FAMILY & WELCOME PACKET

Windows of Opportunity, Inc & The Offices of Dr. Chip Stone

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Whether you have or have not visited with a psychiatrist before, I want this experience to feel different and so much better than what you may have expected. I hope it feels more relaxed, comfortable, and personal. In this office, you should soon find yourself laughing, smiling, and learning more about yourself and your strengths. And, outside it, you will be in a better place to apply new reflections, perspectives and other more useful ideas to your life.

The following pages are intended for patients and, if appropriate, their families. In this Welcome Packet you will find information about me, the office, the staff, and several pages requesting information about the person for whom treatment is sought.

Thank you for taking the time to go through it. It seems to have grown even longer in recent years, but I suspect that as you go through it, you will find that it raises (and even answers) some questions for you. You may even find yourself enjoying it a little. Certain parts of it may not apply to your current situation. If that's the case, it is completely ok to skip right on over them!

Once completed, simply bring the material with you to your first appointment, along with any fees that are required and questions that you may have.

I look forward to meeting you and working with you & together we'll fly through, what may be at this point in your life, your "Window of Opportunity"!

At your first appointment, you may be given Dr. Stone's and our staff members' direct telephone lines as well. Please know that the office management staff, primarily <u>Jonelle</u>, is often utilized to schedule appointments and return phone calls. Our nurse <u>Krista</u> may assist with calling in prescription refills or answering medication related questions. <u>Anthony</u> handles insurance billing and coding questions. Nevertheless, rest assured, you can still reach me directly when questions or problems arise.

Thank you and God Bless You. Rest Assured you are in good hands!

Welcome Packet: Revised May 2013

Windows Of Opportunity, Inc C.F. "Chip" Stone, D.O.

Clinical & Forensic Psychiatry

Welcome to the office of Dr. Chip Stone. We are pleased to offer you many of the latest strategies for improving the quality of your life, whether you are 7 or 97! Frequently, our external stresses can create havoc with the internal processes of our bodies. Our bodies and our minds respond to these external stresses at times appropriately and at times inappropriately. At times our outside world seems wonderful, yet we still feel overwhelmed, unsatisfied, or unfulfilled inside. Often, the framework through which we view the world, and our place in it, gets skewed and we change our thinking and behavior patterns in ways to accommodate. Our expectation of what we should be accomplishing is oftentimes not lived up to by our performance which then makes us feel even worse. The hidden danger is that our beliefs start to make us think that we can't do better, or feel better, or get past a seemingly insurmountable obstacle...the good news is WE CAN!

Unfortunately, our brains and bodies are not always our best friends. Sometimes we react with anxiety, sometimes with depression, sometimes with isolation. We may feel worried, sad, or we may just shut down. The good news is that healthy functioning at levels even greater than experienced before can be obtained. There is no guarantee & the journey may be long, but striking improvement can frequently be anticipated.

I often look at things as a series of small steps. If I move only a foot ahead today, I may not feel like I've moved far. But, if over the course of six weeks, I move one foot ahead everyday (or even learn to take more steps at a time), I have moved a vast distant! It is my hope that, with time, you too will feel a greater sense of accomplishment & empowerment and that in the process you'll be stronger, more equipped, and more alive...

My Background:

I grew up in Washington State. Family members suffered from Depression, Bipolar Disorder, ADHD, and Alzheimer's Disease. My family has dealt with the demons of Alcoholism, Autism, and Cancer. I learned to understand medical, mental and emotional problems from both a personal and professional point of view. I attended medical school at The University of New England in Maine and The University of Osteopathic Medicine and Health Sciences in Iowa. I was in an Internal Medicine Residency (high blood pressure, gastric ulcers, infections, diabetes, asthma, and heart disease) at Creighton University in Nebraska and completed my Psychiatry Residency at the University of Virginia in Charlottesville, Virginia. I then completed a Forensic Psychiatry Fellowship at UCLA before settling in Orange County.

Missed Appointments:

No one can be perfect. No one's memory is flawless. No one can predict emergencies or disasters. Courtesy is however, requested. The right is reserved to charge up to \$300 for each appointment missed. 24 hours notice is appreciated & you will not be billed if you cancel with at least 24 hours notice. If you are running late, you will still have access to a full session if your appointment does not encroach upon another. That is a courtesy to you in case the person scheduled before you is running late...they will not affect your time.

Messages and Emergencies:

You will have my office number and have at least 60 seconds during which you may leave a detailed message. You may also have access to my direct line. If I am unavailable, I will leave directions for you on the office answering machine and may have notified you beforehand. If you have a life-threatening emergency, experience worry that you will hurt or kill yourself, or have a concern that you are going to hurt or kill someone else, please leave a message for me and call 911 immediately. I suggest leaving hospital emergency department, law enforcement, and poison control numbers by your telephone or programming them into your cell phone. You may also want to check with your insurance carrier to see which hospitals you will be covered at in case of an emergency. While I do not work in any hospitals, many dear friends do.

Welcome Packet: Revised May 2013

Office Service Fees:

Fees are to be paid at the time of service unless previous arrangements have been made. Checks, credit cards, or cash are accepted payment options. For private patients who wish to utilize the benefits of a PPO insurance company with whom our office does not have a contract, I am able to provide a receipt & a statement of service which you may submit to your insurance company allowing you to seek reimbursement from it. On some occasions, I may be able to bill an insurance company directly for you. For patients who wish to avoid notifying their insurance company for privacy reasons or because of concerns about increases in premium costs, I am able to work with you and without restriction. Additionally, bypassing insurance companies permits the content of our conversations to remain fully protected & confidential.

You will have access to a voice message pager and/or my direct line. I remain continuously dedicated to ongoing medical learning and thus you have access to the latest medication information and therapy strategies. You will have access to a resource for questions. Programs designed specifically for your individual needs will be available. You will have access to flexible evening hours, weekend availability, and the assurance of being seen quickly. We will work together to develop a treatment plan and strategy to meet your unique and individual needs. This may be unfamiliar to you, but you will likely be able to reach me directly and have a friendly and comforting voice respond quickly.

