or refund in the bottom right area of this form (if applicable).
2. Pack this completed form, along with your items, securely in a corrugated shipping box. Cut out the return address label below and affix it to your package.
3. Ship your Earthie package to us via UPS, FedEx, or insured US Mail for your protection. Sorry we can't accept COD packages.

1 I AM RETURNING (Look at the shaded reason code list to the right to show your reason code)

Qty	Product code	Product name	Color	Size	Reason code	Price
Return Total						

2 I AM ORDERING

Qty	Product code	Product name	Color	Size	Price
Order Total					

3 PAYMENTS (Complete only if balance due to Real Fairyland.)

Enclose your payment(s) as indicated below. Do not send cash or checks.

Make money order payable to: Royal Council of the Real Fairyland

- ☐ Visa ☐ Discover/Novus ☐ Money order
☐ MasterCard ☐ American Express ☐ Gift certificate

Phone ()

Required if paying by check

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Card account number

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Expiration date

Print name

Signature of authorized buyer

Reason For Your Return

SERVICE

- S1 Incorrect item shipped
S2 Delivered too late
S3 Item missing
S4 Part of item missing
S5 Damaged by carrier
S6 Poorly packaged/contents damaged

QUALITY

- Q1 Manufacturing defect
Q2 Too expensive
Q3 Not as pictured
Q4 Not as described
Q5 Dislike garment fabric
Q6 Dislike color
Q7 Color faded or bled
Q8 Quality expectation not met

FIT/SIZING

- F1 Too small
F2 Too large

OTHER REASONS

- R1 Changed my mind
R2 Was a duplicate gift
R3 Too old for child
R4 Too young for child
R5 Ordered by mistake
R6 Related to return of other item
R7 Other _____

Return total	
Order total	
Subtotal	
Shipping & processing 5% of subtotal (For U.S. and its possessions, call for international and rush rates.)	
Sales tax (Required for delivery in NC)	
Balance U.S. currency only If balance is due to customer	



Earthie Returns

Royal Council of the Real Fairyland, LLC
1319 - CC Military Cutoff Road #101
Wilmington, NC 28405

Address for refund or replacement shipment

Name

Address

City

State, Zip

Daytime phone

Return check

If your order was paid for by check, money order, or gift certificate, or was a gift, a refund check will be generated and sent to the address you indicate above.

Credit card credit

If your order was a credit card purchase, a credit will be sent to your credit card company. Please allow up to 2 billing cycles for the credit to appear on your statement.