

**MEMBER WEBSITE / SUPERTXT REGISTRATION / AMENDMENT FORM**

**Mandatory Requirements:**

1. FNPF No:

2. Tax Identification Number:

**Optional Requirement:**

Employer :

Occupation:

You must have **one** of the following forms of photo ID (*please tick appropriately*):

- 3. FNPF Card (Primary ID)
- 4. Driver's License (Secondary ID)
- 5. Passport (Secondary ID)
- 6. Electronic Voter Registration Card (Secondary ID)
- 7. FRCA/FNPF ID Card (Secondary ID)

**SECTION A: MEMBER DETAILS**

Full Name (Please fill your name in this order - *First Name, Other Names, Surname/Family Name as per birth certificate/marriage certificate*)

Date of Birth (dd/mm/yyyy):

/  /

Residential Address

Postal Address (*if different from Residential Address*)

Phone Number:

(Work)

(Home)

Mobile Number:

**SECTION B: WEBSITE DETAILS FOR REGISTRATION**

Type of Website registration (*please tick one*). Fill in this section if you are registering for website access.

- New     Amend     Cancel

Email Address:

**SECTION C: MOBILE DETAILS FOR REGISTRATION**

Type of Website registration (*please tick one*). Fill in this section if you are registering for mobile access.

- New     Amend     Cancel

Mobile Provider:

Mobile Number:

Reason for Amendment/Cancellation:

**SECTION D: DECLARATION**

I hereby indemnify the FNPF Board from any liability whatsoever, including the loss of privileged information accessed from [www.myfnpf.com.fj](http://www.myfnpf.com.fj). I understand that I am responsible for the confidentiality of the information received from the Website. I agree that I am bound by the Terms & Conditions pertaining to the FNPF Website. I declare that the information provided is correct.

Signature of Member: \_\_\_\_\_ Date: \_\_\_\_\_

**SECTION E: FOR OFFICIAL USE ONLY**

**Verification Checklist**

- Member Details confirmed
- Member Signature verified
- Photo ID verified

**Verification Officer**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Data Input Checklist**

- Input Data Confirmed
- Website Email Registration message sent
- SUPERTxt Welcome message sent

**Registration Officer**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Vetting Officer**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## TERMS AND CONDITIONS

### SERVICE DESCRIPTION

The Website will enable the Member to access their FNPF Account balances and eligibility information for withdrawal on grounds permitted by FNPF. With respect to the SUPERTxt Service, the Member will be able to receive his/her FNPF Account balance on their nominated mobile phone in SMS format.

### USE OF SERVICE

The Member is solely responsible for all security of the information provided and use of these services, including but not limited to the following:

- a) Register only his/her own personal email address for the website service or his/her own personal registered mobile number for the SUPERTxt service.
- b) Exert reasonable efforts to maintain the confidentiality of information provided or accessed.
- c) A username and password will be issued upon a member successfully registering for online access to his/her member information. The member will be expected to exert reasonable efforts to maintain confidentiality of their information.
- d) Promptly notify the Fund in writing or via the website or in person, if the member's email address and/or password have been forgotten. FNPF will reset the member's username to his/her email address (unless advised of a change of this registered email address needing to be amended, which will therefore have to be addressed first) and/or have the member to reset his/her password by accessing FNPF's website via a link that will be sent to the member's email address. For SUPERTxt, the member is to promptly notify the Fund in writing or via the website or in person of the member's lost phone or SIM card using the form provided.
- e) FNPF's obligation with respect to a member's username and/or password being forgotten is to suspend disseminating the member's information unless the username is being activated again by the member. FNPF's obligation with respect to a lost phone/SIM card is to terminate in a timely manner the dissemination of the member's information to the declared lost mobile number.

All Correspondence to be addressed to the Chief Executive

#### Head Office

Provident Plaza 2  
Private Mail Bag, Suva  
Telephone: (679) 330 7811  
Facsimile: (679) 330 7611

#### Lautoka

Drasa Avenue  
Private Mail Bag, Lautoka  
Telephone: (679) 666 1888  
Facsimile: (679) 666 5232

#### Labasa

Rosawa Street  
Private Mail Bag, Labasa  
Telephone: (679) 881 2111  
Facsimile: (679) 881 2741

#### Valelevu Agency

Valelevu Complex Building  
Saqa Place, Valelevu  
Telephone: (679) 3343 671  
Facsimile: (679) 3343 670

#### Nadi Agency

Shop 2, Lot 13 Concave Subdivision  
Namaka Lane, Nadi  
Telephone: (679) 323 8018, 323 8006  
Facsimile: (679) 672 8982

#### Savusavu Agency

Budget Lodge Building Ltd  
Main Street, Savusavu  
Telephone: (679) 885 3396  
Facsimile: (679) 885 3397

#### Ba Agency

Ganga Singh Street, Ba  
Telephone: (679) 667 0009  
Facsimile: (679) 323 8007