Initial Evaluation (60-75 minutes, with diagnostic impression, and treatment planning)	\$475.00
Medication Management (15 minutes, primarily evaluating medication efficacy and side effects)	\$125.00
Lunch-sized psychotherapy (25-30 minute support, strategies, w/ or w/o medication management)	\$150.00 (estimate)
Dinner-sized psychotherapy (45-55 minute in depth psychotherapy with support w/ or w/o medication)	\$270.00 (estimate)
Calling in prescriptions between appointments	\$25.00
Letter Writing (estimate)	\$55.00
Report Writing (estimate)	\$95.00
Form Completion (estimate)	\$85.00
Discussions by phone or phone sessions	\$30.00/10min

^{**}Co Payments or payments for services not covered by insurance will be due at the time of appointment.

Confidentiality, Privacy, and Exceptions to the Rule:

Your personal information, things that are discussed between us and even whether you are or are not a patient are almost universally and invariably held in the strictest of confidence. There are rare exceptions to this rule. I will work closely with you to find a comfortable solution if any of these come up. The following are exceptions to confidentiality:

- Office staff who handle scheduling appointments, paperwork, or speaking with you on the telephone.
- ✓ Nursing or Facility staff that assists in caring for elderly or dependent persons (e.g. at an assisted living center).
- ✓ Insurance companies when patients agree to or submit claims for services or claims for reimbursement.
- Any need to contact authorities when, in reasonable professional judgment, a patient poses a danger to himself or herself either by neglect or by an active plan to commit suicide or engage in physical harm (this does not include high risk behaviors like mountain biking or even the recreational use of drugs...those things are still confidential). Interventions for people in the midst of a life-threatening crisis often include hospitalization on a locked unit equipped to minimize a patient's danger of harming or killing himself or herself.
- Also, if a patient poses an immediate threat or danger to another person as a result of a mental disorder, the psychiatrist has a duty to take reasonable steps to protect the target. That may include hospitalization of a patient, contacting police authorities, or contacting the person targeted.
- If there is reasonable cause to believe that a minor or an elderly person is being abused or neglected by a patient, the professional has a duty to take reasonable steps to protect as well. The same holds true if the patient is the victim of abuse and is not mentally capable of properly protecting him or herself.
- In legal proceedings where a patient's mental state is at issue, his or her records often become open to the courtroom and ultimately may become a matter of public record.

Please sign below to indicate that you have read, understand, and agree with the issues addressed in these first 2 pages. If the patient is a juvenile, a dependent elderly person, or on a conservatorship, please also have a responsible adult sign.

(Patient Name)	 (signature)
(Responsible Adult)	(signature)

^{**}The fees for Home Visits vary and typically are \$50.00 higher than those listed above.

^{**}Retainer/Advance agreements are available and will typically save approximately 10% of your costs.

^{**5%} of all fees may be donated to a charitable or religious organization of your choice.

^{**}Patients are responsible to pay for services not typically covered by insurance at the time of scheduled appointment.

Patient Background Information:

Name:	DOB:_		SS#	
Mailing Address:				
Contact Number where a message	can be safely left:			
Additional Contact Number:				
Email Address:communicate with Dr. Stone's office about sensitiv	I am aw re matters. □Ok for "non-sens	are that o	email is not entirely confidential, but I acc tters only	cept the risks to to correspond.
Emergency Contact Person:				
Marriage and Children Status:				
Occupation/Employer:				
Is your work/home life stable, cha-	otic, in flux?			
How did you learn of the office?				
Who referred you to the clinic?				
Who is your Primary Care Doctor	?			
Medical Conditions:				
Results of most recent physical ex Results of any studies done of the Results of any important or recent	brain or other organs			
If you are comfortable with the s recent reports generated by you	C		-	•
Current Medications & Vitamins:				
Family History of Medical or Psyc	chiatric Problems:			
Previous medications or treatment	s by a psychiatrist: _			
I receive talk therapy from		not ha	ve a therapist. Talk Therap	y not needed
Pharmacy Used and Telephone Nu	ımber:			
Any drug allergies or side effects:				
Any alcohol or drug problems of c	concern to yourself or	r other	°S	
Childhood Developmental Probler	·			
Person Responsible for Medical Decisions if r				

Insurance Information Form:

If you would like our office to bill your insurance company directly, we indeed may be able to do that. Provided that you have Anthem Blue Cross, another Blue Cross Carrier, Cigna, Aetna, CHIPA, MHN, or a PPO Plan that participates in Multi-Plan Expedited Agreements [which you may check by contacting your insurance company or by calling Multi-Plan at 866-568-2928] our office may be able to bill directly for you and your out-of-pocket responsibilities would be then limited to things such as co-pays, co-insurance, deductibles, and payment for services not covered by insurance.

While in the past, I had worried that insurance companies would interfere with treatment and confidentiality, I can say that Aetna and Cigna appear to be quite easy to work with and conscientious of privacy. Blue Cross carriers, including Anthem, occasionally ask for authorizations, but the level of detail or personal history required is quite low. CHIPA is a bit more intrusive and patients with that insurance have found their records requested as a means of confirming medical necessity and as a measure of the quality of care they are receiving. Thus, given that one of the things that I value most in the relationship between doctor and patient is the your privacy, I will bend over backwards to protect your private and confidential information.

It should be noted that insurance companies, in order to process claims, do require things such as diagnoses and periodically have limits on the number of office visits that are permissible. And, an insurance company, when processing a claim at a pharmacy, will know the names of the medication that a person is prescribed. However, it is rare when this information is used to a patients detriment. Again, I would simply not permit any information to be shared that I believed could in anyway bring harm or retribution to you. And, that includes not simply information to insurance companies, but also to employers, courts, and even family members. In this office you, and your information, will always be handled with the utmost of privacy, protection, and confidentiality.

If you would like our office to therefore bill your insurance company directly, please complete the following information and submit it, ideally prior to your appointment date. If you do not have your insurance coverage confirmed at the time of your appointment, payment from you will be expected. [Reimbursement to you can always be completed at a later date.]

