

# Arch Card™ Replacement Form for **Lost or Stolen Cards**

If your Arch Card has been lost or stolen:

- 1)** Call 1-800-244-6227 **IMMEDIATELY** to report the card lost or stolen and have the card deactivated.
- 2)** Fully complete the information requested below and mail, along with your **original Activation Receipt\*** to:

P2W, Inc.  
c/o McDonald's Corporation  
OPNAD Dept. #213  
2111 McDonald's Drive  
Oak Brook, IL 60523

\*Original Activation Receipt  
is required for replacement.

## Customer Information

Name

Address  
(No P.O. Box)

City, State, Zip

Phone Number

Arch Card Number  
(Located on Activation Receipt)

Date of Purchase

P2W, Inc. NFP, McDonald's Corporation, and its related companies and franchisees are not responsible for lost or stolen cards. Cards will only be replaced upon presentation of original Activation Receipt. For properly submitted claims, a new card will be issued for the remaining balance at the time of deactivation. Fraudulent claims will be prosecuted to the fullest extent of the law. Claims should be submitted via U.S. Mail, return receipt requested. P2W, Inc. NFP, McDonald's Corporation, and its related companies and franchisees are not responsible for lost, stolen, misdirected, damaged, or illegible mail/claims. Please allow 2-4 weeks for delivery of replacement card.

By signing below, I do hereby certify under penalty of law that the information provided by me above is true and correct, that I purchased or received the above-noted Arch Card as a gift, and am the lawful holder of the card.

**Signature**

**Date**