Insurance Co & Pr	ovider Line #	Group #	Policy #	Primary Insured Person & DOB
Patient Name	Patient DOB:	Address		Phone Number
•				insurance company for services he procedure in place:
	 Signature			Date

The Goals I have for Treatment and/or Therapy:

These a	are the things that I would most like to work on accomplishing:
1.	
2.	
These a	are the things that I think might be preventing me from accomplishing these things:
8.	
Mv leve	el of commitment (on a 0 to 10 scale) to accomplishing these tasks is:
By not a	accomplishing these things, my life is being affected in these negative ways:
1.	
_	
Once I a	accomplish these things, I see my life getting better in these ways:
1.	
2.	
_	
When I	think about having "therapy" with someone that I trust and with someone I know will keep
the thin	ngs I talk about private, I think I would prefer to do it: (select up to 3)
walk	king the beachtalking by phonein a larger medical office
□layir	ng on a couch in a dimly lit room in a small office
sittii	ng in a chair in a bright room chatting by email

Patient's History

Please Fill in Briefly with Relevant Information about yourself or the patient for each of these categories. If there is important information that would be helpful for Dr. Stone to have, but is not specifically requested, please feel free to address that information on the back page.

1. Description of the major features of your concern (symptoms, problems, what are the major issues, etc):
2. What (if anything) has happened in your life that has triggered or added to these symptoms?
3. How have these concerning problems affected your life (e.g. marriage, work, parenting, relationships with friends, ability to have fun, sex life, sleep, appetite, weight changes, normal routine)

4. Who Roommates	is in your s, Co-worke		social s	support	system?	(E.g.	Friends,	Family,
5. What developmenthink that a	_	You can li	ist what	t you rer	nember as	good,	as bad?	-
6. <u>Quest</u>	ions I have	for Dr. Sto	<u>ne</u> :					
Thank you you to you step. I lool the fullest.	r first appo	ointment. o doing wh	You ha at I can	ive begu in assist	n the jour	ney by begini	taking t ning to liv	his first e life to
					CE	"Chin"	'Stone D	0

CONFIDENTIALITY FORM

Patient Information and Request for Information Sharing with other Parties

Dr. Stone believes that confidentiality and trust are important in relationships he has with his patients. He is able to hold in confidence details of your visit, including diagnoses, treatment recommendations, and followup appointment plans. As you may be aware, information that creates an emergency (such as risk of harm or death to you or someone else) cannot always be held in the strictest of confidence, but Dr. Stone will work with you if these matters come up to provide you with the safest reasonable alternative.

Dr. Stone is happy to provide information to family members, other mental health professionals, and other physicians (such as a family doctor) if you request that such information be shared. However, it must be specifically requested or the delicate material will not be shared. Do not assume information will be shared. Assume it will not be shared, unless specifically requested.

including his impressions, diagnoses, and recommended treatment plan to family mealth professionals, or other physicians, please indicate that below. Your information without your expressed written request and signed consent.	nembers, other mental
1 I would <u>not</u> like to have my information disclosed to any other third part limited to) members of my family, employers, other physicians, insurance compersons involved in my care. I understand that this request will be honored change my mind at any time and a new request will be honored beginning at that	panies and any other immediately. I can
2 I would like Dr. Stone to provide <u>only</u> the following individuals, comp medical offices with basic details regarding his impressions, diagnost recommendations: (please indicate names, relationship, phone numbers, and add	ses, and treatment
<u>a)</u>	
b)	
c)	
d)	
3. If I requested that information be disclosed, I would prefer that it be discloform [written verbal either]. If there is anyone on my list that I w their information in a different format, I have indicated who they are and the formation below:	ould prefer receives
4. I understand that what I have decided today is binding immediately, but may at my request. I know that for patients in a care facility, communication with no often necessary. I also understand that in situations that pose a high risk of dan or to someone else, Dr. Stone's professional judgment and duty may require agreement. However, I understand that Dr. Stone believes that communication and that he will take reasonable steps to discuss with me any changes to this believes would be in my best interest.	ursing or care staff is ager, either to myself that we modify this with me is important
(signed) (printed)	(date)

<u>CONFIDENTIAL HISTORY:</u>

This information will be held strictly confidential and your honest and true responses will be what will help you the best.

Please check the boxes that accurately or closely represent true feelings, thoughts, or behaviors:

Problems with reading things or understanding writing Problems Doing Math or Managing \$\$ Repetitive Behaviors Preoccupied with Odd things Inattentiveness Easily Distracted Missing important parts of conversations Not following through on tasks & things left undone Missing important parts of instructions Problems organizing life, chores, and/or activities Losing things or misplacing things too frequently Excessively forgetful Talks too much Hyperactive Behaviors Impulsive outbursts Interrupts other people a lot Can't sit still
Angry outbursts Getting into fights/arguments stealing things Lying Running away Skipping school Disrespects people in authority Nervousness when separated from others Excessive fears of losing attachments Trouble sleeping w/o an adult or stuffed animal present
Refusing to go to school/work
More out of control More "loose" More aggressive Less interested More fearful Using drugs to escape problems Missing work because of problem Hearing things or voices Flashbacks to traumatic event or past drug state Seeing things People are trying to get me
Fear that people are reading or influencing my thoughts or actions Being followed or poisoned unstable moods high sense of self-worth low level of self-worth spouse/SO is unfaithful I'm a lot sicker than people know feel sad a lot feel empty inside lost interest in things
angry appetite changed sleeping too much I can't sleep No energy guilty feelings I'm ashamed of things I've done I'm very edgy I can't get off the couch I'm worthless Indecisiveness I'm going to kill myself I've thought about it I've cut or burned myself
My mood is unstable quite a lot _Other people think I'm strange or weird _I'm more cranky I'm a risk-taker _I get a kick doing fun things that use a lot of adrenaline _I talk too much I go out too often to dinner or dancing _Sex has gotten me into trouble _I spend too much \$\$ I don't think things through a lot of times _I'm always moving & working on a project or two
I worry a lot about my physical health People would like me even better if they understood me People admire me because of my knowledge and abilities I'm a follower I'm a leader I get nervous and scared in a hurry without any reason, trigger or warning I'm going crazy
I don't leave the house much
I have a lot of pain I have stomach problems I don't like my figure I pull/pick skin/hair Something bad recently happened in my life I don't like being alone I keep too much stuff I can be stubborn when it comes to rules I've done great things no one seems to appreciate I prefer being alone I like being center of attention I over-estimate how much people care
Chest Pain

Patient/Physician Treatment Contract/Agreement:

An agreement to enter into a treatment relationship brings with it unique responsibilities for doctors and patients alike. It is imperative that neither physician nor patient feel pressured or coerced into a particular treatment and it is similarly vital that both play an active and involved role in the decision making that takes place in selecting a treatment approach. This legally-binding agreement represents the expectations that patients (and/or patients' representatives) have when entering into a treatment relationship with Dr. Charles "Chip" Stone. Many of these expectations include and are formed on the basis of mutually active participation in treatment decisions, communication, and cooperation in the care of the patient. This requires an open, trusting, and safe environment.

As a clinical and forensic psychiatrist, I provide diagnostic evaluations, individual and family psychotherapy, psychological testing, consultation, and liaison with other professionals. I may discuss with you the potential benefits of adding another specialist in another area of medicine. I make recommendations to use medications when appropriate. At times, discussions during the course of therapy may be inaccurately interpreted to be a recommendation and thus, patients are encouraged to confirm their understanding of material discussed during therapy as well as clarify the treatment and therapeutic recommendations. For example, a discussion about a potential divorce, dropping out of school, or changing jobs should not be interpreted as a recommendation without clarification. Patients are encouraged to ask questions as well about any "homework" assignments.

My background and training after medical school includes one-year training in an Internal Medicine Residency and completion of both a General Psychiatry Residency as well as a Forensic Psychiatry Fellowship. I am licensed to practice medicine and surgery in the State of California, but limit my practice to psychiatry. I will, on occasion, refill non-psychiatric medications for patients that I know well or even prescribe medications such as antibiotics when clinically appropriate. I maintain an ongoing attitude of learning and am consistently involved in continuing medical education, staying abreast of new treatment strategies, and pursuing board certification in both General Psychiatry and Forensic Psychiatry.

Patients are encouraged to keep in mind that in the professional relationship established with Dr. Stone, recommendations for the use of therapy may or may not be made. Similarly, the recommendation for medication may or may not be made. Each patient is encouraged to discuss the rationale and the reasons for recommendations and similarly openly communicate thoughts and express their own creative ideas in the process.

Specifically, regarding medication treatments, each and every treatment carries with it risks, potential benefits, limitations, and alternatives. Dr. Stone will inform the patient about these respective issues with enough detail to permit a reasonable and responsible consent to be given. The patient's use of medication, strategies entertained during a therapeutic process, and integrating insight and other recommendations provided during the course of treatment with Dr. Stone are each fully voluntary; however, Dr. Stone will make recommendations when his professional opinion is that the patient's life will benefit from adherence. Consequently, not following recommendations may have deleterious, negative, and in the rarest, but worst situation, fatal, outcomes. Patients are expected to discuss their perspectives, concerns, understanding, confusion, disagreements, previous experiences, and alternatives with Dr. Stone. Remember the goal of both patient and physician alike is to reach for the maximum potential of feeling and functioning within the patient and within the sphere of his or her life.

It is important for patients to feel informed about the treatment process at every level, which includes therapy recommendations, diagnostic issues, education, medication issues, treatment goals and expectations, as well as prognosis. Part of this process includes discussing alternative approaches, the associated risks/benefits of treatment (or alternative treatments), an understanding that a desired treatment outcome is not guaranteed, and having an opportunity to ask questions. Realistic goals, expectations, and outcomes will be discussed.

Initial This Line to Represent Understanding & Acceptance of this Page: ______

Doctor/Patient Contact

In this treatment relationship, Dr. Stone will maximize your ability to make contact with him or his office staff via direct telephone contact, face-to-face contact in the office, email, video-conferencing, or by other agreed upon means. This contact will permit the patient to discuss progress and seek objective feedback, discuss potential side effects of medications, discuss important issues that evolve or occur in the interim between appointments, schedule follow-up office appointments, request medication refills, ask questions about an issue discussed during a previous therapy session, or any number of other issues that may arise. Our office staff members are frequently available to answer telephone calls directly and at all times there will be an answering machine or answering service that will take confidential messages and deliver them securely 24 hours a day. There may be occasions when neither Dr. Stone nor any members of the office staff are available for extended periods of time (e.g. training, conferences, vacations). In these cases, there will be another physician who will be professionally available, either directly or via his or her office staff. Dr. Stone does not provide emergency or hospital services, but has professional colleagues who do inpatient work. Dr. Stone recommends that patients keep 911, poison control numbers, and hospital numbers handy in the event of a crisis.

Confidentiality and Informed Consent

As described elsewhere, it can be anticipated that material discussed during the course of therapy is highly protected and confidential. The patient must feel free to convey feelings, express emotion, discuss concerns, and explain drives or urges without fear of reprisal. Thus, for example, even expressing urges to harm another person, is fully confidential, provided that it is not foreseeable that the urge is going to lead to an actual assault or harm. Similarly, even the discussion of illegal activity is protected and confidential, in a way similar to discussions with attorneys, provided that the activity is not going to lead to foreseeable harm to another person or has not harmed a person who is believed to be unable to protect himself or herself (e.g. a child or elderly person). Many of these issues may, however, become part of a discussion in therapy. Other limitations for confidentiality include:

- 1) When the patient or legal decision-maker requests exchange or release of information.
- 2) When a judge issues a specific order or in a lawsuit where mental condition is at issue;
- 3) Mandated reporting of suspected abuse of a child or elderly person.
- 4) When there is a reported or perceived threat to harm self or others; potential harm to others also requires by law that steps be taken to protect the potential victim, which may involve placing a patient in the hospital until the crisis, urge or risk has passed. In some circumstances, it may require notifying the targeted victim and/or the police.
- 5) For those who utilize third party reimbursement, information is often required and has been implicitly or explicitly agreed to already when the insurance policy was purchased.

It is my professional belief that children, particularly those over the age of 12, are entitled to confidentiality regarding the specific content of their therapy and treatment encounters. This represents an important component in the development of trust and a therapeutic alliance. Clearly, it is also important, however, for parents to receive general information on how treatment of their children is proceeding. If substantial concerns arise about a family member, I recommend that the concern(s) be addressed and resolved in the context of a family therapy session. If a parent (or family member) calls to provide me with information about the patient, please be aware that in the next therapy session, I will acknowledge that I received the phone call so that the patient is aware of the call. The exceptions to confidentiality previously described apply to children and adolescents as well.

Treatment & Financial Issues

Given the complexity of the human dimension, psychological, emotional, and psychiatric treatment involves the use of more than a single approach. There may be different interventions utilized at various points in time, each geared toward meeting the need of the patient. Services provided may include medication management, individual psychotherapy, family involved psychotherapy, medication refills, social skills training, academic-focused behavioral interventions, and other services.

The physician and the patient each have roles and responsibilities as discussed throughout this agreement. Additionally, it is anticipated that patients will commit to such things as:

- 1) making and keeping appointments routinely
- 2) remaining open and honest about feelings, behaviors, drawbacks, risks, and potential harm
- 3) changes in social, family, or occupational status
- 4) paying for services promptly and as agreed
- 5) Parents who bring children for treatment agree to bear financial responsibility for services provided to the child(ren).
- 6) Using medications appropriately and notifying me promptly of any reasoning for not using the medication as prescribed. There are certainly times when not using medications as prescribed is appropriate (e.g. when side effects are substantial).
- 7) actively participating in treatment

Special Fees

Please refer to the Fee Schedule of a listing of many of the professional fees. Payments are to be made at the time of each session, unless special arrangements have been made in advance. In the event of financial trouble, patients may be able to have fees or co-pays deferred; however, this requires promptly notifying Dr. Stone or a member of the office staff of the need. There may be additional fees associated with returned checks, copying and mailing clinical records if requested, attending sessions or meetings of clinical importance outside the office, or participation in legal matters. Coordination of care, either by phone or letter, with psychologists, primary care physicians, or places to which I refer will not typically incur costs and I do not charge for writing routine letters to pediatricians. Further, while I do not charge for routine phone calls, I do bill at my professional rate for extended phone calls, particularly when therapy is provided. As listed above, our office may charge a \$25 fee for calling in prescriptions, although such charges are rare and typically extended as a courtesy to you. Notification of all pending fee changes will be made well in advance of any fee changes.

Medication Informed Consent

In those situations where medication is recommended, Dr. Stone will discuss the expected usefulness, the potential risks, and the potential alternatives. The patient is advised that psychiatric medications can be exceptionally helpful, but carry risks. While the risks are typically low and, in those cases where medication is recommended, it is expected that the benefits will significantly outweigh the risks. Nevertheless, risks such as diabetes, fainting, cholesterol problems, strokes, stiffness, seizures, rashes, drug interactions, infections, bleeding, liver problems, cardiac problems, kidney problems, metabolic disturbances, pancreatitis, and even mechanical obstruction leading to death can occur. The patient is expected to ask questions, seek clarification, understand the expected benefits, provide feedback, appreciate that change takes time, and actively participate in the decision-making. The patient understands that treatment is voluntary. The patient filling a prescription and/or using a medication confirms that he or she understands the information about the medication sufficiently to make a voluntary and informed decision to use the medication, knows there are alternatives, and accepts the risks.

Suicide (and Violence) Risks

Suicide is not a risk of every patient who seeks treatment from a psychiatrist. However, in certain conditions, such as bipolar disorder, personality disorders, depression, and schizophrenia a patient's risk of self-harm or suicide may increase. However, contributing to the risk are such things as past suicide attempts, social structure or support, family history of suicide, substance abuse, demographics, occupational status, marital status, financial issues, religious beliefs, hope for the future, and one's reasonable expectations for growth or improvement. Dr. Stone will assess suicide risk on an ongoing basis. Patients are expected to discuss with Dr. Stone when they perceive their risk of self-harm or suicide increasing. Patients will not conceal their plans or intentions to engage in self-harm or suicide. Patient acknowledges responsibility to notify Dr. Stone of any suicidal thoughts or urges. This is the only way that Dr. Stone can properly assess, address, treat, or care for the patient in such a situation. If Dr. Stone is not aware of a patient's thoughts or urges to commit suicide, he will not be in a position to fully treat or care for the patient. Thus, patient accepts responsibility to notify and recognizes that even the finest suicide risk assessment will be inaccurate if the patient knowingly and willfully withholds information from the physician.

Disputes, Disagreements, and Arbitration

This section of the Patient/Physician Treatment Contract/Agreement (as well as the section[s] pertaining to confidentiality) continues in force and executable and does not expire when and if the treatment relationship ends or terminates. This section does not have an end date. During the course of any relationship, conflicts, arguments, unintended outcomes, adverse effects, and controversy may arise. At the outset of this relationship, it is agreed to that civil legal actions will not be taken against the patient by the doctor nor will legal action be taken by the patient against the doctor, staff, or office. Neither patient nor physician will work with law enforcement, insurance company, licensing boards, district attorneys, employers, or any other entity against the other in criminal or civil matters, except in cases where direct threat or harm is generated by one against the other (e.g. intentional battery, vandalism, breaking & entering, or harassment). For all billing issues, disputed claims, disagreements of approach, questions of negligence, practice concerns, failures to pay, and other civil actions, arbitration will be entered into and payment to the arbitrator will be the responsibility of the party that does not materially prevail or will be divided proportionally as determined by said arbitrator.

Termination of the Agreement and Treatment Relationship

With the exception of the previous section or the material related to confidentiality, this agreement may be terminated by either the physician or the patient. The patient may terminate the agreement (with any exceptions of any items explicitly listed in the previous sections) at any time voluntarily. The physician may terminate if the patient fails to fulfill the agreed to stipulations (e.g. failure to pay in a timely manner despite reasonable efforts made to collect, failure to use medication as prescribed or agreed to, failure to make and keep appointments in a consistent manner, repeatedly placing himself or herself in danger). Additionally, if the physician believes that he is unable to provide safe and/or effective care for the patient because of such things as associated medical problems, intensity of services required, resolution of the problem for which treatment was initially sought, moving to another city, or reaching an age that would better be served by another specialist, the physician may terminate this agreement and will provide appropriate referrals to other, potentially suitable, providers.

Ini	tial This Line to Repres	sent Understanding & Acceptan	ce of this Page:
I confirm I have read, agree Treatment Contract. I unde that this is not a contract of or duress. I agree with good	erstand that both pl f adhesion. I have r	hysician & patient have barights, alternatives, and am	rgaining power and under no coercion
(Patient Signature)	(Date)	(Dr. Stone Signature)	(Date)

Windows Of Opportunity, Inc, Charles F. Stone, D.O. Laguna Hills, Santa Ana, South Lake Tahoe, & Gardena, California Contact: 23046 Carlota, Suite 600, Laguna Hills, CA 92653 Phone: 949-939-6302 or 888-742-7014

How We Collect Information About You: Windows of Opportunity, Inc & Charles F. Stone, D.O. and its employees and volunteers collect data through a variety of means including but not necessarily limited to letters, phone calls, emails, voice mails, and from the submission of applications that is either required by law, or necessary to process applications or other requests for assistance through our organization.

What We Do Not Do With Your Information: Information about your financial situation and medical conditions and care that you provide to us in writing, via email, on the phone (including information left on voice mails), contained in or attached to applications, or directly or indirectly given to us, is held in strictest confidence. We do not give out, exchange, barter, rent, sell, lend, or disseminate any information about applicants or clients who apply for or actually receive our services that is considered patient confidential, is restricted by law, or has been specifically restricted by a patient/client in a signed HIPAA consent form.

How We Do Use Your Information: Information is only used as is reasonably necessary to process your application or to provide you with health or counseling services which may require communication between the office, but still protected as private and health care providers, medical product or service providers, pharmacies, insurance companies, and other providers necessary to: verify your medical information is accurate; determine the type of medical supplies or any health care services you need including, but not limited to; or to obtain or purchase any type of medical supplies, devices, medications, insurance, If you apply or attempt to apply to receive assistance through us and provide information with the intent or purpose of fraud or that results in either an actual crime of fraud for any reason including willful or un-willful acts of negligence whether intended or not, or in any way demonstrates or indicates attempted fraud, your non-medical information can be given to legal authorities including police, investigators, courts, and/or attorneys or other legal professionals, as well as any other information as permitted by law.

Information We Do Not Collect: We do not use cookies on our website to collect date from our site visitors. We do not collect information about site visitors except for one hit counter on the main index page that simply records the number of visitors and no other data.

Limited Right to Use Non-Identifying Personal Information From Biographies, Letters, Notes, and Other Sources: Any pictures, stories, letters, biographies, correspondence, or thank you notes sent to us become the exclusive property of the office, but still protected as private. We reserve the right to use non-identifying information about our clients (those who receive services or goods from or through us) for fundraising and promotional purposes that are directly related to our mission. Clients will not be compensated for use of this information and no identifying information (photos, addresses, phone numbers, contact information, last names or uniquely identifiable names) will be used without client's express advance permission.

You may specifically request that NO information be used whatsoever for promotional purposes, but you must identify any requested restrictions in writing. We respect your right to privacy and assure you no identifying information or photos that you send to us will ever be publicly used without your direct or indirect consent.

When you sign a request for health coverage, your health plan is allowed to collect PHI. PHI includes both medical and ID information. Examples of PHI are your diagnosis, social security number, birth date, and phone number. Your health plan may use and share PHI for the following reasons: To make a referral, To provide treatment, To coordinate care, To pay provider claims, To comply with a legal requirement, To investigate a quality concern, To protect personal safety, or in the cases of imminent foreseen dangerousness. Written approval is required for any other release of PHI. If you cannot provide written approval, you may choose a legal representative to act for you. Your PHI in not shared with your employer or family members unless you give written authorization and if it is in your best medical and emotional interests. If you have concerns about how your PHI was used or shared you may contact us. Your concerns will be investigated. We will gladly discuss with you any and all concerns and together reach conclusions about appropriate remedies and notifications. According to the regulations, you may inspect your health records kept since April 2003. You have the right to see how your PHI was used and shared.

As described elsewhere in our treatment agreement, communication within the office is not recorded by electronic means, may not be recorded by electronic means, and is the most appropriate and certain way to assure confidentiality in communication about your issues, diagnostic test results, health, well-being, and treatment plan. Communication by phone, email, Skype (or other secured video interaction), text messaging, or other method outside of face-to-face contact in the office, while permissible, is not ideal and may be subject to breaches in privacy and confidentiality. Our office doctors and staff will be diligent to not share protected and personal information by any means that you as the patient have not confirmed to be acceptable and appropriate for your particular situation.

as the patient	have not confirmed to be acceptable and appropriate for your particular situation.
I have receiv	ved a copy of this PHI information statement and have had any immediate questions answered.
Patient or G	uardian:Date
15	Welcome Packet: Revised May 2013

Patient Name:	Date of	Incorporation:	
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Incomplete Sentences

These are the only directions you will receive: Please complete at least seven of the following sentences. You may complete all sentences if you wish. If you need more space, you may use the back of this page or another page.

1.	A best friend	
2.	Mother	
3.	My worse childhood experience was	
4.	I am happiest when	
5.	I am	
6.	Why	
7.	When I am alone with my thoughts I	
8.	My favorite day of the week is	
9.	If I could change one thing about, I would	
10.	My heart	
11.	I describe my life as	
12.	I enjoy sex most	
13.	I find myself	
14.	A father	
15.	The best memory	
16.	I wonder	
17.	I dream	
18.	My closest support	
19.	Mothers	
20	Luck	
21	A secret wish that I keep is	
22.	My biggest fear is	
23	My body is	
24	Spiritually, I feel	
25	No one understands	
26	The hardest thing about my life is	

THE FAMILY PORTRAIT:

These will be the only directions you receive. Please draw a picture of those people or things that you describe as family. Please include facial expressions of people. If an animal or a place is important, please don't forget to include it. This drawing can be pleasant or unpleasant. It can be representative of what you grew up with or of what you have now. It can be a full page of smiling faces, it can be an empty page, it can be what you want it to be and it can represent what you want it to represent. It can be what you fantasize about or what your reality is. You may use as many or as few sheets of paper as you choose. Please write your name and the date on each piece of paper that you use.

Lasting relief from Day One. A No fragrance. No unpleasant taste. No irritating alcohol. (triamcinolone acetonide)



CHART #

PREED FORMEDIC® 2002D 12D WORLDS FAIR DR. SOMERSET NJ 08873

	HEALTH QUESTION	VAIRE			
REASON					Formedic
FOR VISIT FAMILY HISTORY IF ANY BLOOD RE	LATIVE HAS SUFFERED ANY OF THE FOL	LOWING - PLEASE	CIRCLE THE NUMBER	& INDICATE WHIC	
1) Epilepsy 6) Thyroid	in 1998 files 1997 for the files from the file to a property and a property continues above to	cholesterol			
2) Migraine 7) Hayfever	12) Arthritis 17) Alcoholism				
3) Mental illness 8) Asthma	13) Heart disease 18) Hepatitis		Says and a second responsible second responsible second se		
4) Glaucoma 9) Anemia	14) Stroke 19) Cano	er			
5) Diabetes 10) Bleeds easily	15) Hypertension 20)	The second secon			
HOSPITAL YEAR ADMISSIONS	ILLNESS OR OPERATION	YEAR	ILLNE	SS OR OPERA	TION
not including pregnancies				3.4	
LIST ALL MEDICATIONS YOU ARE NOW	TAKING - INCLUDE THOSE YOU BUY	ALLE	ERGIES VACCIN	E OFLAST T	EST / EXAM OF LAST
		e de la companya de	Tetanus		Rectal/Stool
			Influenz Pneumo		Cholesterol
			Hepatitis	3	TB test
		- Augustus			Hepatitis
MEDICAL HISTORY MARK (C) FOR C	URRENT PROBLEMS. CHECK (4) AND INDIC	ATE AGE WHEN YO	U HAD ANY OF THE FOL	LOWING SYMPTO	MS OR DISEASES.
☐ Decreased hearing	☐ Difficulty swallowing	☐ Cancer	Chronic fatigue	☐ Alcohol	oz. per week
☐ Ringing in ear	☐ Heartburn ☐ Peptic ulcer	□ Diabetes	Thyroid disease	☐ Coffee / Tea	cups per day
☐ Ear infections - frequent	☐ Persistent nausea / Vomiting	Seizures	Stroke		ig/day # years
☐ Dizzy spells ☐ Fainting spells	Abdominal pain- chronic	Tremor / hand	ds shaking	year quit	
୍ଦ୍ର Failing vision ୍ଦ୍ର Eye pain	☐ Gallbladder trouble	☐ Numbness / ti	ingling sensations		
☐ Double or blurred vision	☐ Jaundice / Hepatitis	☐ Headaches —	– frequent	:	
☐ Nose bleeds - recurrent	☐ Diarrhea ☐ Constipation	☐ Arthritis / Rhe	umatism	Acupuncture	e / tattoos
☐ Sinus trouble	☐ Diverticulosis ☐ Crohn's / Colitis	tis ☐ Back pain - <i>recurrent</i> Hair loss: ☐ progress		rogressive 🖾 recent	
Sore throats - frequent	☐ Inflammatory Bowel Syndrome	☐ Bone fracture / joint injury MALES - ☐ Prostate p		rostate problems	
☐ Hoarseness - <i>prolonged</i>	☐ Bloody or tarry stools	○ Osteoporosis		FEMALES - P	lease complete
☐ Hayfever / Allergies	☐ Hemorrhoids ☐ Hernia	☐ Foot pain	☐ Gout	Menstrual flov	
Pneumonia / Pleurisy	Urination - Overactive Bladder	☐ Rashes	☐ Hives	□ Reg. □ Irre	eg. 🗆 Pain / Cramps
☐ Bronchitis / Chronic cough	Overnight more than twice	☐ Psoriasis	□ Eczema		Length of cycle
☐ Asthma / Wheezing	More than 8 times / 24 hrs.	Any type of sle	eeping difficulty		y of last period
☐ Shortness of breath:	Urgency to urinate with leakage	☐ Depression	□ Nervousness	Number of:	ling during or after sex
☐ on exertion ☐ lying flat	Decrease in force/flow Decrease in force/flow	Δαitation	Memory loss		Abortions
☐ Chest pain	Stress incontinence — urine leakage with exercise / movement		Suicidal thoughts		Live births
High blood pressure	☐ Blood in urine ☐ Kidney stones	☐ Phobias	☐ Mental illness		ethod
☐ Heart murmur ☐ Swollen ankles	☐ Urine infections - frequent	☐ Feelings of w	orthlessness	B.C. pill (name	
☐ Irregular pulse ☐ Palpitations	Sexually transmitted diseases	☐ Rheumatic Fe	ever Scarlet Fever	☐ Flushing / M	
☐ Leg pain - when walking	☐ Sexual problems	Chickenpox	□ Polio □ Mumps	Date of last Pa	ip test I
☐ Varicose veins / Phlebitis	☐ Weight loss ☐ Gain — recent		German measles		
☐ Cold numb feet	☐ Anemia ☐ Bruise easily	Tuberculosis	☐ Herpes	Date of last ma	ammogram
☐ Loss of appetite - recent	☐ Blood transfusions	☐ AIDS / HIV		i.J NOMIA	1 S.J. ADITOTTICAL
NOTES					
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LITHO IN CANADA

For Minors, Dependents, and Other Patients Not Responsible for their own Payments

*Parents please note that confidentiality is still protected between the doctor and the patient. It is not held between the doctor and the person financially responsible for payment.

Patient's Name:	
Legal Parent or Conservator:	
Relationship to Patient:	
Person Responsible for Payment if Different:	
Mailing Address:	
Contact Telephone Number:	
Contact Email Address:	
Declaration by Parent, Legal Guardian, or Conservator:	
I authorize Dr. C.F. "Chip" Stone, to provide	
medically appropriate treatment for My	
relationship to this person is	
I request that information sharing be restricted to the locations, people, and places as I have addressed the on the appropriate form found elsewhere in this material. I have reviewed the packet of information and tinformation provided has been completed.	
Signature of Legal Guardian, Parent, or Conservator	
Signature of Patient	
Today's Date.	

Charles "Chip" Stone, D.O. [CA License 20A7997] Windows Of Opportunity, Inc GENERAL CLINICAL & FORENSIC PSYCHIATRY Laguna Hills, California

TREATMENT (& MEDICATION) CONSENT FORM

While everything in life has risks, the anticipated benefits will ALWAYS outweigh the anticipated risks.

Prior to beginning any and all treatment (medication or therapy or other non-drug treatments), I,
will have been sufficiently and satisfactorily advised (verbally, with written material, and/or direction to
websites or medical information) of the potential risks, potential benefits, and potential limitations of the
medication (or other treatment) I have been prescribed by Dr. Stone. I'm aware of both FDA and "off label"
uses of medication. I also understand that there are alternatives to the proposed treatment, have been
informed of what alternatives are available (including the absence of medication treatment or addressing my
issues with therapy alone or with the assistance of other medical professionals in other disciplines). I have
sufficient information about these alternatives to allow me to make a competent informed decision.

I have been advised of the general side effects that are not uncommon with any medication (such as dizziness or upset stomach) as well as the less frequent, but more dangerous risks such as allergic reaction, choking, suicidal thinking, organ failure, and even death. I am aware of the potential for some medications (such as stimulants) to increase my risk of cardiac death and aware of other medications (such as mood stabilizing medication) which may increase my chance of Diabetes, elevated cholesterol, or weight gain. I will have disclosed my medical information to Dr. Stone and made him aware of any and all known medical conditions I have or that I am aware of that run in my family. Specifically regarding anti-depressant medication, I am aware that there are risks of such things as recklessness, racing thoughts, impulsivity and other examples of mania; I am aware that people up to age 24 have been shown to have a higher incidence of suicidal behavior and/or thinking when using certain anti-depressant medication. And, risks such as bleeding, pancreatitis, severe rashes, bone weakening, kidney disease, tremors, seizures, meningitis, or other conditions will be discussed to my satisfaction prior to the onset of treatment.

I understand that the use of medication is <u>voluntary</u> and, unless I am under a court order or have a conservator that tells me I must use the medication, I am under no obligation to use this medication. Thus, I may stop using this treatment at any time and for any reason. I will have been advised of the risks of stopping medication abruptly and both the potential physical effects, such as withdrawal symptoms, and psychological effects, such as a worsening of depression, mood swings, sleep problems, or anxiety of abruptly stopping.

At this point, the intensity of my distress and how that distress impacts my daily functioning is sufficiently severe such that I choose to use the prescribed and/or recommended medication. I understand that there are risks involved and that my doctor will attempt to monitor me closely for the emergence or presentation of any of those risks. Together, Dr. Stone and I will make treatment decisions based upon the severity, intrusiveness, and intensity of my symptoms weighted against the presence or risk of emerging adverse effects. I know that my response to treatment will take time and that the benefits are expected to far outweigh any risk.

I hold Dr. Charles F. "Chip" Stone legally, professionally, ethically, and morally blameless for any and all adverse effects that emerge and acknowledge that I have had a disclosure of potential adverse effects that satisfies my curiosities and concerns. Dr. Stone agrees that he will encourage me to fully confide and be upfront about the emergence of any potentially hazardous adverse effects, thinking, or behavior. Dr. Stone will order monitoring blood tests, follow up visits with me to reduce the chance of adverse effects occurring. I agree to follow recommendations or assume responsibility for any negative outcomes. I acknowledge that, as a reasonable person, I have the education needed to proceed with my decisions.

Patient (or Rep) Signature	Printed Name	Date	

<u>AUTHORIZATION TO RELEASE INFORMATION & RECORDS AND REQUEST FOR</u> COLLABORATIVE AND COORDINATION OF CARE:

If there are other providers that you would like to have share information with Dr. Stone, please complete the form below and submit it directly to the other provider. Material that you may wish to have shared include recent laboratory tests, X-ray results, MRI results, EKG results, medication lists, information from previous psychiatrists, information from schools, or information from your family doctor.

However, you are under no obligation to request the sharing of your information. The information is generally able to be provided directly from you to Dr. Stone and thus, Dr. Stone does not routinely seek other information that you are able to provide directly. Therefore, you do not need to feel an obligation to request or share this information. This form is only to serve as a convenient way for you to request the information if you would like to.

v	information if yo	ou would like to.	7 0 7
Dear Doctor	:	Today's l	Date:
is 888-742-7014 an with you or a few p is a safe and secure	d I would request from progress notes that contains way to submit 10 pages.	you either a brief in information ab es or less of this iled to Dr. Stone a	one. His secured fax line summary of my treatment out my treatment. Faxing information to Dr. Stone at the following address:
my treatment with	have anything specific t	that you would like in the state of the stat	xe Dr. Stone to address in a letter as well. To reach
	nk you in advance for se		as the care that you have nmary to Dr. Stone so that
Printed name	Signature	Date	Phone #